

Ely Area Neighbourhood Panel



Ely • Stuntney • Prickwillow • Queen Adelaide • Chettisham • Shippea Hill

Welcome to the Ely Neighbourhood Panel newsletter! It summarises the main topics and points raised at the recent Neighbourhood Panel meeting held on **Tuesday 12th March 2013** in East Cambridgeshire District Council's Chamber at the Grange in Ely.

Neighbourhood Panels are your opportunity to tell agencies working in your area what you would like to see improved and will ultimately make your locality a better place to live. Please come along to the next Panel meeting and help shape the discussions about your community!

Please use the link to access the Neighbourhood Panel webpage, which provides background information and all up-to-date documents
www.eastcamb.gov.uk/neighbourhood-panels/neighbourhood-panels



Well done

East Cambs Policing Team!!

January 2013 was the lowest recorded month for crime in East Cambridgeshire since the introduction of current recording systems in April 2007. Under 200 crimes were recorded in East Cambs in Dec 12, Jan 13 and Feb 13 – which has never happened before!

East Cambridgeshire is showing the highest crime reduction rates of any area in the Constabulary for 2012-13.

Keep up the good work!

Hot Topics

Community Hubs

Cambridgeshire County Council would like to see 'Community Hubs' established across Cambridgeshire. The vision is that a Community Hub will be a place in a local area where residents can go to access information, advice and guidance about a wide range of topics and services. Staff will also be available to teach customers how to submit online forms and make electronic payments, thus improving access to council services locally.

- The core of the hub offer will usually be the Library Service and the Hub will often be located in library buildings to maximise the use of existing local assets. However, there can be more than one hub in an area and

other buildings may be more suitable.

- Community Hubs will actively promote co-location and shared premises amongst public sector partners or with voluntary or private sector organisations.
- Local people and businesses are seen as partners in this approach, and would be key in shaping the hub and having a say in its management and governance.

Benefits to service providers:

- More customers through the door
- Less lone working for staff
- Can join up marketing and promotional activities
- Can share resources (people, equipment, events)

**April -
July
2013**

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- **Antisocial parking and speeding**

Benefits to customers:

- More things on offer and easy access to other services
- Better experience of visit
- Save a journey
- Single point of access to CCC and other public sector services

Community hub models:

- The cluster – a network of organisations who join up promotional activities and signpost to each other

- County Council hosts the hub
- Parish Council hosts the hub
- Independent Trust / Charity hosts the hub

If you have any suggestions for other models that may work and would like to know more about Community Hubs and how it would work in your area, please contact the County Council on 0345 045 5200.

Did you know?.....

..... that you can report pot holes and other highway faults via www.cambridgeshire.gov.uk/transport/roads/reportingafault.htm or by telephoning the Contract Centre on 0345 045 5212. If you make the report on-line you can also track the progress of the repair.

Between the beginning of December 2012 and the end of January 2013, more than 600 potholes across Cambridgeshire were reported and repair work to fix them ordered by the County Council highway teams. Together we can improve the state of our roads!



Community Navigators

Community Navigators is a programme run by Care Network Cambridgeshire.



Mission:

To help older, isolated and vulnerable people living in Cambridgeshire to stay independent and maintain social contact with friends and the community

Vision:

For a Cambridgeshire where all older and vulnerable people at risk of isolation, loneliness or ill health.

The programme aims to help older people:

- feel supported in their local community
- achieve greater independence, and a healthier, happier life
- are enabled to support each other for mutual benefit

Direct Services

The programme aims to maintain and improve health and independence by providing the a range of services, such as Help at Home (with over 120 volunteers) and Warm Homes Healthy People (winter project).

Help at Home (incorporating Welcome Home from Hospital)

Care Network's Help at Home service has been set up to offer practical and emotional help for people being discharged from hospital or who have an illness at home.

The police trained and checked volunteers can offer help with practical tasks for example: shopping, collecting prescriptions, arranging services such as meal delivery or to help you regain confidence after an illness.

Social isolation can bring

It has been suggested that social isolation and loneliness have a significant impact on the health and well-being of older people. These physical and mental health implications are significant, both for the individual and for the resources within the community.

Community Navigator Aims

To maintain and improve the health and well being of older people in Cambridgeshire by:

- Informing people about and referring them to relevant activities and services
- Helping people overcome barriers to make use of relevant activities and services
- Identifying where more activities and services are needed and working with local people to provide these
- Targeting people at risk of poor health and well being

The Community Navigators could be local individuals or staff or volunteers used by a range of voluntary organisations that are already active in communities. Through the Community Navigator approach these people would be offered some focused training in aspects of statutory, voluntary and community services and activities; enabling them to find and support people with unmet needs within their community.

The Structure

Five District Coordinators - Support a network of Community Navigators to cover their district

Community Navigators - Friendly and approachable first points of contact who are out and about in Cambridgeshire's communities

- Provide advice and/or support to help older people live active, independent lives
- Know what is available to support older people in their communities

The Community Navigators could be local individuals or staff or volunteers used by a range of voluntary organisations that are already active in communities. Through the Community Navigator approach these people would be offered some focused training in aspects of statutory, voluntary and community services and activities; enabling them to find and support people with unmet needs within their community.

What does the project do?

The Care Network Community Navigator Project points the way to local community activities and statutory and voluntary organisations, so that all older people can find something which suits them. Examples could include:

- A community car scheme for a lift to activities and appointments
- A local friendship club, lunch club or activity group
- Modifications to home or mobility aids
- Financial health check to maximise income
- Helpat homesupport when unwell or with a one off task

If local people tell us that their community needs something extra, we will work with them to try to ensure that it happens.

Community Navigators are local volunteers who help older people find their way to activities or services which they would enjoy or find useful.

Making the most of local activities and services is a good way to keep fit, active and independent, but not everyone knows what is available. People with health or other difficulties may need a bit of help but can really benefit from activities and services available to everyone.

Can I help?

Yes, that would be great. We are looking for people all over Cambridgeshire who like to chat, have fun and meet others to become Community Navigators in their local areas. Brief training and expenses will be provided and you will get satisfaction from sign-posting people to activities and services which will make a real difference to their well being.

Can my organisation or employer help?

Yes, in order to build up a true picture of all the "navigation" which is already taking place in Cambridgeshire, we need organisations that already do this sort of work to join the project. If you have volunteers or staff who already provide information and advice, please get in touch.

Contact Us

Care Network Cambridgeshire, 41e Forehill, Ely, CB7 4AA
eastcamb.navigators@care-network.org.uk
07436 809260

What we've been doing since the last meeting

Here is a summary of some of the actions taken as a result of the issues raised at the January meeting 2013:

Borland's Ex Garage, Cambridge Road

An update was requested about what is happening with the garage on Cambridge Road which is now an eyesore. The garage is the subject of a new application to change it to a B1 Office Ref 13/00106/FUL. Work had begun to change it into residential, so it is in effect a building site in progress. We shall monitor the situation.

Two broken Lampposts in Market place

The two damaged lighting columns have now been replaced with temporary ones, which will then be replaced with heritage columns when available.

The Barns Estate Street lighting not adequate

Neither the County Council, nor its street lighting contractor Balfour Beatty, are aware of any outstanding

maintenance issues on The Barns estate currently and, therefore, believe that the lighting in this area is functioning correctly.

The County Council would of course be pleased to receive any reports of lights not working on either the reports freephone number 0800 7838 247 or by e-mail at enquiries@lightingcambridgeshire.com

In addition, the lighting owned by the County Council in Ely, including this estate, will form part of the PFI replacement works being carried out by Balfour Beatty. These particular works are currently programmed for the period January to July 2015; further information can be obtained at: lightingcambridgeshire.com

Traffic lights and pedestrian lights need to be synchronised at Sainsbury's on Lisle Lane

This issue is now being considered by the County Council's Traffic Signals Team.

Could arrangements be made to restrict the vehicular parking to one side of the road on Forehill?

Parking is already restricted on both sides of the road. There is a need for some loading to premises and Blue Badge holders are permitted to park.

Officers of the Local Highway Authority are of the view that the road is too narrow and steep to formally provide for marked parking bays on one side; such action could cause more problems than it would solve.

Some of the issues you have asked us to address next

- Clarification of licensing requirements for the new hotel on St Marys Street
- Information about whether there be speed restrictions on the new bypass
- Problems caused by parking on both sides of road Deacons Lane (paradise centre) and New Barnes Avenue
- Rubbish Angel Drove car park
- Signage in car parks is confusing can it be improved?

- Hedging on narrow pathways overgrown to Kings Avenue
- Delivery lorries Travis Perkins parking on road
- Road surfaces dangerous for cyclists on Lynn road
- Speeding on Cam Drive near the schools

Priorities for Action

The Panel agreed that the priority for the 3 months to the end of June should be:

- **Antisocial parking and speeding**

Did you know?.....

...that stickers reminding people to clean up after their dog can be purchased by the Parish Council for £1 (minimum order of 10) from East Cambs District Council? Every Parish Council in East Cambridgeshire has been offered the opportunity to purchase the stickers, so if there is an area that you feel needs to have a sticker (or perhaps you feel there is an area that needs a dog bin), contact your Parish Council.

Failing to remove dog faeces is an offence under the 'Dogs (Fouling of Land) Act 1996. In order for the District Council to take action against the dog owner any witnesses to the offence must note what has happened. Include:

- The name and address of the person in charge of the dog
- A description of the dog
- The date and time of the offence
- The place the offence occurred.

Contact East Cambs District Council as soon as possible with the information you have obtained by phoning: 01353 665555



If you would like to raise an issue of concern, but are unable to come to the next Panel meeting, please contact your local Neighbourhood Panel representative or contact Allison Conder, Principal Community and Leisure Officer, on 01353 665555. Alternatively visit www.Shapeyourplace.org and have your say!

The next Ely Panel meetings are on

Thursday 18th July 2013

Thursday 24th October 2013

All panel meetings are 7-9pm and held in East Cambridgeshire District Council's Chamber at The Grange, Nutholt Lane, Ely.