

Transformation Programme Plan - Phase 1

APPENDIX B

Workstream/Project	Status	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Notes or Dependencies
1. Channel Shift									
1.1 Analyse Stats / Customer Consultation	In Progress								
1.2 Website redesign including mapping	In Progress								Dependency on 1.1
1.3 Rapid development of Firmstep Self Service	In Progress								Dependency on 1.1
1.4 Marketing and promotion	Scheduled								Dependency on 1.2 and 1.3
2. New ways of working									
2.1 Review of desktop delivery options	In Progress								
2.2 Telephony - Mitel expansion	In Progress								
2.3 EDRMS (Uniform Migration)	Scheduled								
2.4 Intranet	Scheduled								Go live and roll out training platform across the Council- By start of December 2016
2.5 Mobile & remote working	In Progress								
3. ICT transformation									
3.1 High Level Technical Strategy	In Progress								Precursor to any technical project
3.2 Restructure (including decentralising sys-admin)	Scheduled								
3.3 End user training	In Progress								
3.4 Core infrastructure - storage/compute/DR	In Progress								
3.5 Network switch replacement	In Progress								
3.6 Firewall upgrade	Scheduled								
3.7 DR site connectivity	In Progress								Dependency on 3.4
3.8 Disaster Recovery plan	In Progress								Dependency on 3.4
3.9 Server Room consolidation	In Progress								
3.10 Application review (Uniform, Agresso, GIS)	Scheduled								

