

LICENCE HOLDER

Stewart Broome

From: rodger goodson]
 Sent: 12 September 2017 12:13
 To: Licensing
 Subject: Consultation on Draft Hackney Carriage and Private Hire Policy

Categories: Stewart

re the consultation on taxis in Ely

The taxi companies in Ely feel that the one colour for all taxis is a good idea, and would suggest Silver as most of the taxis in Ely are silver, most of the taxi drivers choose silver for their corporate account customers. The silver taxis keep / look cleaner longer than dark coloured taxis especially black as these look terrible after one journey in the winter, which we do not want, clean taxis help Ely as a city look more appealing to visitors

also if you are going to remove the door logo as suggested every taxi needs to have their company name on it

ie; J R Cars, which makes it easier for the general pupil if they leave an item in a taxi or they feel that they need to make a complaint they then know who they have travelled with and this would make it easier for ECDC to identify . The company name should be a choose of permit stickers or magnetic door signs which can be removed for corporate account customers, but must be displayed when a taxi is working on a rank or in town. (unless Corporate trip) Customer who use taxis will notice a company name rather than the small hackney plate number on the rear of the vehicle as its driving away.

with regards to training in safety for new and old drivers, we as taxi drives believe that this is a good idea for the new drivers applying for their license where a cost could be charged at the time of applying for their license.

As us long term drivers do not want an extra charge for this as the cost over the last 12 months have increased for our licenses/plates etc with know increase in the taxi fare rate since November 2013. (When training is done by CCC it is free and is 1/2 hours and in-between school hours)

There is a dress code but unfortunately only 50% follow it, us and other taxi companies have raised the dress code a number of times with ECDC and nothing changes, we feel that licensing officers should visit the ranks on regular occasions to check on the dress code of drivers as well as the cleanses of the taxis inside and out. (This used to happen.)

It would not be a bad idea for taxi companies to have their company name on the work wear, this would also help identify drivers if needed

Regards Julie & Rodger Goodson

J R Cars
 Littleport

LICENCE HOLDER

Stewart Broome

From: Sue,
Sent: 02 August 2017 20:13
To: Licensing
Subject: Re consultation Vehicle colour scheme

Categories: Stewart

Cornell taxis would prefer a single colour scheme of silver

Sent from my iPad

Stewart Broome

LICENCE HOLDER

From: Richard Lee
Sent: 26 September 2017 08:08
To: Licensing
Subject: Re: Taxi Licensing Policy - Consultation ends 27th September

Categories: Stewart

Good Morning Stuart

Having thoroughly read the new proposals I fully approve of them and believe they can only benefit the Taxi trade & members of the public in East Cambridgeshire.

As you are already aware we as a Company imposed a smart dress code for our drivers & have benefited from this with an increase in business and have received good feed back from both old and new customers. I personally would like to see the wearing of denim jeans & football shirts along with hoodies banned,

The only other comment I have to make is to propose the Livery colours of Hackney Licensed vehicles be Silver in colour.

This is a totally biased proposal for obvious reasons.

Best Regards

Richard Lee
Fencabs Ltd
56 Market St, Ely, Cambs
CB7 4LS
Mob:07850910462

On 22 September 2017 at 17:53, Licensing <Licensing@eastcambs.gov.uk> wrote:

Dear Licence Holder

Please note, the Council's taxi licensing policy consultation ends on the 27th September 2017. If you wish to comment on the proposals you must do so by this date.

The information can be found by following this link below:

[Policy Consultation](#)

Kind regards

Licensing

LICENCE HOLDER

Taxi Licensing Consultation Response

Case Reference: FS-Case-59130595

Date:

Customer Details

Name: shamsu choudhury

Address:

Contact:

Driver Proposals**Proposal 1 - Safeguarding Training**

Do you agree with the proposal to introduce safeguarding training?

For new applicants: No

For existing applicants: No

Proposal 2 - Code of Conduct

Do you agree with the proposal to update the existing Code of Conduct? Yes

Proposal 3 - Dress Code

Do you agree with the proposal to update the existing dress code? Yes

Proposal 4 - Driver Medicals

Do you agree with the proposal to amend the medical frequency? No

Proposal 5 - DBS Update Service

Do you agree with the proposal to make DBS update service membership mandatory? No

If you have answered 'No' to any of the Driver Proposals, please comment here should you wish to: changes

- increase red tape

- will increase the cost of running the dept which will be passed on to drivers through the license fee

- medicals are not required every three years for similar jobs and no clear justification is made for this change

- drivers should have choice to undertake training with any provider not restricted to eccdc. this does not allow for fair market conditions

Vehicle Proposals**Proposal 1 - Vehicle Testing Frequency**

Do you agree with the proposal to relax the testing frequency date from three years to six years? Yes

Proposal 2 - Hackney Livery

Do you agree with the proposal to introduce a one colour scheme for all hackney carriages? No

Proposal 3 - Hackney Carriage Door Stickers

Do you agree with the proposal to remove the requirement of hackney carriages to display door stickers if a one colour scheme is introduced? No

Proposal 4 - Non-standard and Novelty Vehicles

Do you agree with the proposal to introduce specific non-standard and novelty vehicle conditions Yes

Proposal 5 - Executive Vehicles

Do you agree with the proposal to introduce an objective framework to aid decisions where a licence holder requests exemption under section 75(3) of the 1976 Act? No

Proposal 6 - Vehicle Standards of Appearance

Do you agree with the proposal to update the current standards of appearance of a licensed vehicle? Yes

If you have answered 'No' to any of the Vehicles Proposals, please comment here should you wish to: the changes are not well thought out especially in terms of exec cars. the framework will require frequent monitoring and updates the cost of which will be passed to drivers

General Proposals

Proposal 1 - Relevance of Convictions

Do you agree with the proposal to separate and update the existing relevance of convictions section? Yes

Proposal 2 - Penalty Point Scheme

Do you agree with the proposal to implement a penalty point scheme to provide an objective framework to deal with non-compliance? Yes

If you have answered 'No' to any of the General Proposals, please comment here should you wish to:

LICENCE HOLDER

Taxi Licensing Consultation Response

Case Reference: FS-Case-59121390

Date:

Customer Details

Name: Beverley Newbigging

Address:

Contact:

Driver Proposals**Proposal 1 - Safeguarding Training**

Do you agree with the proposal to introduce safeguarding training?

For new applicants: Yes

For existing applicants: Yes

Proposal 2 - Code of Conduct

Do you agree with the proposal to update the existing Code of Conduct? Yes

Proposal 3 - Dress Code

Do you agree with the proposal to update the existing dress code? Yes

Proposal 4 - Driver Medicals

Do you agree with the proposal to amend the medical frequency? Yes

Proposal 5 - DBS Update Service

Do you agree with the proposal to make DBS update service membership mandatory? Yes

If you have answered 'No' to any of the Driver Proposals, please comment here should you wish to: Just want to point out that this is NOT a comment form. I wanted to comment on things I have said 'yes' to - because it's not always as simple as YES or NO

****Proposal 1. Safeguarding Training for New or Existing Applicants:** If applicants have already completed a safeguarding training course, is it necessary for them to do another one? For example ,, I am about to spend 3 hours with Cambridge City Council, doing a safeguarding course - for Hackney and Hire care drivers... which has a test at the end which you must pass. A Pass Certificate can be shown - so in this situation,, would applicants STILL need to complete another one?

**** Proposal 4:** Fantastic ,, BIG YES to being able to use other GPs. Waiting for your own GP sometimes takes 3 months,, and costs an extra £60 on top!

****Proposal 5:** YES to compulsory DBS update registration. Cannot understand why more people dont do it already! So much easier and cheaper!

Vehicle Proposals**Proposal 1 - Vehicle Testing Frequency**

Do you agree with the proposal to relax the testing frequency date from three years to six years? Yes

Proposal 2 - Hackney Livery

Do you agree with the proposal to introduce a one colour scheme for all hackney carriages? No

Proposal 3 - Hackney Carriage Door Stickers

Do you agree with the proposal to remove the requirement of hackney carriages to display door stickers if a one colour scheme is introduced? No

Proposal 4 - Non-standard and Novelty Vehicles

Do you agree with the proposal to introduce specific non-standard and novelty vehicle conditions No

Proposal 5 - Executive Vehicles

Do you agree with the proposal to introduce an objective framework to aid decisions where a licence holder requests exemption under section 75(3) of the 1976 Act? Yes

Proposal 6 - Vehicle Standards of Appearance

Do you agree with the proposal to update the current standards of appearance of a licensed vehicle? Yes
If you have answered 'No' to any of the Vehicles Proposals, please comment here should you wish to: The ONE COLOUR SCHEME is a terrible idea. The TAXI sign (The word TAXI) is recognised the world over. Tourists will NOT come to Ely and think,,, 'ah, there's a yellow, green, red car - THAT must be a taxi'. At Night ,, the one colour scheme will become pointless! ... Unless the Licensing Department want us to change the colour to Day Glo Yellow! What SHOULD be amended is the size of the taxi sign ... at the moment there are some really small signs,, and in the day, they are not obvious from a distance. Hackneys should have signs that are a minimum of 50cms long - with door stickers - and fare charts visible from the street.
No One colour scheme please!

General Proposals

Proposal 1 - Relevance of Convictions

Do you agree with the proposal to separate and update the existing relevance of convictions section? Yes

Proposal 2 - Penalty Point Scheme

Do you agree with the proposal to implement a penalty point scheme to provide an objective framework to deal with non-compliance? Yes

If you have answered 'No' to any of the General Proposals, please comment here should you wish to:

LICENCE HOLDER

Taxi Licensing Consultation Response

Case Reference: FS-Case-57395125

Date:

Customer Details

Name: Deborha ibbotson

Address:

Contact:

Driver Proposals**Proposal 1 - Safeguarding Training**

Do you agree with the proposal to introduce safeguarding training?

For new applicants: Yes

For existing applicants: Yes

Proposal 2 - Code of Conduct

Do you agree with the proposal to update the existing Code of Conduct? Yes

Proposal 3 - Dress Code

Do you agree with the proposal to update the existing dress code? Yes

Proposal 4 - Driver Medicals

Do you agree with the proposal to amend the medical frequency? Yes

Proposal 5 - DBS Update Service

Do you agree with the proposal to make DBS update service membership mandatory? Yes

If you have answered 'No' to any of the Driver Proposals, please comment here should you wish to:

Vehicle Proposals**Proposal 1 - Vehicle Testing Frequency**

Do you agree with the proposal to relax the testing frequency date from three years to six years? Yes

Proposal 2 - Hackney Livery

Do you agree with the proposal to introduce a one colour scheme for all hackney carriages? Yes

Proposal 3 - Hackney Carriage Door Stickers

Do you agree with the proposal to remove the requirement of hackney carriages to display door stickers if a one colour scheme is introduced? Yes

Proposal 4 - Non-standard and Novelty Vehicles

Do you agree with the proposal to introduce specific non-standard and novelty vehicle conditions Yes

Proposal 5 - Executive Vehicles

Do you agree with the proposal to introduce an objective framework to aid decisions where a licence holder requests exemption under section 75(3) of the 1976 Act? Yes

Proposal 6 - Vehicle Standards of Appearance

Do you agree with the proposal to update the current standards of appearance of a licensed vehicle? Yes

If you have answered 'No' to any of the Vehicles Proposals, please comment here should you wish to:

General Proposals**Proposal 1 - Relevance of Convictions**

Do you agree with the proposal to separate and update the existing relevance of convictions section? Yes

Proposal 2 - Penalty Point Scheme

Do you agree with the proposal to implement a penalty point scheme to provide an objective framework to deal with non-compliance? Yes

If you have answered 'No' to any of the General Proposals, please comment here should you wish to:

Taxi Licensing Consultation Response

Case Reference: FS-Case-58275062

Date:

Customer Details

Name: Victoria Holden Chairman East Cambs Access Group

Address:

Contact:

Driver Proposals**Proposal 1 - Safeguarding Training**

Do you agree with the proposal to introduce safeguarding training?

For new applicants: Yes

For existing applicants: Yes

Proposal 2 - Code of Conduct

Do you agree with the proposal to update the existing Code of Conduct? Yes

Proposal 3 - Dress Code

Do you agree with the proposal to update the existing dress code? Yes

Proposal 4 - Driver Medicals

Do you agree with the proposal to amend the medical frequency? No

Proposal 5 - DBS Update Service

Do you agree with the proposal to make DBS update service membership mandatory? Yes

If you have answered 'No' to any of the Driver Proposals, please comment here should you wish to:

A person's medical condition, which may affect driving ability, can deteriorate considerably in 5 years.

Although the driver is required to notify the licensing authority of any change in their health they made be unaware of a gradual deterioration. It would be safer for both drivers and passengers to have more frequent medical check ups.

Vehicle Proposals**Proposal 1 - Vehicle Testing Frequency**

Do you agree with the proposal to relax the testing frequency date from three years to six years? No

Proposal 2 - Hackney Livery

Do you agree with the proposal to introduce a one colour scheme for all hackney carriages? No

Proposal 3 - Hackney Carriage Door Stickers

Do you agree with the proposal to remove the requirement of hackney carriages to display door stickers if a one colour scheme is introduced? No

Proposal 4 - Non-standard and Novelty Vehicles

Do you agree with the proposal to introduce specific non-standard and novelty vehicle conditions Yes

Proposal 5 - Executive Vehicles

Do you agree with the proposal to introduce an objective framework to aid decisions where a licence holder requests exemption under section 75(3) of the 1976 Act? Yes

Proposal 6 - Vehicle Standards of Appearance

Do you agree with the proposal to update the current standards of appearance of a licensed vehicle? Yes

If you have answered 'No' to any of the Vehicles Proposals, please comment here should you wish to: A taxi needs to be easily identifiable by the visually impaired. Any reduction in this feature could make access to this service more difficult or even place them in danger if they boarded a hire car of the same colour unaware that it was not a registered hire car. A colour would have to be selected that was unique and distinctive if no other easily visible identification stickers were exhibited.

General Proposals

Proposal 1 - Relevance of Convictions

Do you agree with the proposal to separate and update the existing relevance of convictions section? Yes

Proposal 2 - Penalty Point Scheme

Do you agree with the proposal to implement a penalty point scheme to provide an objective framework to deal with non-compliance? Yes

If you have answered 'No' to any of the General Proposals, please comment here should you wish to:

Stewart Broome

From: Witcham Parish Council
Sent: 01 October 2017 20:20
To: Stewart Broome
Subject: Re: Consultation: Hackney Carriage and Private Hire Licensing Policy

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Stewart

Thank you for the information regarding the above which Witcham Parish Council considered at its meeting in September. We have no comments to make

Kind regards

Yours sincerely

Sue

Sue Bell
 Clerk/RFO
 Witcham Parish Council
 Tel 01353 778147 (evenings)
 Email witchamparishc@btinternet.com

I work part time, so there may be a delay in my responding to both email and telephone calls.

From: Stewart Broome
Sent: Wednesday, August 2, 2017 4:48 PM
To: Stewart Broome
Subject: Consultation: Hackney Carriage and Private Hire Licensing Policy

Good afternoon

The Council is proposing to update its Hackney Carriage and Private Hire Licensing Policy which shall take effect on 1st January 2018. We are interested to hear comments on the proposals from all walks of life, and so the proposals are subject to an 8 week consultation period which shall expire at 4pm on Wednesday 27th September 2017.

There is no obligation on you to submit a comment, but if you are interested, information on the proposals and the how to submit a comment can be found by clicking on the link below:

- <https://www.eastcambs.gov.uk/licensing/taxi-private-hire-licences>

Comments received after 4pm on Wednesday 27th September 2017 cannot be accepted.

Kind regards

Stewart.

Stewart Broome
 Senior Licensing Officer
 East Cambs District Council

Taxi Licensing Consultation Response**Case Reference:** FS-Case-57061674**Date:****Customer Details****Name:** Stephen Bourne**Address:****Contact:****Driver Proposals****Proposal 1 - Safeguarding Training**

Do you agree with the proposal to introduce safeguarding training?

For new applicants: Yes

For existing applicants: No

Proposal 2 - Code of Conduct

Do you agree with the proposal to update the existing Code of Conduct? No

Proposal 3 - Dress Code

Do you agree with the proposal to update the existing dress code? Yes

Proposal 4 - Driver Medicals

Do you agree with the proposal to amend the medical frequency? Yes

Proposal 5 - DBS Update Service

Do you agree with the proposal to make DBS update service membership mandatory? Yes

If you have answered 'No' to any of the Driver Proposals, please comment here should you wish to:

As regards Safeguarding, my only comment relates to Sec 1.5.4 where there is no requirement for mandatory refresher training after a specified period. I strongly recommend mandatory refreshers in this important area, as happens within the church community.

As regards Dress Code for Private Hire Exempted Vehicle Drivers, I recommend reconsideration of the requirement that only black and white may be worn. Dress is an expression of the personality of a driver or of his/her business, just as the choice of car represents the style of the business. I see no valid rationale for this imposition on PHEVDs: indeed, the prescribed formulation belongs to a past era - only the peaked cap is missing! As a regular user of such services, I expect the driver to be smartly dressed, but I would prefer to be driven/met/delivered by a person who looks like a businessperson, rather than a chauffeur. I feel the present policy is out of touch with the times. Finally, black ties have another, less fortunate association - with death. They should not be prescribed.

Vehicle Proposals**Proposal 1 - Vehicle Testing Frequency**

Do you agree with the proposal to relax the testing frequency date from three years to six years? Yes

Proposal 2 - Hackney Livery

Do you agree with the proposal to introduce a one colour scheme for all hackney carriages? Yes

Proposal 3 - Hackney Carriage Door Stickers

Do you agree with the proposal to remove the requirement of hackney carriages to display door stickers if a one colour scheme is introduced? Yes

Proposal 4 - Non-standard and Novelty Vehicles

Do you agree with the proposal to introduce specific non-standard and novelty vehicle conditions? Yes

Proposal 5 - Executive Vehicles

Do you agree with the proposal to introduce an objective framework to aid decisions where a licence holder requests exemption under section 75(3) of the 1976 Act? Yes

Proposal 6 - Vehicle Standards of Appearance

Do you agree with the proposal to update the current standards of appearance of a licensed vehicle? Yes
If you have answered 'No' to any of the Vehicles Proposals, please comment here should you wish to:

General Proposals

Proposal 1 - Relevance of Convictions

Do you agree with the proposal to separate and update the existing relevance of convictions section? Yes

Proposal 2 - Penalty Point Scheme

Do you agree with the proposal to implement a penalty point scheme to provide an objective framework to deal with non-compliance? Yes

If you have answered 'No' to any of the General Proposals, please comment here should you wish to:

Taxi Licensing Consultation Response

Case Reference: FS-Case-56820398

Date:

Customer Details

Name: Robert Stripe

Address:

Contact:

Driver Proposals**Proposal 1 - Safeguarding Training**

Do you agree with the proposal to introduce safeguarding training?

For new applicants: Yes

For existing applicants: Yes

Proposal 2 - Code of Conduct

Do you agree with the proposal to update the existing Code of Conduct? Yes

Proposal 3 - Dress Code

Do you agree with the proposal to update the existing dress code? Yes

Proposal 4 - Driver Medicals

Do you agree with the proposal to amend the medical frequency? Yes

Proposal 5 - DBS Update Service

Do you agree with the proposal to make DBS update service membership mandatory? Yes

If you have answered 'No' to any of the Driver Proposals, please comment here should you wish to:

Vehicle Proposals**Proposal 1 - Vehicle Testing Frequency**

Do you agree with the proposal to relax the increased testing frequency date from three years to six years? No

Proposal 2 - Hackney Livery

Do you agree with the proposal to introduce a one colour scheme for all hacknet carriages? Yes

Proposal 3 - Hackney Carriage Door Stickers

Do you agree with the proposal to remove the requirement of hackney carriages to display door stickers if a one colour scheme is introduced? No

Proposal 4 - Non-standard and Novelty Vehicles

Do you agree with the proposal to introduce specific non-standard and novelty vehicle conditions? Yes

Proposal 5 - Executive Vehicles

Do you agree with the proposal to introduce an objective framework to aid decisions where a licence holder requests exemption under section 75(3) of the 1976 Act? Yes

Proposal 6 - Vehicle Standards of Appearance

Do you agree with the proposal to update the current standards of appearance of a licensed vehicle? Yes

If you have answered 'No' to any of the Vehicles Proposals, please comment here should you wish to: In 3 above - for those persons suffering from colour-blindness, it could be said that such stickers should be left on certain windows. On the other hand most persons suffering from that condition usually know which shade of grey a certain colour is.

General Proposals**Proposal 1 - Relevance of Convictions**

Do you agree with the proposal to separate and update the existing relevance of convictions section? Yes

Proposal 2 - Penalty Point Scheme

Do you agree with the proposal to implement a penalty point scheme to provide an objective framework to deal with non-compliance? Yes

If you have answered 'No' to any of the General Proposals, please comment here should you wish to:
