










# Commitments towards our Vision

## Six month update- Open Spaces

Performance Measure	Link to Corporate Plan Priority	Target and reporting timescale (i.e. 6 monthly or annually)	Baseline from previous year/output from previous year	Owner and co-owners	Status (at 6 month stage)	Outcome or output (at 6 month stage)
Maximise the Council's income by offering services to partners/agencies as part of the Councils' commercialism agenda.	A customer driven efficient Council will a "can do" attitude and pro business approach and commercially focused to ensure financial self sufficiency for the taxpayer.	Contact to be made to all parishes and schools within Cambridgeshire, offering grounds maintenance services.  The income obtained within this financial year will be used as a baseline for subsequent years.	N/A	Open Spaces Manager- Spencer Clark  Open Spaces support Officer- Carol Dunn		Contact has been made with schools and parishes across Cambridgeshire to help gain addition grounds maintenance services.  The service has now been tuped over to the Trading Company and therefore we are unable to ascertain at this stage what the total income to date is from the grounds maintenance work. We will provide Members with an end of year update at the 12 months stage.
		To develop website information page to promote services to Parish / Town Councils Working in partnership with our PR contractor to develop website.  Numbers of hits on the site will be recorded for evidence at the end of the financial year to determine success.	N/A	Open Spaces Manager- Spencer Clark  Open Spaces support Officer- Carol Dunn		Due to recent changes within the staffing of the team, this performance measure is currently not a priority. However, moving forward, once a new member of staff employed, the service will be reviewing this measure.
Retain Green Flag accreditation for the Country Park and Jubilee Garden	Making East Cambridgeshire an even better place to live	Ensure that Green flag standards are used across all parks and open spaces in the district  Carry out monthly quality checks on public open spaces to ensure they meet the Green Flag standard.  ( Welcoming, clean, safe , free usable green space)	Retained - ongoing commitment to meeting the standards	Open Spaces Manager- Spencer Clark		Completed- Green Flag has been achieved again this year and we will be continuing to work within the required standards on all parks and open spaces within the district.  The service is continuing to carry out monthly quality checks on public open spaces.

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		Annually produce a desk top assessment for both the Country Park and Jubilee gardens, to be inspected annually by Green Flag judges.	N/A	Open Spaces Manager- Spencer Clark		The service is on target to meet this performance measure at the end of the year.
		Carry out monthly quality checks on the parks and maintenance service.	N/A	Open Spaces Manager- Spencer Clark		The service is continuing to carry out monthly quality checks on the maintenance service as part of the on-going commitment to ensuring that East Cambs offers welcoming, clean, safe and usable open spaces).
Maintain ECDC Assets to a safe, useable and legal standard for our customers' enjoyment	Making East Cambridgeshire an even better place to live.	Ensure that ECDC buildings portfolio and assets are maintained to the correct legal standards through the Council's assets maintenance programme.	N/A	Open Spaces Manager- Spencer Clark		Ongoing- As and when the service is advised of changes in leasing agreements, the purchase of new land, land sold or licenses of ECDC assets, the required legal obligations are adhered to through the Council's assets maintenance programme.
Wherever possible protect our environment keeping Biodiversity at the forefront of our operations		Work with external partners, including The Wildlife Trust and Ely Wildlife Space, to support and protect the biodiversity of East Cambridgeshire. Activities will include ensuring rare plant species and animal habitats are protected.	N/A	Open Spaces Manager- Spencer Clark  Open Spaces Officer- Carol Dunn  Team Leader parks and Open Spaces- Tim McCreadie		The service continues to ensure that our rare plant species and animal habitats are protected and we are regularly engaged with our partners to implement the required interventions to ensure this continues.
Trained staff and Service Delivery Champions have a comprehensive understanding of the service	A customer driven Council with a "can do" attitude and pro business approach and commercially focussed to ensure financial self sufficiency for the tax payer.	Using the annual appraisal process, identify individual for specialist training and ensure the broadest range of skills across the team. This will allow the service to run effectively and efficiently	N/A	Open Spaces Manager- Spencer Clark		Ongoing- Appraisals completed in accordance with ECDC requirements
		Meet with Service Delivery Champion on a regular basis. At least 4 times per year.	N/A	Open Spaces Manager- Spencer Clark		We regularly meet with our Service Delivery Champion

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Ensure that the Council's corporate risks are managed effectively and mitigations are put in place to reduce impact.		To regularly review risks associated with Open Spaces, including: <ul style="list-style-type: none"> <li>• Emergency Planning-</li> <li>• Business Continuity</li> <li>• Health and safety</li> </ul>	<i>New target</i>	Spencer Clark- Open Spaces Manager		<i>New target</i>

#### Name of Service Delivery Champion: Councillor Lisa Stubbs

#### Comments

##### Green Flag Accreditation

Huge Congratulations to the team on retaining Green Flag accreditation status. It is reassuring for local people to know our parks and open spaces are being maintained to recognised high standards, ensuring they are clean and safe to use. By continuing to perform sound monthly quality checks on the public open spaces, parks and maintenance service open spaces, the team are able to demonstrate this standard is being consistently maintained.

##### Assets

The diligent and considered management of ECDC's assets to a high standard by the Open Spaces and Facilities teams ensure the safe enjoyment of our Customers. The work the open spaces and facilities team do is important because documenting and updating any changes or additions to asset management is key to understanding what further actions may need to be carried out. It is also crucial to having a reference point to trace the history of an asset to resolve or address any ongoing issues. As well as ensuring legal compliance and enjoyment for end users it is also crucial to reduce exposure to liability and potential litigation and reputational damage.

##### Performance Management

The Open spaces and Facilities team do an excellent job and it is important to continue to support their efforts by having a two-way dialogue to assess working practices and together chart a path towards achieving optimal results. Re-structing and being incorporated within the Trading Company has presented a significant change to how the council operates and the team have risen to the challenge whilst continuing to provide a consistently, fantastic service.