## TITLE: Performance Management – Six month update reports

To: Community Services Committee

Date: 15<sup>th</sup> January 2019

From: Hetty Thornton- Performance Management Officer

## 1.0 <u>Issue</u>

[T177]

- 1.1 The following report provides Members with the six month update performance reports for 2018/2019.
- 2.0 <u>Recommendations</u>
- 2.1 Community Services Committee are asked;
  - To note the progress made against the priorities of the Council including areas where the service has been under achieving and where outstanding performance was delivered.
  - To note the comments made by Service Delivery Champions.

## 3.0 Background

- 3.1 The six month update reports detail performance made in the previous six months.
- 4.0 Argument and Conclusions
- 4.1 If there are areas of under or over performance these are highlighted by the correct up and down arrows. Where performance is on target against the original measure then the arrow points both ways.
- 5. <u>Financial Implications</u>
- 5.1 There are no financial implications other than officer time attributed to this report.
- 6 Equality Impact Assessment
- 6.1 There are no equality impact assessment requirements.
- 7 Appendices
  - Appendix A Six month update reports for the following services:
    - Communities and Partnerships
    - o Open Spaces
    - Leisure Services

Background documents- None Contact Officer Hetty Thornton Performance Management Officer (01353) 616233 Email- hetty.thornton@eastcambs.gov.uk