Commitments towards our Vision





| Performance Measure | Link to Corporate Plan Priority | Target and reporting timescale (i.e. 6 monthly or annually) | Baseline from previous year/output from previous year | Owner and co-owners | Status (at 6 month stage) | Six month update |
|---|---|---|---|--|---------------------------------|---|
| Maximise the Council's income by offering services to partners/agencies as part of the Councils'commercialism agenda. | Delivering a Financially Sound and Well Managed Council | To maintain contact with all parishes' and schools within Cambridgeshire, continuing to offer grounds maintenance services. | To increase of 5% on £412,316 income from last year equating to a total of £432,932 | Open Spaces Manager- Spencer Clark Open Spaces & Facilities Support Officer- Carol Dunn Team Leader Parks and Open Spaces- John Van Rheede Toas | | We are on target to meet the 5% increase from last year |
| | | To develop website information page to promote services to Parish / Town Councils Working in partnership with our PR contractor to develop website. Numbers of hits on the site will be recorded for evidence at the end of the financial year to determine success. | Website wasn't developed in the last financial year due to capacity problems | Open Spaces & Facilities Manager- Spencer Clark Open Spaces & Facilities Support Officer- Carol Dunn Team Leader Parks and Open Spaces- John Van Rheede Toas | | This element is still very much in the development stages |
| Retain Green Flag accreditation for the Country Park and Jubilee Garden | A fantastic place to live, work and visit | Ensure that Green flag standards are used across all parks and open spaces in the district Carry out monthly quality checks on public open spaces to ensure they meet the Green Flag standard. (Welcoming, clean, safe, free usable green space) | Retained - ongoing commitment to meeting the standards | Open Spaces & Facilities Manager – Spencer Clark Team Leader Parks and Open Spaces- John Van Rheede Toas | | Green Flags have been awarded again this year and the work continues to maintain the high standards not only in these parks but across the district |
| | | Annually produce a desk top assessment for both the Country Park and Jubilee gardens, to be inspected annually by Green Flag judges. | Completed | Open Spaces & Facilities Manager – Spencer Clark Communities & Partnerships Manager- Lewis Bage | | The service is on target to meet this performance measure at the end of the year |

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| | | Carry out monthly quality checks on the parks and maintenance service. | Completed | Open Spaces & Facilities Manager – Spencer Clark Team Leader Parks and Open Spaces- John Van Rheede Toas | | The service continues to carry out the monthly quality checks as part of the ongoing commitment that East Cambs offers welcoming, clean, safe and usable open spaces). |
| Maintain ECDC Assets to a safe, useable and legal standard for our customers' enjoyment | A fantastic place to live, work and visit | Ensure that ECDC buildings portfolio and assets are maintained to the correct legal standards through the Council's assets maintenance programme. | On-going- | Open Spaces & Facilities Manager- Spencer Clark Open Spaces & Facilities Support Officer – Carol Dunn | | Ongoing- As and when the service is advised of changes in leasing agreements, the purchase of new land, land sold or licenses of ECDC assets, the required legal obligations are adhered to through the Council's assets maintenance programme. |
| Wherever possible protect our environment keeping Biodiversity at the forefront of our operations | | Work with external partners, including The Wildlife Trust and Ely Wildlife Space, to support and protect the biodiversity of East Cambridgeshire. Activities will include ensuring rare plant species and animal habitats are protected. | On-going- Service supports external agencies when required | Open Spaces & Facilities Manager- Spencer Clark Team Leader Parks and Open Spaces- John Van Rheede Toas | | The service continues to ensure that our rare plant species and animal habitats are protected and we are regularly engaged with our partners to implement the required interventions to ensure this continues |
| Trained staff and Service Delivery Champions have a comprehensive understanding of the service | Delivering a financially sound and well managed Council | Using the annual appraisal process, identify individual for specialist training and ensure the broadest range of skills across the team. This will allow the service to run effectively and efficiently | Completed - Appraisals completed in accordance with ECDC requirements | Open Spaces & Facilities Manager – Spencer Clark Team Leader Parks and Open Spaces- John Van Rheede Toas | | Ongoing – Appraisals completed in accordance with ECDC requirements |
| | | Meet with Service Delivery Champions on a regular basis. At least 4 times per year. | Regular meetings have been held with our Service Delivery Champion. These have been at least 4 times a year | Open Spaces & Facilities Manager- Spencer Clark | | Service champion is kept updated and informed |

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| Ensure that the Council's corporate risks are managed effectively and mitigations are put in place to reduce impact. | Delivering a financially sound and well managed Council | To regularly review risks associated with Open Spaces, including: | Ongoing Completed health and safety documents during 2017/18 were: Accident/Near Miss Reporting Code of Practice (COP) Asbestos Management COP COSHH COP Display Screen Equipment COP Control of Hand, Arm and Vibration at Work COP Noise at Work COP Security Threats COP Sharps COP Sharps COP Smoke Free Workplace COP Emergency planning document introduced: Revised Emergency Management Plan | Spencer Clark- Open Spaces & Facilities Manager Health & Safety Officer – David Vincent | | The Lone Working Code of Practice and the Smoking Code of Practice have been updated and approved. All new codes of practice have been initiated for ECSS |

Name of Service Delivery Champion: Councillor Stubbs

Comments

No comments received at the point of sending to committee