

End of year performance update report

Communities and Partnerships Services- 2016/2017

Performance Measure - Ensure that the Council engages effectively with Parish Council's and communities	Baseline from previous year	Target	End of year report
Delivery of two East Cambs Parish Council Conferences to provide a forum for better communication across the district.	2	2	2
The Council's Community Engagement and Consultation Strategies are reviewed and refreshed.	N/A	Engagement with service delivery leads to inform the review of existing strategies and identify best practice (March 2017)	Engagement complete

Performance Measure - Ensure Ely Country Park and Ely Riverside meet the needs of the local community and empower local communities to improve opportunities for play	Baseline from previous year	Target	End of year report
Complete the works that form part of the Ely Country Park Improvement Plan 2016-17	100% completed	100% completed	100% complete
Development of the Ely Country Park Improvement Plan 2017-19	N/A	Draft Improvement Plan to Commercial Services Committee by 31 st March 2017 for approval	Improvement Plan approved
Enforce the Council's mooring management scheme at Ely Riverside ensuring that all timescales and procedures are adhered to	Enforcement scheme launched in September 2015	100% of enforcement timescales and procedures adhered to	100% of enforcement timescales and procedures adhered to
Development of Riverside Improvement Plan 2017-19	N/A	Consultation complete by October 2016 Draft Improvement Plan to Commercial Services Committee by 31 st March 2017 for approval	Consultation complete Improvement Plan approved

Performance Measure -- Support community resilience and wellbeing	Baseline from previous year	Target	End of year report
Development of a Vulnerable Communities Strategy for East Cambs and corresponding action plan for Member approval	N/A	Review of evidence available to date by March 2017	Evidence reviewed
All Assets of Community Value nominations are processed in accordance with the statutory obligations under the Localism Act	100% of timescales met	100% of timescales met	100% of timescales met

Performance Measure - Ensure that staff have all the necessary skills to maximise their input into the Council's commercialisation agenda	Baseline from previous year	Target	End of year report
To successfully appoint Communities and Partnerships Support Officer to back-fill vacancies and ensure the team is adequately resourced to deliver the Service Plan	All vacancies filled	Support Officer in post by October 2016	Support Officer in post by October 2016
To support the continued professional development of the team to ensure that they are meeting with personal and professional career development opportunities	Reviewed career development opportunities	Review career development opportunities	Opportunities continually reviewed
To update Service Delivery Champions with the progress of the service, how the service is being operated and the direction it is going in	Quarterly meetings	Meetings every quarter (or as requested by councillors)	Quarterly meetings held