

TITLE: **KEY COMMITTEE INDICATORS 6 MONTH MONITORING REPORT**

To: Community and Environment Committee

Date: 21 November 2012

From: Head of Community Services/ Head of Environmental Services

[M158]

1.0 ISSUE

1.1 To report 6 month performance and actions on Key Committee Indicators

2.0 RECOMMENDATIONS

2.1 Members are requested to note the performance of each of the Key Committee Indicators, as set out in Para: 3.2

3.0 CURRENT PERFORMANCE

3.1 The Community and Environment Committee agreed on 17<sup>th</sup> July 2012 a total of eight Key Committee Indicators for inclusion in the Corporate Performance Plan.

3.2 The performance of each of Key Committee Indicator (as at 31<sup>st</sup> October 2012) is set out below:

<b>Key Committee Indicator</b>	<b>2012/13 Target</b>	<b>Performance to 31<sup>st</sup> October 2012</b>
Financial Options paper on a new leisure facility by March 2013	Mar 2013	Report to Community and Environment Committee – 15 <sup>th</sup> January 2013
Implementation of the Maltings Service Review by January 2013	Jan 2013	Market testing of the restaurant is currently being undertaken – seeking offers by 30 <sup>th</sup> November 2012.
To undertake a Service Review of Discretionary Rate Relief by October 2012	Oct 2012	October committee cancelled – Review to be presented to Community and Environment Committee on 21 November 2012.

To submit a bid for funding to DCLG by August 2012 to retain weekly collections of waste and enhanced recycling rates	August 2012	Submitted 16 <sup>th</sup> August in time for bid deadline, out come expected October/November 2012
To carry out 100% of programmed Food Safety Inspections due by March 31 <sup>st</sup> 2013	100%	This is an end of year target, however approximately 12 inspections (Cat A-D) are currently overdue.
The percentage of accidents with an initial action within 3 days of notification (85%)	85%	Target of 85% is being achieved 27 notifications received to date.
The percentage of Hackney Carriage and Private Hire vehicles license plates to be issued on time (1 day for new vehicles and 2 days for renewal)	100%	210 plates issued with 100% issued on time.
The percentage of pollution and public health service requests received in 2012/13 and resolved within 90 and 180 days.	90 days – 50% 180 days – 90%	72% resolved within 90 days 79% resolved within 180 days

3.3 Members will note that each Performance Indicator is on track to achieve the desired outcome and therefore, no revisions to the indicator or change to the resources required to implement the indicator are needed.

4.0 FINANCIAL IMPLICATIONS/EQUALITY IMPACT ASSESSMENT

4.1 There are no costs associated with this report.

4.2 Equality Impact Assessment (INRA) not required at this stage.

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<b><u>Background Documents</u></b>	<b><u>Location</u></b>	<b><u>Contact Officer</u></b>
2012/13 Service Plans for: Community Services Waste and Recycling Health and Safety Food Safety Pollution Control Licensing	Rm FF107 The Grange Ely	Head of Community Services (01353) 665555 <a href="mailto:darren.Dixon@eastcambs.gov.uk">darren.Dixon@eastcambs.gov.uk</a>