
**TITLE: BURWELL MASTERPLAN - STAGE 1 CONSULTATION
FEEDBACK REPORT**

Committee: Burwell Masterplan Working Party

Date: 3rd November 2011

Author: Sally Bonnett, Infrastructure and Projects Officer

[L167]

1.0 ISSUE

- 1.1 To note and discuss the consultation feedback on identification of issues for the Burwell Masterplan.

2.0 RECOMMENDATION

- 2.1 The Working Party are recommended to note the feedback that has been received to the Stage 1 Issues consultation work.

3.0 THE REPORT

- 3.1 In July 2011 the Burwell Masterplan Working Party agreed a consultation strategy for the development of the Burwell Masterplan. Stage 1 of this consultation strategy, regarding the issues that the Masterplan should address, has now been completed.
- 3.2 A report was given at the last meeting on the results of the desktop research that officers have carried out.
- 3.3 Appendices 1, 2 and 3 attached to this report provide the results of the other consultation work which has been carried out for Stage 1:-

Appendix 1 Feedback from Community Questionnaire - this was circulated from 17th September – 31st September 2011 via the Burwell Bulletin and on line, and a total of 399 responses were received.

Appendix 2 Comments from the Burwell Masterplan Drop In Day – this was held on 24th September 2011, attended by 100 local people

Appendix 3 Stakeholder Interviews - issues which have been highlighted during 1:1 interviews with specific organisations and stakeholders. To date officers have held meetings with Forest Heath District Council planning department, Anglian Water, Environment Agency, Wicken Fen National Trust, Cambridgeshire County Council officers relating to education, transport, archaeology, ecology, public bridleways, planning and East Cambridgeshire officers relating to tourism, housing, planning and

environmental health. Further meetings are being arranged with other key stakeholders.

3.4 Officers will give a presentation on these results to the working party meeting.

4.0 FINANCIAL IMPLICATIONS/EQUALITY IMPACT ASSESSMENT

4.1 Costs for the consultation work were primarily officer/volunteer time.

4.2 An Equality Impact Assessment (INRA) will need to be carried out on the final Burwell Masterplan document.

5.0 APPENDICES

5.1 Appendix 1 – Feedback from Community Questionnaire
Appendix 2 – Comments from the Burwell Masterplan Drop In Day
Appendix 3 – Stakeholder Interviews

<u>Background Documents</u>	<u>Location</u>	<u>Contact Officer</u>
Questionnaire responses and interview records	Room FF102 The Grange, Ely	Sally Bonnett, Infrastructure and Projects Officer (01353) 665555 E-mail: Sally.bonnett@eastcambs.gov.uk

APPENDIX 1

Feedback form Burwell Masterplan Community Questionnaire **Issues stage Consultation**

Total responses = 399
Number of dwellings in village = 2750
Response rate = 14.5%

Respondent profile

94.9% - A resident of Burwell
6.7% - Employee in Burwell
4.6% - From a local business

2.4% - aged under 20 (this age group accounts for 22% of population aged 0-20)
7% - aged 21-34 (this age group accounts for approx 17% of population)
27.5% - aged 35-49 (this age group accounts for approx 19% of population)
33.9% - aged 50-64 (this age group accounts for approx 22% of population)
29.1% - aged 65+ (this age group accounts for approx 20% of population)

Under representation from younger age groups, but awaiting completed questionnaires from Burwell pupils attending Bottisham Village College and Burwell parents attending the Young Parents group at Bottisham Children's Centre.

39.7% - Male
60.3% - Female

43.3% - Employee
38.8% - Retired
8.8% - Self-employed

Summary of results:

Q1. How strongly do you agree or disagree with the following statements?

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Disagree strongly	Don't know N/A	Response Count
Burwell is a great place to live	45.3% (174)	47.1% (181)	5.5% (21)	1.3% (5)	0.0% (0)	0.8% (3)	384
I regularly speak to my	36.9% (141)	46.1% (176)	8.6% (33)	5.2% (20)	1.6% (6)	1.6% (6)	382

neighbours								
The community facilities in Burwell are good	22.0% (84)	54.9% (209)	17.6% (67)	3.9% (15)	0.3% (1)	1.3% (5)	381	
The sports facilities in Burwell are good	11.7% (44)	44.7% (168)	25.5% (96)	7.7% (29)	1.1% (4)	9.3% (35)	376	
The village has improved over the past 5 years	6.2% (23)	28.0% (104)	40.4% (150)	17.3% (64)	3.8% (14)	4.3% (16)	371	
Burwell needs to grow so that it can have more facilities	6.0% (22)	12.0% (44)	17.5% (64)	37.7% (138)	25.4% (93)	1.4% (5)	366	
The centre of Burwell requires improvement e.g. to buildings, pavements, landscaping.	12.0% (45)	38.4% (144)	25.3% (95)	18.4% (69)	4.3% (16)	1.6% (6)	375	
It would be better if there was more of a village centre with more shops	8.3% (31)	19.7% (74)	24.0% (90)	35.7% (134)	10.9% (41)	1.3% (5)	375	
I think the number of shops in Burwell now is about right.	13.0% (49)	48.4% (182)	16.5% (62)	19.7% (74)	1.6% (6)	0.8% (3)	376	
More green open spaces are needed in Burwell	9.7% (36)	24.1% (90)	37.5% (140)	25.2% (94)	2.1% (8)	1.3% (5)	373	
We have enough green open spaces but their facilities need improving	10.6% (38)	42.1% (151)	29.0% (104)	12.0% (43)	3.6% (13)	2.8% (10)	359	
Better walking and cycling routes are needed around Burwell	17.2% (65)	38.5% (145)	23.6% (89)	17.2% (65)	1.6% (6)	1.9% (7)	377	
The Masterplan should seek to encourage new businesses to	12.8% (48)	46.8% (176)	19.1% (72)	14.6% (55)	5.1% (19)	1.6% (6)	376	

Burwell							
More jobs are needed in Burwell	13.3% (50)	37.5% (141)	27.9% (105)	12.5% (47)	3.7% (14)	5.1% (19)	376
The Wicken Fen Vision proposals offer opportunities for Burwell	10.9% (41)	26.9% (101)	31.5% (118)	11.5% (43)	7.5% (28)	11.7% (44)	375
Burwell could make more of its tourism potential e.g. accommodation, tea shops etc	10.1% (38)	38.8% (146)	29.0% (109)	17.3% (65)	3.2% (12)	1.6% (6)	376
The Weir/Lodes should be enhanced	18.9% (71)	49.3% (185)	16.8% (63)	7.7% (29)	1.3% (5)	5.9% (22)	375
Lorries are causing traffic congestion in Burwell	26.2% (99)	26.5% (100)	22.0% (83)	19.8% (75)	2.4% (9)	3.2% (12)	378
Commuters are causing traffic congestion in Burwell	22.8% (85)	33.2% (124)	24.9% (93)	13.7% (51)	1.9% (7)	3.5% (13)	373
A bypass for Burwell would be value for money	15.8% (60)	15.8% (60)	17.9% (68)	24.5% (93)	20.5% (78)	5.5% (21)	380
Burwell needs more low cost housing	14.8% (55)	23.9% (89)	21.8% (81)	20.2% (75)	14.2% (53)	5.1% (19)	372
Burwell needs more social rented housing	11.2% (41)	18.0% (66)	19.9% (73)	24.9% (91)	20.2% (74)	5.7% (21)	366

- 92.4% of respondents strongly agree or agree that Burwell is a great place to live. 1.3% disagree or disagree strongly, 5.5% neither agree nor disagree and 0.8% don't know.
- 83% of respondents strongly agree or agree with the statement 'I regularly speak to my neighbours', 6.8% disagree or disagree strongly, 8.6% neither agree nor disagree and 1.6% don't know.
- 76.9% of respondents strongly agree or agree that the community facilities in Burwell are good. 4.2% disagree or disagree strongly, 17.6% neither agree nor disagree and 1.3% don't know

- 56.4% of respondents strongly agree or agree that the sports facilities in Burwell are good. 8.8% disagree or disagree strongly, 25.5% neither agree nor disagree and 9.3% don't know.
- 40.4% neither agree nor disagree that Burwell has improved over the past 5 years. 34.2% of respondents strongly agree or agree that Burwell has improved, 21.1% disagree or disagree strongly, and 4.3% don't know.
- 63.1% disagree or disagree strongly that Burwell needs to grow is that it can have more facilities. 18% of respondents strongly agree or agree, 17.5% neither agree nor disagree and 1.4% don't know.
- 50.4% of respondents strongly agree or agree that the centre of Burwell requires improvement. 22.7% disagree or disagree strongly, 25.3% neither agree nor disagree and 1.6% don't know.
- 46.6% disagree or disagree strongly that it would be better if there were more of a village centre with more shops. 28% of respondents strongly agree or agree, 24% neither agree nor disagree and 1.3% don't know.
- 61.4% of respondents strongly agree or agree that the number of shops in Burwell now is about right. 21.3% disagree or disagree strongly, 16.5% neither agree nor disagree and 0.8% don't know.
- 37.5% neither agree nor disagree that more green open spaces are needed in Burwell. 33.8% of respondents strongly agree or agree, 27.3% disagree or disagree strongly, and 1.3% don't know.
- 52.7% of respondents strongly agree or agree that there are enough green open spaces but their facilities need improving, 15.6% disagree or disagree strongly, 29% neither agree nor disagree and 2.8% don't know.
- 55.7% of respondents strongly agree or agree that better walking and cycling routes are needed around Burwell. 18.8% disagree or disagree strongly, 23.6% neither agree nor disagree and 1.9 % don't know.
- 59.6% of respondents strongly agree or agree that the Masterplan should seek to encourage new businesses to Burwell. 19.7% disagree or disagree strongly, 19.1% neither agree nor disagree and 1.6% don't know.
- 50.8% of respondents strongly agree or agree that more jobs are needed in Burwell. 16.2% disagree or disagree strongly, 27.9% neither agree nor disagree and 5.1% don't know.

- 37.8% of respondents strongly agree or agree that the Wicken Fen Vision proposals offer opportunities for Burwell. 19% disagree or disagree strongly, 31.5% neither agree nor disagree and 11.7% don't know.
- 48.9% of respondents strongly agree or agree that Burwell could make more of its tourism potential. 20.5% disagree or disagree strongly, 29% neither agree nor disagree and 1.6% don't know.
- 68.2% of respondents strongly agree or agree that the Weir/Lodes should be enhanced. 9% disagree or disagree strongly, 16.8% neither agree nor disagree and 5.9% don't know.
- 52.7% of respondents strongly agree or agree that lorries are causing traffic congestion in Burwell. 22.2% disagree or disagree strongly, 22% neither agree nor disagree and 3.2% don't know.
- 56% of respondents strongly agree or agree that commuters are causing traffic congestion in Burwell. 15.6% disagree or disagree strongly, 24.9% neither agree nor disagree and 3.5% don't know.
- 45% disagree or disagree strongly that a bypass for Burwell would be value for money. 31.6% of respondents strongly agree or agree, 17.9% neither agree nor disagree and 5.5% don't know.
- 38.9% of respondents strongly agree or agree that Burwell needs more low cost housing. 34.4% disagree or disagree strongly, 21.8% neither agree nor disagree and 5.1% don't know.
- 45.1% disagree or disagree strongly that Burwell needs more social rented housing 29.2% of respondents strongly agree or agree. 19.9% neither agree nor disagree and 5.7% don't know.

Q2. If you have any comments you would like to make about the statements above please give details below:

A total of 180 people made comments as summarised below:

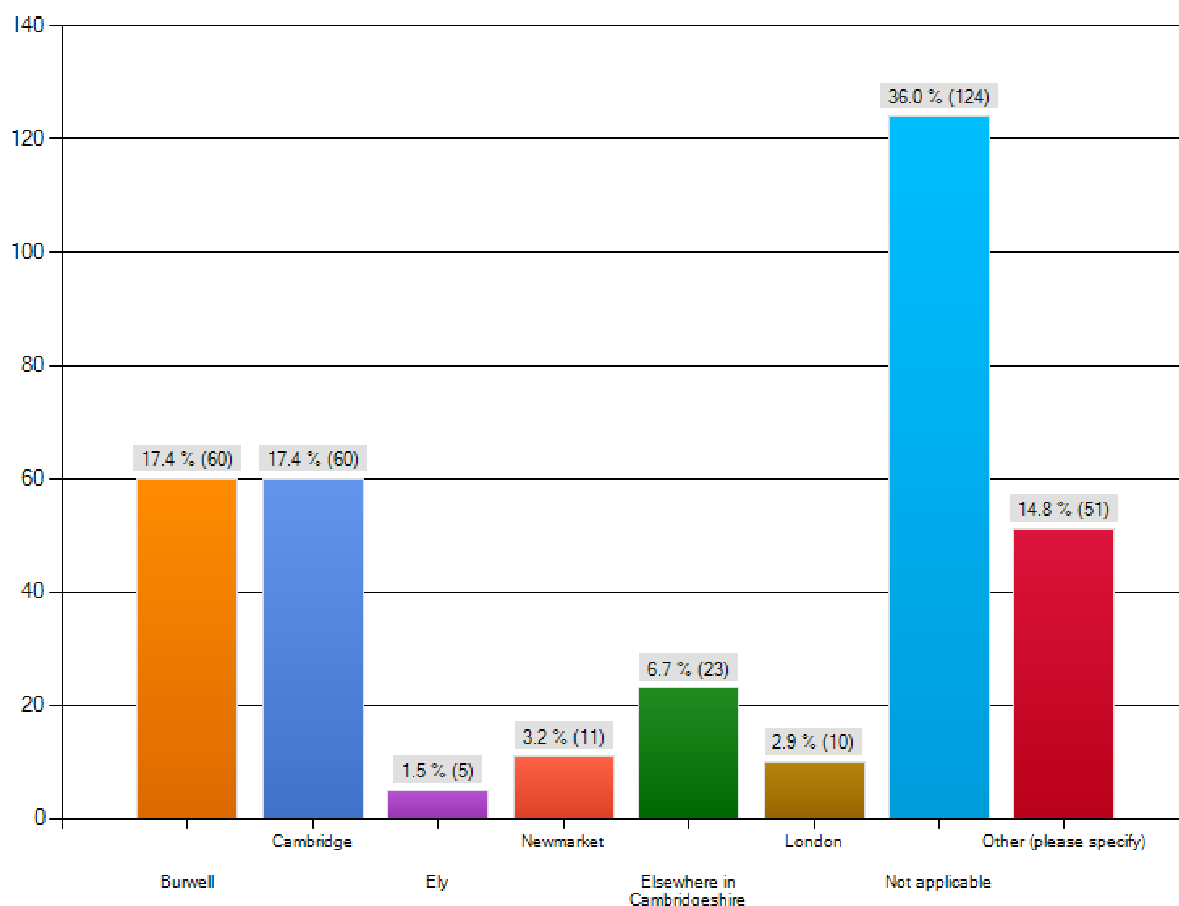
- Preserve the village feel/size – 22 comments
- Burwell is overdeveloped/too big - no more housing/growth - 11 comments
- Better public transport needed – 9 comments
- Better sports facilities needed – 9 comments
- Need a bypass – 8 comments
- More affordable housing needed (for local young people) – 7 comments
- Too much traffic – 7 comments
- Improve/maintain pavements/roads – 6 comments
- Maintain/support/improve existing facilities – 6 comments

- No bypass – 6 comments
- Bypass would ease traffic but it wouldn't help any of the shops – 5 comments
- More/Improve walking/cycling routes – 5 comments
- More small businesses/employment – 5 comments
- Cycle path/footpath to Exning/Newmarket needed – 4 comments
- Develop Riverside/Lodes for tourism – 4 comments
- Enhance Riverside/Lodes – 4 comments
- Lodes and Weirs just need regular maintenance – 4 comments
- Roundabouts needed at major junctions in village – 4 comments
- Address speeding – 3 comments
- Another tea room/coffee shop - 3 comments
- Cyclists do not use cycle paths – still bike on road – 3 comments
- Develop DS Smith site on Reach Road – 3 comments
- Existing facilities are already stretched – 3 comments
- Need a community centre – 3 comments
- Need facilities Swaffham Prior end of village – 3 comments
- Need more seating around village – 3 comments
- Burwell has enough green spaces – 2 comments
- Burwell has enough sports facilities – 2 comments
- Burwell has lost community feel because of new housing – 2 comments
- Burwell is too long to have a village centre- 2 comments
- Congestion due to commuters – 2 comments
- Don't develop Burwell as a tourism village – 2 comments
- Make better use of potential tourism – 2 comments
- More adult activities i.e. education classes at Burwell Village College – 2 comments
- Need alternative route for lorries to Factory Road/The Broads – 2 comments
- Need more green spaces - 2 comments
- Need more parking (near shops) – 2 comments
- Need more shops – 2 comments
- No large estates – 2 comments
- No more social housing – 2 comments
- Preserve/improve existing green spaces – 2 comments
- Social rented homes should be for Burwell residents only – 2 comments
- Too much infill – 2 comments
- Traffic calming needed – 2 comments
- We have our share of social housing and the problems this brings - 2 comments
- A firm no to major development is best way of stopping deterioration of village – 1 comment
- Better signage for walks/river – 1 comment
- Burwell does not need a town centre – 1 comment
- Burwell needs more facilities BEFORE it can grow – 1 comment
- Burwell needs more general housing – 1 comment
- Convert land behind Fire Station into green open space – 1 comment
- Demolish old railway bridge on road to Exning – 1 comment
- Develop Causeway as centre of village – 1 comment

- Develop Factory Road area for tourism – 1 comment
- Develop Howlem Baulk as road for industrial traffic - 1 comment
- Develop roads around Ely to prevent people coming via Burwell to Cambridge – 1 comment
- Develop surrounding towns instead of Burwell – 1 comment
- Don't 'improve' green spaces by tidying them up – 1 comment
- Don't put signposts all over Wicken Fen - is becoming amenitiesised – 1 comment
- Do not spoil Burwell with hundreds of poorly designed developments – 1 comment
- Facilities for young people – 1 comment
- Farmers should be encouraged to tidy up their land – 1 comment
- Further growth would support existing facilities – 1 comment
- Further growth would allow low cost/social rented housing to come forward –1 comment
- Green spaces should be within walking distance and large enough to give a sense of being out – 1 comment
- Housing growth has not been linked to improvements in infrastructure – 1 comment
- If village is to expand – more facilities must be provided – 1 comment
- Improve skate park – 1 comment
- In morning rush hour 1000+ cars pass along Swaffham Road – 1 comment
- Introduce circular walks – 1 comment
- Joint marketing of tourism facilities in village – 1 comment
- Keep historic Buildings in good repair – 1 comment
- Keep spring Close as an unspoilt meadow –1 comment
- Keep to LDF building proposals – 1 comment
- Level of crime increased over past couple of years -1 comment
- Low carbon developments – 1 comment
- More shops and houses will cause more traffic – 1 comment
- Move the commercial units at the north of the village down to the south – 1 comment
- Move the old bridge from Wicken to junction of the Lodes – 1 comment
- Need more 1-2 bed homes – 1 comment
- Need more 4-5 bed homes for rent – 1 comment
- Need more 'mid range' housing - 1 comment
- Need more pedestrian crossings – 1 comment
- Need more school places – 1 comment
- Need to conduct housing need survey before any social housing schemes considered – 1 comment
- New businesses need to be 'green' and non- polluting – 1 comment
- New developments have been too dense and not had sufficient parking spaces or green open spaces – 1 comment
- New development should be on brown field sites – 1 comment
- No more low cost housing – 1 comment
- No more travellers sites – 1 comment
- Open spaces for everyone – not just cricketers and footballers – 1 comment
- Parents on way to school cause congestion – 1 comment
- Plant an Orchard – 1 comment
- Public art trail –1 comment

- Should address under occupied homes and encourage people to downsize - 1 comment
- There are enough shops – 1 comment
- Wicken Fen could cause problems due to rise in water table – 1 comment
- Wicken Fen is a huge asset – 1 comment

Q3. If you are employed or self employed, where is your place of work?



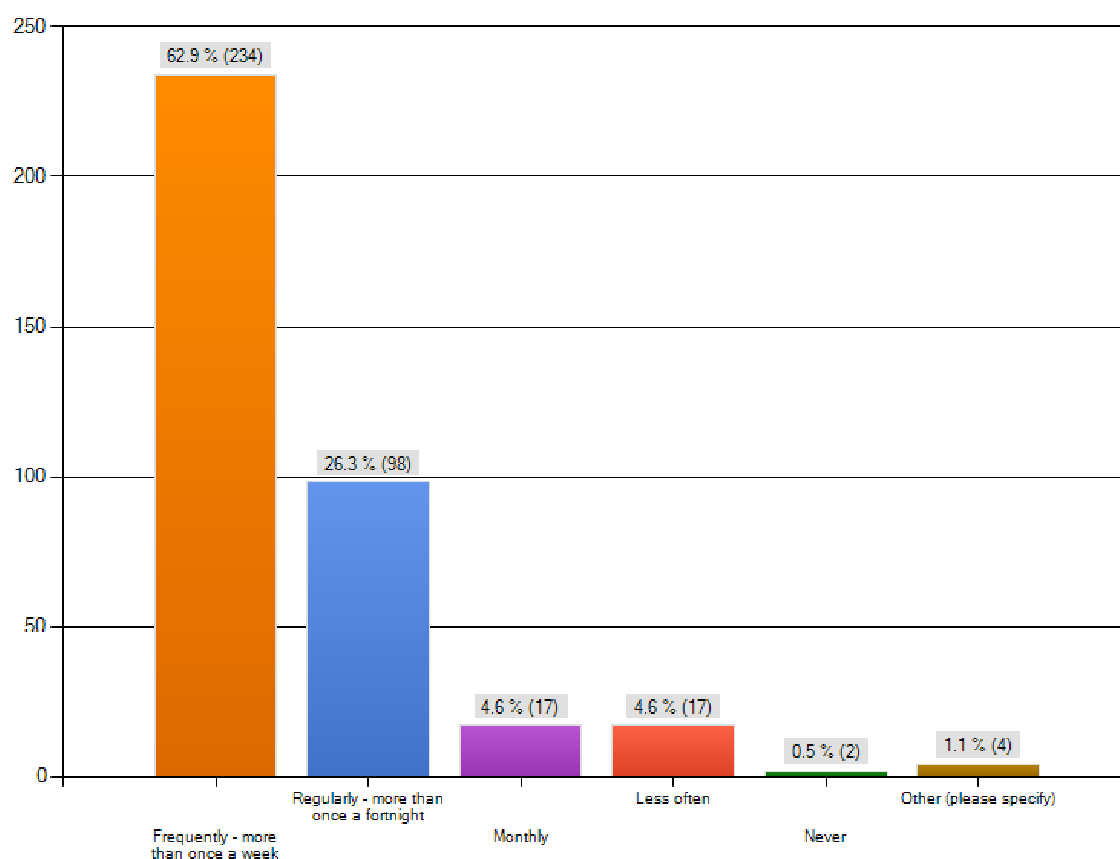
A total of 133 people responded to this question. 36% (124 respondents) answered not applicable. Equal numbers 17.4% (60 respondents to each) work in Burwell and Cambridge.

Other locations :

- Work in a number of locations/travel to clients –13 people
- Retired – 6 people
- Bottisham - 4 people
- Bury St Edmunds – 4 people
- From home in Burwell – 2 people
- RAF Lakenheath – 2 people
- Hertfordshire – 2 people

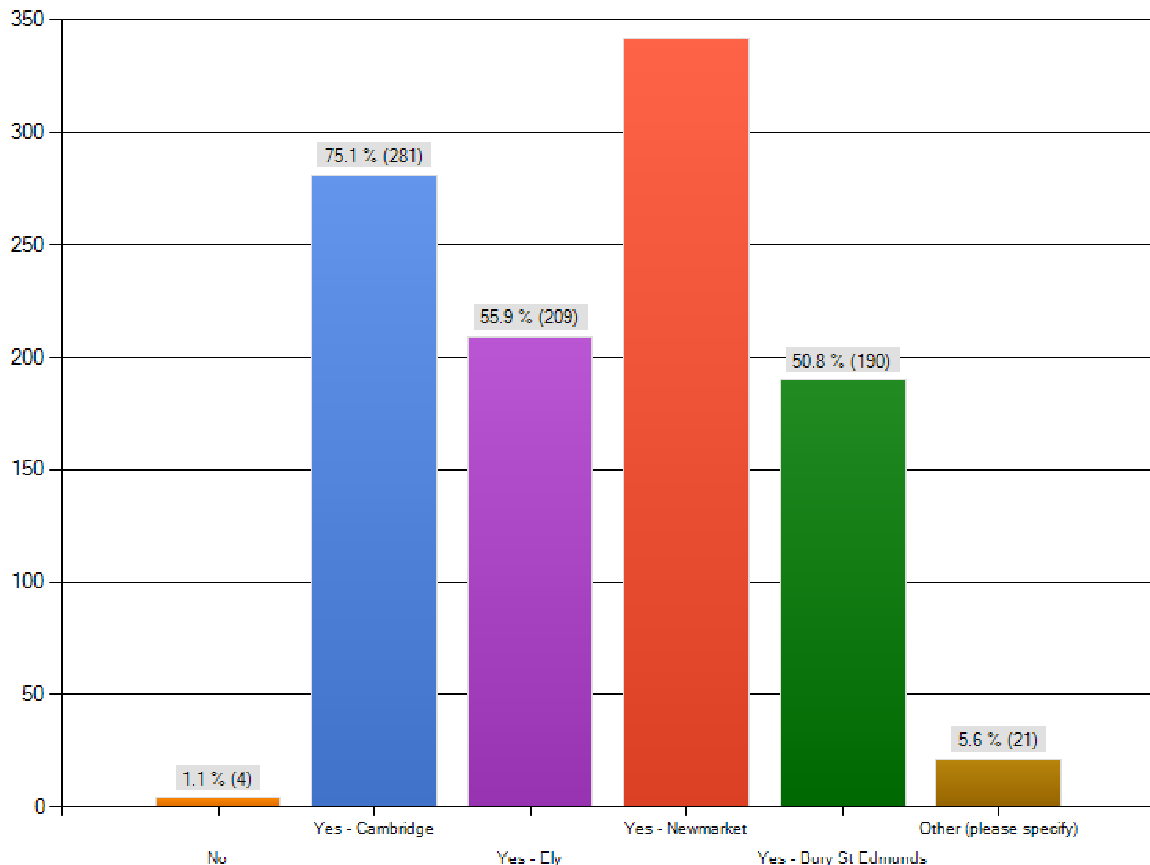
- Lode – 2 people
- Soham – 2 people
- Unemployed – 1 person
- Brecks – 1 person
- Essex – 1 person
- Fordham – 1 person
- Great Chesterford – 1 person
- Hinxton – 1 person
- Kent – 1 person
- Kentford – 1 person
- Letchworth Garden City – 1 person
- Papworth Everard – 1 person
- Snailwell – 1 person
- Near Stansted – 1 person
- Stradishall – 1 person
- Swaffham Prior – 1 person

Q4. Which option best describes how often you shop in Burwell?



A total of 372 people responded to this question, 27 people chose not to answer. 89.2% of people shop in Burwell regularly, at least once a fortnight.

Q5. Do you visit shops in neighbouring towns/cities?



A total of 374 people responded to this question, 25 people chose not to answer. 91.4% of respondents (342 people) shop in Newmarket, 75% (281 people) shop in Cambridge and 55.9% (209 people) in Ely.

Q6. How do you think Burwell could be improved? Please write your top 3 suggestions below:

278 people responded to this question making the following suggestions:

Suggestion 1:

- Facilities for young people – 9 comments
- Better public transport – 8 comments
- Address poor parking/provide more – 7 comments
- Improve walking and cycling routes – 7 comments
- Improvements to pavements/roads – 6 comments
- Maintain existing facilities – 6 comments
- More shops – 6 comments
- More variety of sporting and other activities – 5 comments

- Reduce congestion – 5 comments
- Improve street cleanliness/lighting – 4 comments
- Build small business units at Reach Road – 3 comments
- Keep it as it is – 3 comments
- More primary school places – 3 comments
- More housing – 3 comments
- No more housing – 3 comments
- Traffic calming/enforced speed limits – 3 comments
- Need a bypass – 2 comments
- Train station/trains to Cambridge – 2 comments
- Village Park – 2 comments
- A civic centre – 1 comment
- Affordable multi function room as part of a village centre – 1 comment
- Another primary school – 1 comment
- Better play equipment for children aged 6-12 years – 1 comment
- Develop the Causeway into village centre – 1 comment
- Improve riverside area – 1 comment
- Improvement and development for Factory Road – 1 comment
- Keep housing to a minimum – 1 comment
- One way traffic system in Silver Street – 1 comment
- Retain historic character – 1 comment
- Shops together rather than spread out – 1 comment
- Tea room/café – 1 comment

Suggestion 2:

- Facilities for young people – 8 comments
- Better public transport - 6 comments
- Traffic calming/enforced speed limits – 5 comments
- Better pubs – 4 comments
- Better sports facilities – 4 comments
- Better swimming pool – 4 comments
- Ironmongers/Hardware shop – 4 comments
- More facilities of older people – 4 comments
- More green open spaces/woodland – 4 comments
- Need a bypass - 4 comments
- Better use of existing open spaces/riverside – 3 comments
- Improvements to pavements – 3 comments
- More affordable housing - 3 comments
- Pedestrian crossings – 3 comments
- Better walking and cycling routes – 2 comments
- More commercial property – 2 comments
- More public parking is needed – 2 comments
- A formal 'piazza' – 1 comment
- Allotment on recreation - 1 comment
- Another school - 1 comment

- Better recycling /wheelie bins – 1 comment
- Better use of existing facilities - 1 comment
- Better working between Parish Council, providers and existing clubs - 1 comment
- Big school - 1 comment
- Build on ground between houses not green fields – 1 comment
- Bus shelter on Ness Road at the Avenue - 1 comment
- Consider better access to the depots in Factory Road esp at night time - 1 comment
- Create a distinct new 21st Century character - 1 comment
- Develop smaller site housing no larger plots – 1 comment
- Develop tourism around history - 1 comment
- Development to health centre as per original plans – 1 comment
- Double yellow lines down the Causeway, North Street, High Street and Hythe Lane – 1 comment
- Encourage turnover of Parish Councillors – level of co-option too high - 1 comment
- Extra school parking - 1 comment
- Greater police/PCSO presence – 1 comment
- Improve/extend village college - 1 comment
- Improve school intake - 1 comment
- Keep it as it is – 1 comment
- Less graffiti - 1 comment
- More dog waste bins – 1comment
- More facilities for young mothers - 1 comment
- More public toilets - 1 comment
- More regular drain clearance - 1 comment
- Open a secondary school - 1 comment
- Prohibit infill – 1 comment
- Reduce traffic - 1 comment
- Restrict vehicles by weight on rural roads – 1 comment
- Shops are in dangerous positions for shoppers - 1 comment
- Tea room – 1 comment
- Tidy hedges/verges and litter bins - 1 comment
- Transport to sixth form colleges – 1 comment
- Village wind farm and solar scheme - 1 comment

Suggestion 3:

- Need a bypass – 10 comments
- Better sports facilities – 7 comments
- Improve existing facilities – 6 comments
- Better public transport – 5 comments
- Improvements to pavements/roads – 5 comments
- Facilities for young people – 4 comments
- More/improve parks - play equipment – 4 comments
- Develop a village centre – 3 comments
- Encourage tourism – 3 comments
- Improved cycle routes – 3 comments
- More dog waste bins – 3 comments

- More trees and plants – 3
- Better crossings over B1102 – 2 comments
- Better parking provision in The Causeway – 2 comments
- Build another school – 2 comments
- Cheaper housing – 2 comments
- More pedestrian crossings – 2 comments
- New recycling/litter collection – 2 comments
- No more infilling – 2 comments
- Provide a range of housing and maintain population balance – 2 comments
- Better Infrastructure – 1 comment
- Children's Centre in Burwell – 1 comment
- Coffee shop – 1 comment
- Community orchard – 1 comment
- Do not accept listed buildings can be semi-derelict – 1 comment
- Enforce 30mph limit – 1 comment
- Greater police presence – 1 comment
- Guided bus to Cambridge along old railway track – 1 comment
- Health food shop – 1 comment
- Improve general river area – 1 comment
- Increased school capacity – 1 comment
- Keep all open spaces e.g. allotments – 1 comment
- Landscaping to new housing developments – 1 comment
- Less dense and higher quality housing – 1 comment
- Less vandalism – 1 comment
- Local jobs – 1 comment
- Low carbon employment opportunities – 1 comment
- Make the most of the Wicken Fen Vision – 1 comment
- More benches for people to sit on – 1 comment
- More parking spaces – 1 comment
- No more houses – 1 comment
- Notices on trees etc not allowed - there are boards specially for notices – 1 comment
- Prevent the school (already large) becoming too big – 1 comment
- Quality green grocers/deli – 1 comment
- Reduce number of low flying aircraft and associated noise – 1 comment
- Review safety of Burwell roads regarding parking near junctions and residents driveways on through roads within the village – 1 comment
- School holiday club – 1 comment
- Secondary school – 1 comment
- Sixth form provision too far away – 1 comment
- Tackle traffic congestion especially lorries – 1 comment
- Traffic calming measures – 1 comment
- Train station – 1 comment
- Transport links – 1 comment
- Use Margaret's Field much more – 1 comment
- Village policeman – 1 comment

- Woodland cemetery – 1 comment

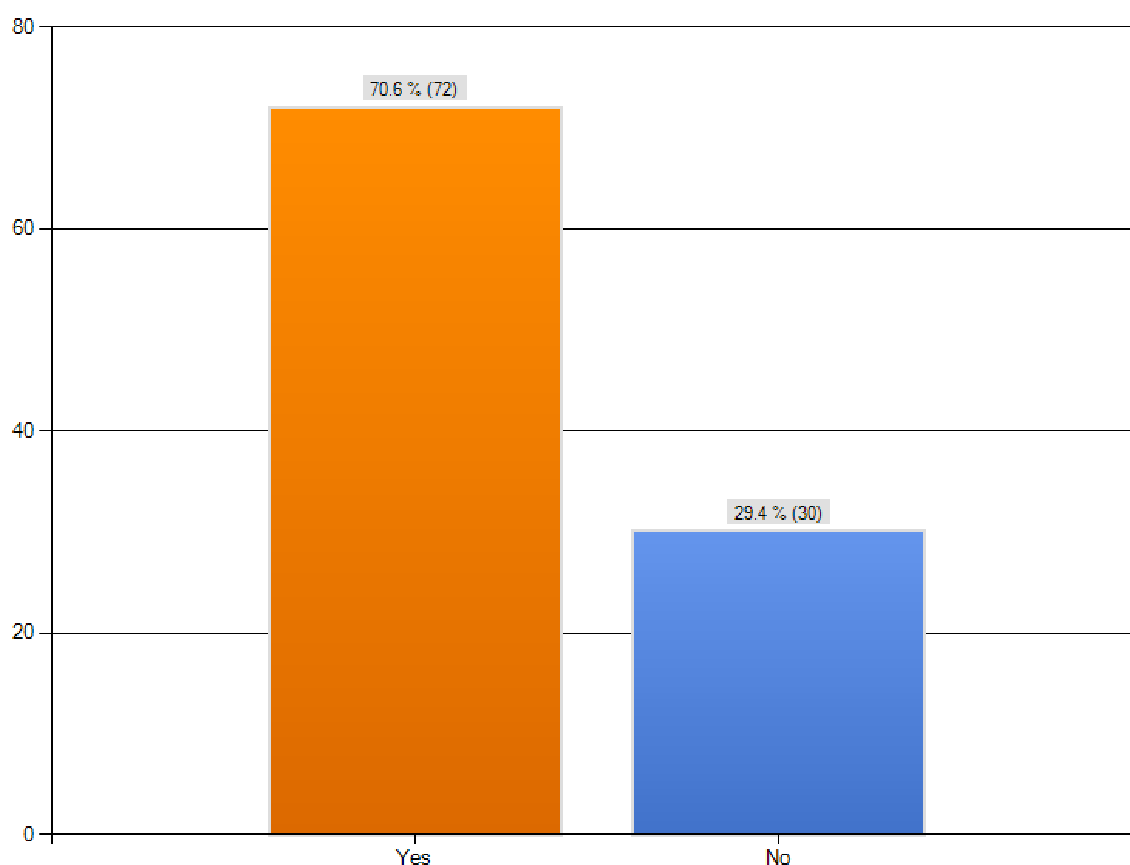
Q7. What community facilities/services are missing in Burwell that you would use more than once a fortnightly?

A total of 109 people responded, making the following suggestions:

- A better swimming pool – 24 comments
- Better public transport - 23 comments
- Gym – 21 comments
- Better recycling collections/plastic recycling – 18 comments
- Coffee shop/tea room/café – 14 comments
- Evening classes/community education – 12 comments
- A youth drop-in centre/café – 11 comments
- Improved sports centre/sports facilities/greater variety of sports – 11 comments
- Modern community centre/hall – 6 comments
- Train station – 6 comments
- Hardware store – 5 comments
- Tennis courts – 5 comments
- Enhance existing facilities – 4 comments
- Play equipment/areas for children aged 6+ years - 3 comments
- Restaurant/takeaways – 3 comments
- Sports for older people – 3 comments
- Better street cleaning – 2 comments
- Children centre/services - 2 comments
- Cinema – 2 comments
- Deli/good quality farm shop – 2 comments
- Greengrocers – 2 comments
- Longer library opening hours/events – 2 comments
- Mini supermarket – 2 comments
- More social events- 2 comments
- Orchard/woodland – 2 comments
- Park/village green – 2 comments
- Agility course for dogs – 1 comment
- Betting shop – 1 comment
- Boat trips – 1 comment
- Bowling Green – 1 comment
- Business hub – 1 comment
- CAB – 1 comment
- Catering facilities at community halls – 1 comment
- Children's art classes – 1 comment
- Cultural activities – 1 comment
- Focal point to drop into – 1 comment
- General store Cambridge end of village – 1 comment
- Guide hut – 1 comment
- Holiday clubs (non sports) – 1 comment

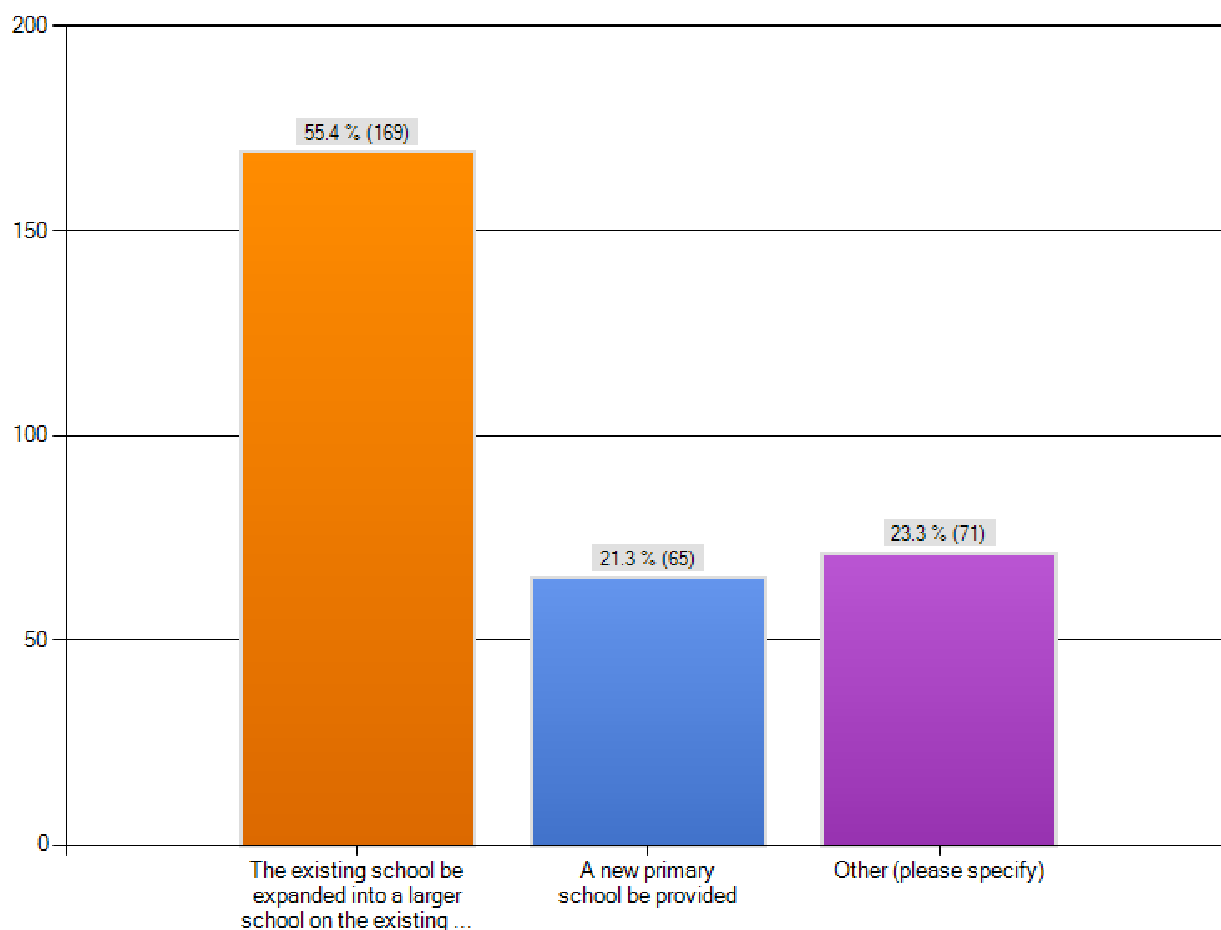
- Improve recreation ground – 1 comment
- Laundrette – 1 comment
- Marina – 1 comment
- Market – 1 comment
- More clubs for people aged 20-40 years - 1 comment
- More shops – 1 comment
- Music/DVD store – 1 comment
- NHS dentist – 1 comment
- Opticians – 1 comment
- Skate school – 1 comment
- Soft play centre – 1 comment
- Solicitors – 1
- Therapy/counselling rooms – 1 comment
- Toilets at the allotments – 1 comment
- Toilets open for longer – 1 comment

Q8. If you have children of school age, have they been able to attend the school of your choice?



102 people responded to this question, 297 chose not to answer. 70.6% of respondents children have been able to attend the school of their choice, 29.4% have not.

Q9. Burwell Village College (Primary) is at capacity. In order to ensure enough spaces for Burwell children should....

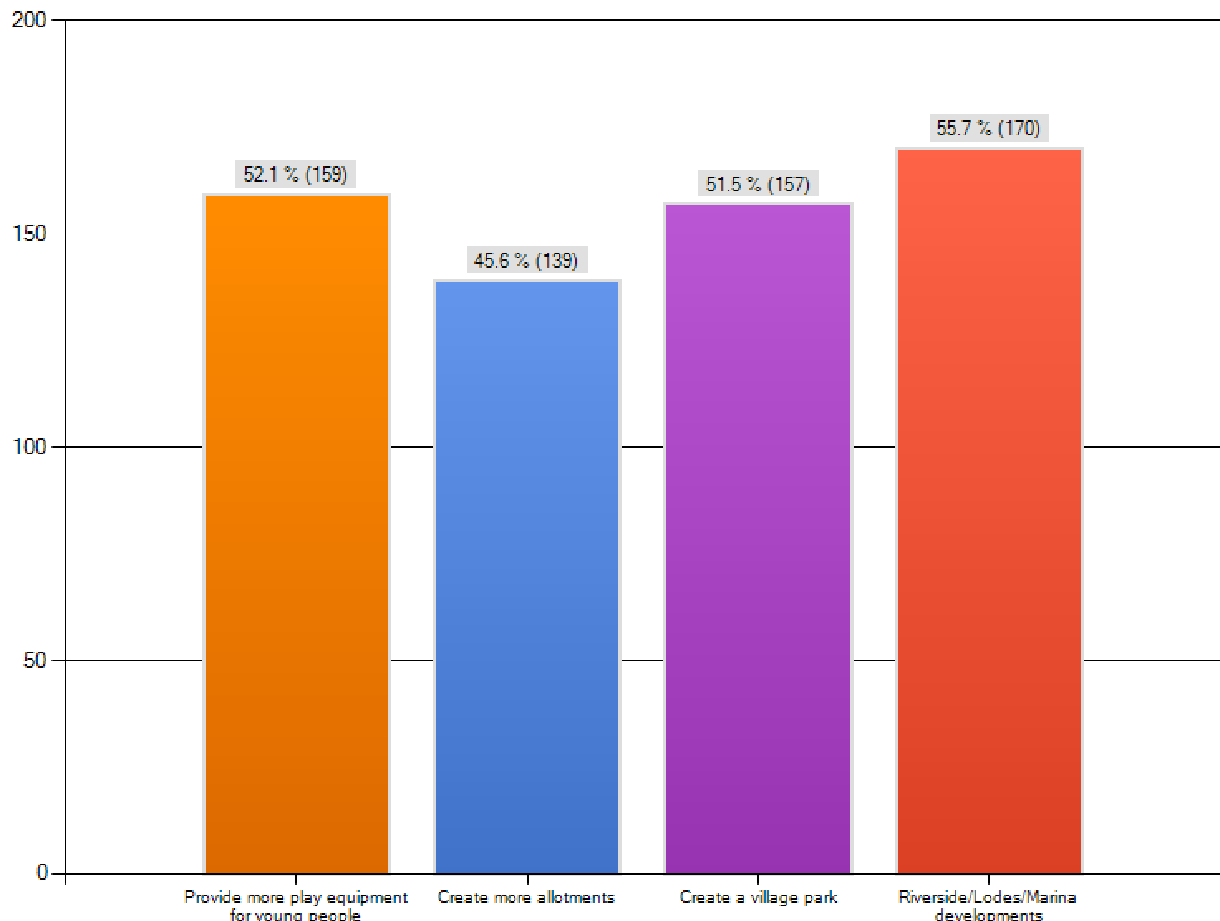


305 people responded to this question, 90 people chose not to answer. 55.4% (169 people) of respondents said that the existing school should be expanded into a larger school on the existing site, 21.3% (65 people) said that a new primary school should be provided.

Other suggestions:

- Keep children in key stage 2 on the same site and to build another school for key stage 1 children on another site.
- Split the school into infants and juniors and build the new school on the existing school site.

Q10. How could the existing green open spaces in Burwell be enhanced?



305 people responded to this question, 90 chose not to answer. Riverside/Lodes/Marina developments received the most support (55.7%). 52.1% of respondents supported providing more play equipment for young people, 51.5 % supported the creation of a village park and 45.6% felt more allotment should be created.

Q11. Which areas of Burwell are in need of enhancements or improvement?

221 people responded to this question. The following areas were identified:

- River/Lode/Weir area – 57 comments
- The recreation ground – 28 comments
- Area around Co-op – 20 comments
- Pavements and roads around village – 20 comments
- Westhorpe – 14 comments
- Old DS Smith site – 11 comments
- The Causeway (parking damaging grass) -11 comments

- Martin Road – 9 comments
- Sports Centre – 7 comments
- Swimming Pool – 5 comments
- Margaret's Field – 4 comments
- Area around shops – 3 comments
- Ex-Servicemen's Club – 3 comments
- Pauline's Swamp – 3 comments
- Recycling area – 3 comments
- Spring Close -3 comments
- Jubilee Green – 2 comments
- New housing developments in Newmarket Road – 2 comments
- North Street – 2 comments
- Park Road – 2 comments
- Play areas – 2 comments
- Silver Street - 2 comments
- The centre – 2 comments
- All social housing – 1 comment
- Allotments – 1 comment
- Areas fringing Burwell – 1 comment
- Back of Fire Station – 1 comment
- Bottom of Laburnum Lane (Low Road end) – 1 comment
- Bottom end of Silver Street – 1 comment
- By Newsagents – 1 comment
- Cornfields – 1 comment
- Courter Road – 1 comment
- Dangerous junction between High Street/Parsonage Lane/Newmarket Road – 1 comment
- Factory Road – 1 comment
- Farm across road from Church – 1 comment
- Gardens in The Paddocks – 1 comment
- Gardiner Memorial Hall – 1 comment
- Green Lane to be made safe to drive on – 1 comment
- Green spaces need imagination and enthusiasm- 1 comment
- Green spaces on Highways – 1 comment
- Hawthorn Way Estate – 1 comment
- Housing estate area between Ness Road and North Street – 1 comment
- Hythe Lane – 1 comment
- Industrial units on outskirts – 1 comment
- Junction of Newmarket Road/High Street – 1 comment
- Junction of Swaffham Road/Issacson Road – 1 comment
- Lanes in Newham – 1 comment
- Mary Stevens Park – 1 comment
- Ness Road – 1 comment
- Newmarket Road – 1 comment
- Old Cadet Hut and garages – 1 comment

- Older properties need help to make village look attractive and keep its heritage – 1 comment
- Paths around village college grounds behind houses on Ness Road – 1 comment
- Pavement along Reach Road/part of Low Road – 1 comment
- Play area on Martin Road – 1 comment
- Post office area – 1 comment
- Road junction outside the Post Office – 1 comment
- Road junction outside Tina's – 1 comment
- Road junction outside the Co-op – 1 comment
- Scout Hut -1 comment
- Tennis courts – 1 comment
- The Crown – 1 comment
- The Leys footpath – 1 comment
- The parks – 1 comment
- Village edge enhancements – 1 comment

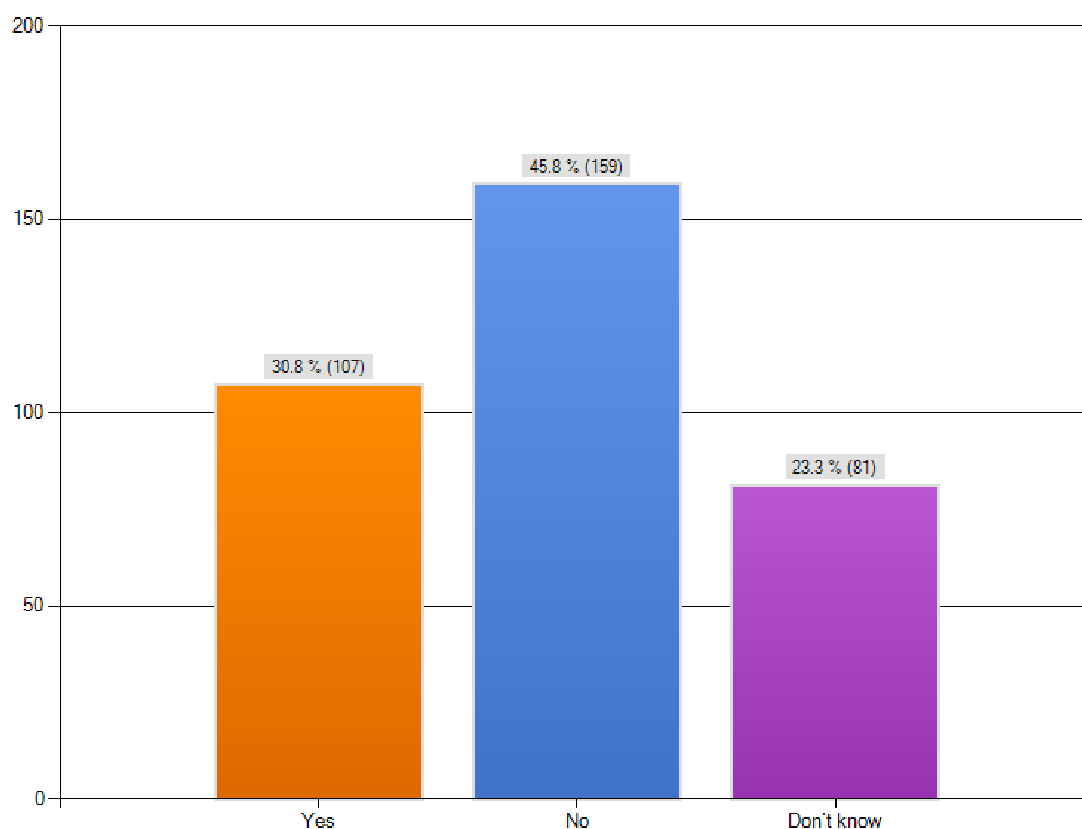
Q12. What would encourage you to walk and/or cycle around Burwell more?

240 people made the following suggestions:

- Better condition/wider pavements/footpaths – 36 comments
- Dedicated cycle paths/lanes – 34 comments
- Less traffic – 23 comments
- Pedestrian/cycle path to Exning/Newmarket – 17 comments
- Cleaner paths – 12 comments
- Leaflets/signage – 11 comments
- More safe/pedestrian crossings – 11 comments
- Slower traffic – 10 comments
- No cars parked on pavements – 8 comments
- Bridge over the Lode – 7 comments
- Nicer surroundings/more wildlife – 6 comments
- Seating – 6 comments
- More places to park/lock bikes – 5 comments
- Safer roads – 5 comments
- Keep paths clear of vegetation – 4 comments
- Marked routes – 4 comments
- Better/easy access – 3 comments
- Bypass to reduce traffic – 3 comments
- Off road walks – 3 comments
- Footpaths from Felsham Chase to surrounding roads – 2 comments
- Improvements to cycle route to Wicken Fen – 2 comments
- More car free areas – 2 comments
- More lighting – 2 comments
- More off road cycle routes – 2 comments
- Road markings for bikes at junctions – 2 comments
- Tarmaced path along Lode/river to make it accessible for wheelchairs/pushchairs – 2 comments

- Tidy up riverside – 2 comments
- Better parking for cars to make it safer for pedestrians – 1 comment
- Circular route around village – 1 comment
- Cycle path to Soham – 1 comment
- Good walking/cycling paths from edge of village to centre – 1 comment
- Improved walking/cycling paths between employment sites and centre of village – 1 comment
- Joined up cycle routes – 1 comment
- Make Causeway/Ness Road junction safer- 1 comment
- More secure cycle routes – 1 comment
- Places to stop i.e. picnic areas -1 comment
- Reach Road should be footpath/cycle path rather than just footpath – 1 comment
- Removing speed humps – 1 comment
- Repair the Drovers that link Burwell to the new Lodes Way – 1 comment
- Roundabout at junction of Post Office – 1 comment
- Roundabout at top of Causeway – 1 comment
- Traffic calming – 1 comment

Q13. Should Burwell be developed as more of a tourism centre, given the proximity of a number of visitor attractions?



Q14. What 3 things could be done to encourage more local visitors/tourists to Burwell?

106 people responded to this question making the following suggestions:

Suggestion 1:

- Advertising/promotion – 11 comments
- More parking spaces – 10 comments
- Accommodation – 9 comments
- Develop the Museum – 9 comments
- Marina – 9 comments
- Riverside/Lode improvements – 7 comments
- Tea room/coffee shop – 7 comments
- Tourist Information boards/centre – 5 comments
- Cleaner streets – 3 comments
- Better promotion of existing B&Bs – 2 comments
- Better public transport links – 2 comments
- Historic plaques leaflet/walk – 2 comments
- More greens/parks – 2 comments
- Better pubs – 1 comment
- Craft centre/gallery – 1 comment
- Create historic walk (museum/mill/plaques) – 1 comment
- Coordinate local attractions - 1 comment
- Closer links with Wicken Fen – 1 comment
- Cycle route to Exning – 1 comment
- Deli/farm shop - 1 comment
- Develop cycle path into the Fens – 1 comment
- Enhance Spring Close Wood – 1 comment
- Guided walks – 1 comment
- Higher on East Cambs District Councils agenda – 1 comment
- Make better use of Burwell House – 1 comment
- More events – 1 comment
- More floral displays - 1 comment
- More road signage – 1 comment
- More shops – 1 comment
- Restaurant – 1 comment
- Sell it as natural eco tourism – 1 comment

Suggestion 2:

- Advertising/promotion – 11 comments
- Accommodation – 6 comments
- Tea room/coffee shop – 6 comments
- Develop the Museum – 5 comments
- Better signage of attractions – 4 comment
- More eating places - 4 comments

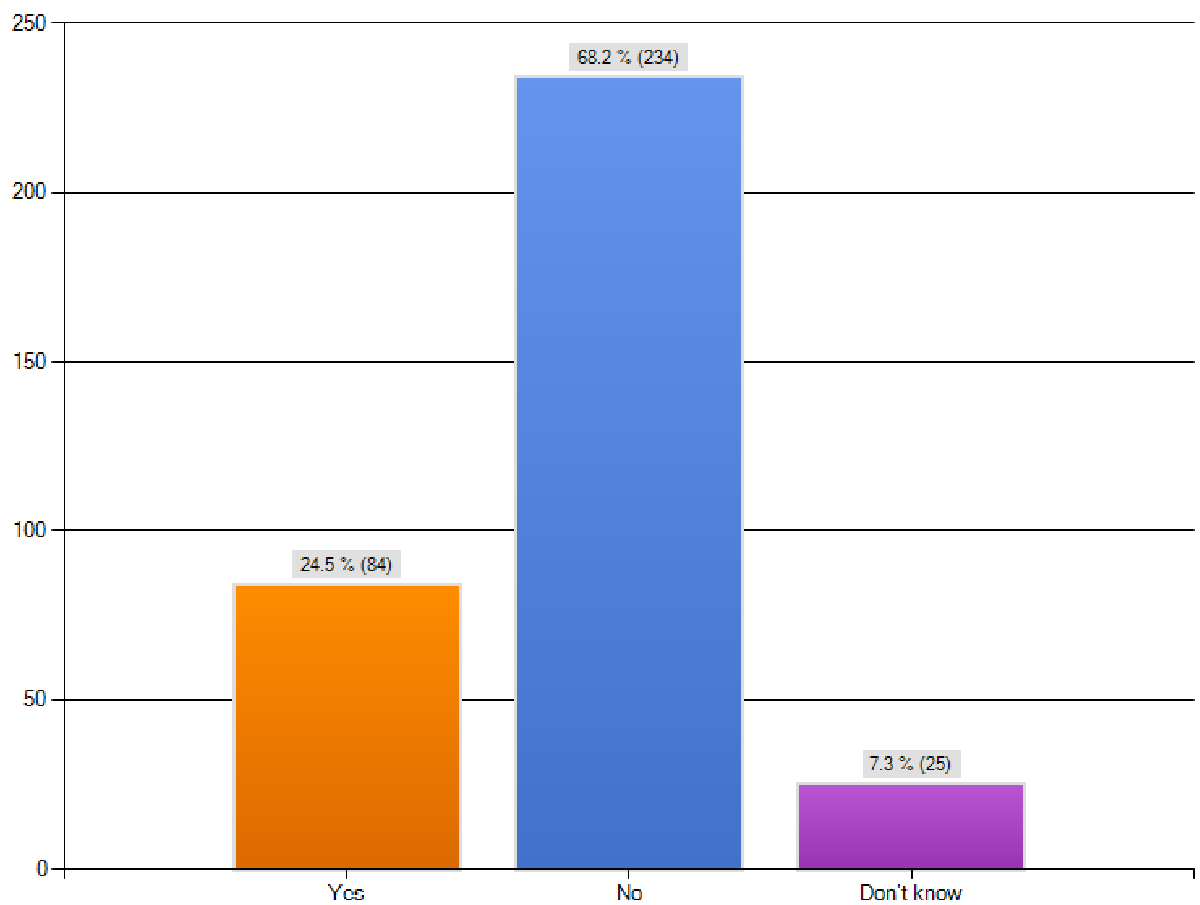
- Riverside/Lode improvements – 4 comments
- Links to Wicken Fen – 3 comments
- More parking spaces – 3 comments
- Better cycle parking – 2 comments
- Better paths/cycle ways -2 comments
- Make more of Spring Close – 2 comments
- Upgrade pubs – 2 comments
- Better access to church area – 1 comment
- Better public toilets – 1 comment
- Better public transport links – 1 comment
- Boat tours/hire – 1 comment
- Commission a local guide -1 comment
- Create village park – 1 comment
- Cycle route to Exning – 1 comment
- Develop woodland into country park – 1 comment
- Development of Brick Pits – 1 comment
- Don't leave the initiative to the National Trust etc. – 1 comment
- Get the Mill started – 1 comment
- Guided tours – 1 comment
- Incentives to keep gardens tidy – 1 comment
- Links with neighbouring villages – 1 comment
- Local artists etc being interviewed -1 comment
- Make it clear where bus stops are -1 comment
- Make more of Burwell Castle – 1 comment
- Marina – 1 comment
- More attractive areas -1 comment
- More bins- 1 comment
- More shops – 1 comment
- Run day courses – 1 comment
- Swimming Pool – 1 comment
- Tourist Information point in phone box – 1 comment
- Working Victorian/Edwardian Farm – 1 comment

Suggestion 3:

- Advertising/promotion – 7 comments
- Restaurant – 4 comments
- Accommodation –3 comments
- Better signage – 3 comments
- More parking spaces – 3 comments
- Tourist Information point– 3 comments
- Develop the Museum – 2 comments
- Increased woodland area – 2 comments
- Links to Wicken Fen – 2 comments
- Riverside/Lode improvements – 2 comments
- Tea room/coffee shop – 2 comments

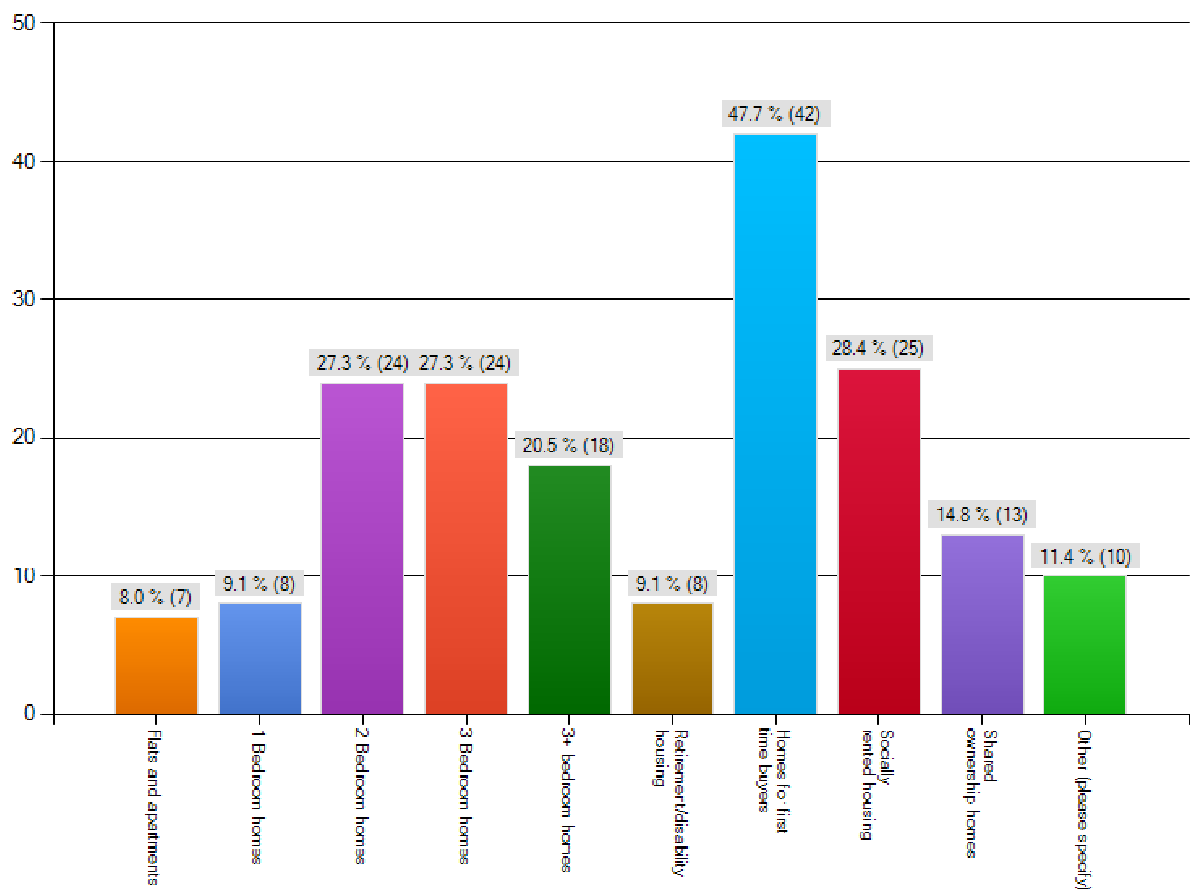
- Aim to be self financing – 1 comment
- Better public transport links – 1 comment
- Better shops – 1 comment
- Church – 1 comment
- Craft shops -1 comment
- Create heritage centre as part of Museum – 1 comment
- Improved cycle links – 1 comment
- Improve water supply – 1 comment
- Kayak/canoe access to Lodes – 1 comment
- Less litter – 1 comment
- Less traffic in the village – 1 comment
- Low cost attractions/activities – 1 comment
- Make more of Church/Spring Close/ Millennium Wood area – 1 comment
- Map/tours of historic areas -1 comment
- Marina – 1 comment
- More available allotments – 1 comment
- More stalls at the farmers market – 1 comment
- Open a garden centre with a coffee shop – 1 comment
- Open Gardens event – 1 comment
- Positively linking ourselves to our surrounding local and natural history – 1 comment
- Promote exchange/twinning of Burwell with other areas – 1 comment
- Safe horse riding routes (off road) – 1 comment
- Theme days/weekends – 1 comment
- Traffic schemes for crossroad – 1 comment
- Tourist Guide – 1 comment
- Village Park – 1 comment
- Wider roads – 1 comment

Q.15 Have you or members of your family or friends who live in the village experienced any difficulty in finding housing/accommodation in the village?



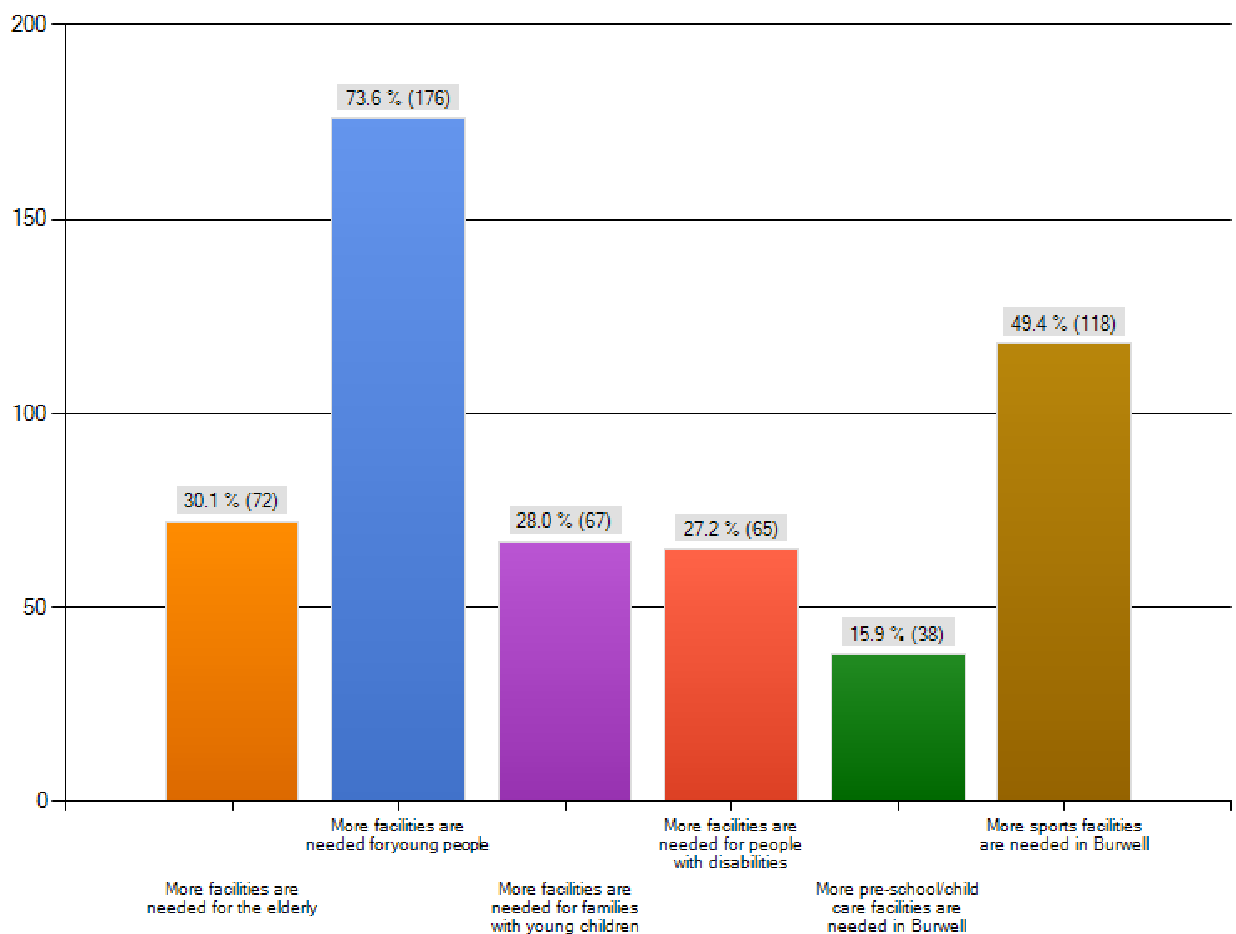
343 responded to this question, 56 chose not to answer. The majority of respondents (68.2%) have not experienced difficulty on finding housing/accommodation in the village.

Q16. If you answered yes to question 15 what type of house was being sought?



88 people answered this question. Almost half 47.7% (42 people) had difficulty finding homes for first time buyers, 28.4% (25 people) were seeking socially rented housing and 27.3% three bedroom homes.

Q17. Do you agree with the following statements?



239 people responded to this question, 160 chose not to answer. Almost three quarters of respondents (73.65%) felt more facilities are need for young people, almost half (49.4%) felt that more sports facilities are needed.

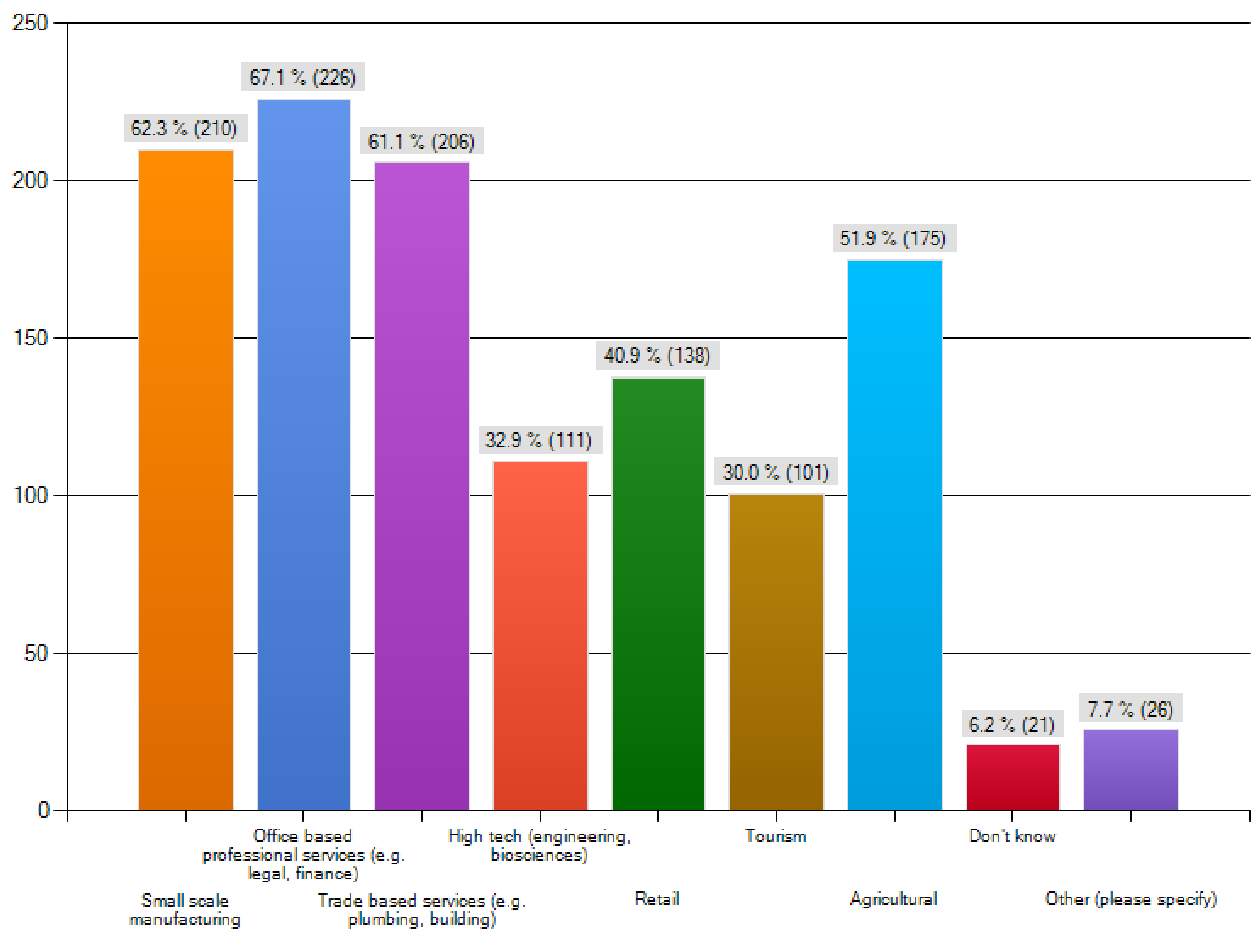
Q18. If you answered yes to any of the statement in Q17 please give detail of type, possible location etc.

167 people made the following suggestions:

- Youth centre/drop-ins/activities – 51 comments
- Gym – 15 comments
- Update facilities/more activities at sports centre – 15 comments
- More parks and play equipment – 13 comments
- Better swimming pool -12 comments
- Tennis courts – 9 comments
- Better football/cricket facilities – 8 comments
- Children's Centre/services – 8 comments
- Improvements to pavements/drop kerbs – 8 comments
- Redevelop the recreation ground -7 comments

- Affordable facilities - 5 comments
- Better public transport - 5 comments
- Sports facilities/playing fields to all be on same site -5 comments
- Support/enhance existing facilities- 5 comments
- Better sports facilities – 4 comments
- Cycle routes away from traffic – 4 comments
- Multi-use/community centre – 4 comments
- Soft Play facility – 4 comments
- Badminton Courts – 3 comments
- Indoor/outdoor running/cycle track – 3 comments
- More choice/affordable child care – 3 comments
- More seats around village -3 comments
- Theatre/music clubs for children – 3 comments
- Accommodation for the elderly – 2 comments
- Joined up facilities/services for the elderly – 2 comments
- Services for disabled – that are accessible – 2 comments
- Social events for elderly – 2 comments
- Adequate school – 1 comment
- Extend traffic calming – 1 comment
- Facilities/activities for pre-school children – 1 comment
- Facilities for families living Isaacson Road/Newmarket Road area – 1 comment
- Full size bowls green – 1 comment
- Golf Course – 1 comment
- Increase the size of Ness Court – 1 comment
- Jobs for the elderly – 1 comment
- Local employment – 1 comment
- Make better use of Margaret's Field – 1 comment
- More events/social activities – 1 comments
- More parking spaces – 1 comment
- New Scouts/Guides building – 1 comment
- Residential/nursing home – 1 comment
- Safer roads – 1 comment
- Squash court – 1 comment
- Tea rooms -1 comment
- Update Gardiner Memorial Hall – 1 comment

Q19.What type of employment do you feel is appropriate to Burwell?

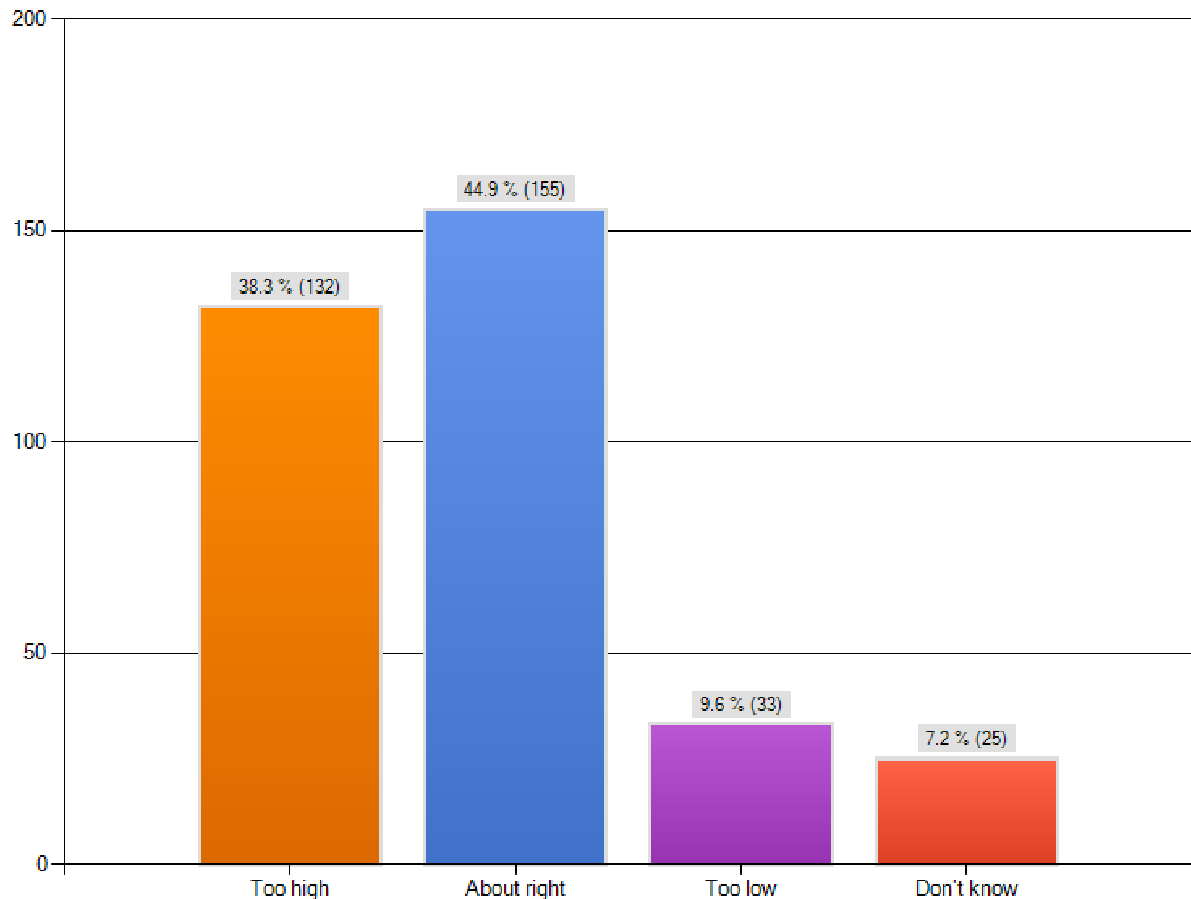


337 people responded to this question, 62 people chose not to answer. There is strong support for small scale manufacturing, office based professional and trade based services. There is less support for High tech and tourism employment.

Other suggested types of employment:

- Youth workers
- Start up business premises
- DIY shop
- Marina
- Restaurant
- Health related
- Co-operatives
- Premises suitable for counselling

Q20. Between 2001 and 2010 an average of 28 houses per year were built in Burwell. Do you think this level of growth has been



345 people responded to this question, 54 chose not to answer. 44.9% though the recent level of growth had been about right, 38.3% too high and 9.6% thought it was too low.

Q21. Do you think Burwell is a special place and if so what makes it special?

256 responded to this question stating that Burwell was a special place for the following reasons:

- The friendly people/the community spirit – 145 comments
- Number/variety of facilities – 108 comments
- Because it remains a village – 46 comments
- Proximity to neighbouring towns/major roads- 24 comments
- Wildlife/green spaces/countryside – 17
- Character of the village -16 comments
- Clubs/events – 16 comments
- History – 10 comments

- It is a safe place – 6 comments
- Choice of secondary school – 4 comments
- Mix/size/type of housing – 3 comments
- Peace and quiet – 3 comments
- Clean and well maintained – 1 comment
- Lots of young families - 1 comment

Additional comments

141 people made comments as summarised below:

- Tackle traffic/congestion –19 comments
- No change/development/homes/Masterplan – 14 comments
- Improve public transport – 12 comments
- In favour of limited growth (to sustain existing facilities/inevitable) – 9 comments
- Support/maintain existing facilities - 9 comments
- Keep Burwell as a village – 7 comments
- Support growth if sufficient facilities and infrastructure – 7 comments
- Cheaper housing (for local people) – 6 comments
- More employment/commercial property – 6 comments
- More green open spaces – 6 comments
- Consider climate change/'eco' development – 5 comments
- Enhance Lodes/Riverside – 5 comments
- Housing in small plots not big estates – 5 comments
- Need more shops – 5 comments
- Traffic calming/speed restrictions – 5 comments
- Leave allotments alone/don't move – 4 comments
- More/improved sports facilities – 4 comments
- Primary school at capacity – 4 comments
- Better access for lorries to Factory Road – 3 comments
- Ensure people maintain their gardens – 3 comments
- Growth has/will cause loss of sense of community – 3 comments
- Improved refuse collection – 3 comments
- Support a bypass – 3 comment
- Support tourism – 3 comments
- Better designed homes – 2 comments
- Car parking –2 comments
- Car/lift sharing – 2 comments
- Existing facilities are at capacity – 2
- Facilities for young people –2 comments
- Housing should be dependent on equal increase in employment – 2 comments
- More social rented housing – 2 comments
- Open Howlem Baulk – 2 comments
- Pedestrian crossings –2 comments
- Protect food growing land – 2 comments
- Retain identity – 2 comments

- Stop infil – 2 comments
- 3 car parking spaces per home –1 comment
- Demolish old bridge on route to Exning – 1 comment
- Develop the Causeway as the spine/centre of the village – 1 comment
- Develop Factory road for recreation and employment – 1 comment
- Develop Howlem Baulk for lorries
- Develop land at rear of 117a North Street – 1 comment
- Development on edge – 1 comment
- Housing should be dependent on equal provision of employment – 1 comment
- Improve drainage at North street –1 comment
- Large empty house on High street – renovate (Hotel?) – 1 comment
- Large supermarket – 1 comment
- More policing – 1 comment
- New community centre- 1 comment
- Need 'downsizing' homes – 1 comment
- Need NHS dentist – 1 comment
- Nice style' buildings – 1 comment
- No big estates – 1 comment
- No pockets of social housing – disperse – 1 comment
- Old house opposite church – renovate (hotel?) – 1 comment
- Redevelop DS Smith site for employment– 1 comment
- Release Burwell from ECDC planning/conservation dictats and allow individual buildings
- Restore links to countryside – 1 comment
- Shops at other end of village –1 comment
- Walk/Cycle route to Exning – 1 comment
- Water/sewage at capacity – 1 comment

Employment – potential locations identified: Heath Road, Reach Road, Factory Road, Fordham Road area, old DS Smith site

Housing – potential locations identified: Heath Road, Newmarket Road, Low Road

APPENDIX 2

Feedback from Burwell Masterplan Drop in Event - 24th September 2011

The Burwell Masterplan drop in event was held on Saturday 24th September at the Gardiner Memorial Hall, Burwell, from 9.30am – 3.30pm. The purpose of the event was to enable people give their views on the issues facing Burwell, share their ideas and to ask questions they may have. 100 people attended and spoke with Officers and members of the Working Party. There were a number of displays, some highlighting the key findings from the desk research and some that encouraged people to give feedback.

The comments and ideas received are detailed below:

Burwell Masterplan Comments Book

- What are the long term/short term plans for utility companies – drainage, sewage etc to upgrade?
- Really good to see event like this to involve local people
- Can we have more pedestrian crossings please?
- Good to see the actual ‘villagers’ being involved!
- Good to have a chance to ‘say’! More green spaces large enough to play ball etc and more seats for older members
- We do not need more new homes in the village, there are too many properties for sale now, which to my mind proves there is no need. This is a lovely village to live in, we have only been here for 4 years and are very happy living here, we moved here for the quiet life and countryside.
- No more infilling and big estates please!
- What is the trigger for the Burwell Masterplan, i.e. is it triggered by a requirement (mandatory) to increase in size?
- Burwell seems large enough. It would be a shame to expand outwards more and use up open space on our boundaries. Some of our facilities seem stretched already i.e. doctors surgery, school.
- Burwell will grow considerably in the next 20 years – infrastructure is limited by the compact street layouts – we must preserve the historic character but look forward to create a modern vibrant centre – eco cluster would be really interesting idea and better linkages to Cambridge and green low carbon employment opportunities
- I agree with comments at the top of the page, Burwell is large enough and any expenditure would make it seem like a NEW TOWN. Facilities are very stretched at present, and a solution needs to be sorted out. Also the transport situation is tying people to their homes most of the time.
- Burwell is a fantastic place to live and demand will mean expansion. This needs to be very carefully thought through if we are to maintain the community spirit and unique features that make Burwell is sought after as a place to live and grow.
- We need a bypass! Why? Well, we are never going to stop traffic using the route from Fordham to Quy as a short cut (it cuts approximately 4 miles from the A14 route to Cambridge). The problem is the lorries that consistently use it as well, especially from

Turners and Smiths. A bypass would solve this and also how about a link from the Fordham bypass to the A14 between Exning and Burwell that would help wouldn't it?

- Burwell is a wonderful place to live as it is, it is a village not a town. Plans to build homes off Ness Road and Newmarket Road will be an eyesore. People want to live in Burwell because it is a friendly village that they do not want to see changing.
- When are we going to see the rest of designated site on Reach Road to left of Fire Station being developed for SMALL BUSINESS PREMISES – there are no small sites in Burwell available at present time – this is something that needs urgent attention for the future.
- Agree with the comment above – small business is the life blood of the village, keeping employment local and spending local. There is no where available in Burwell to start a small business. The old 'St Regis' site has been derelict for too many years.

Comments recorded on Conservation Area Maps

- Police the conservation areas
- Allowing development at 15 Issacson Road has seriously detracted from conservation aim
- High Town Conservation Area should be extended to include Green Lane
- Conservation Area (High Town) should be extended to include both sides of Mill Lane to Green Lane

Comments recorded Flood Areas Map

No flooding in this area (Flood zone 3 area below Goosehall Farm/Little Fen) since Denver Sluice built

Burwell Masterplan Strapline Suggestions

People were asked to suggest a strapline for the Burwell Masterplan, which offers a brief explanation of the role and purpose of the document:

- Let's plan Burwell's future
- Burwell Masterplan – the future of village life
- Burwell – A village's future
- It's Burwell Stupid!!
- Burwell – the village of our future
- 21st Century Burwell – A greener future
- Don't waste time on unimportant issues like this!
- Burwell Masterplan – Forward into the 21st Century
- Village life at it's best
- Conserving for the future
- Burwell: A 21st Century village
- Burwell Masterplan: Unwanted Council Interference

The Burwell Cool Wall

People were asked to write on a post-it note what they think is Sub Zero (really cool), cool, uncool or seriously uncool about Burwell now and what they think it would be Sub Zero (really cool), cool, uncool or seriously uncool to have or see in Burwell in the future

Seriously Uncool

- Don't want Burwell to become a town (1 agree)
- Insufficient play area for 10 year olds (1 agree)
- Allowing greed to motivate new housing e.g. dividing gardens to squeeze houses in (1 agree)
- Scruffy and no 'theme' or 'identity' to its look.
- Loss of greenery and colour
- No flowers or green areas near roads (2 agree)
- Not enough policing or PCSO work done – hardly ever in village
- Dense housing without adequate parking/garaging
- Not as many concerts/talent shows/plays etc as in the past
- Traffic hotspots: (2 agree)
 1. Top end of the Causeway/Ness Road
 2. Newmarket Road onto the High Street, also from Parsonage Lane
 3. Outside Budgens and Co-op/Costcutter
 4. Outside the Post Office
- No playable football pitches
- Public transport is lousy
- Not enough for teenagers to do
- We need a multi-purpose playing field and building
- Bad public transport (1 agree)
- Make the crossings by the Red House Nursery and Cambridge Building Society a 'proper' crossing
- Busses late, expensive, irregular and non on Sundays – no good for work, students or to encourage people to use them (1 agree)
- Far too much, too fast traffic
- No evening or Sunday busses (1 agree)
- River frontage underused

Un Cool

- Wind farms
- More overhead electricity pylons
- No put them (electricity pylons) underground
- Too much through traffic going through High Street (1 agree)
- Need a pedestrian crossing near church for people crossing from the other side to get to Montessori school, church etc (1 agree)

Cool

- Use of library in evenings for talks, clubs etc
- Burwell Library to be open in evenings for groups to use and also tea and coffee area would be good
- Community spirit and living village (not a dorm for Cambridge)
- 'Mature and Active' sessions (ECDC) are very popular and make use of BC sports centre during the daytime – more such activities – cool
- River fronts wasted

Sub Zero

- Village/community feel
- Village community at key times – unusual to see size of carnival (for example) for this size of village
- Relatively peaceful on a weekend
- Nice place to walk around
- Good pubs
- New swimming pool
- Re-open train station
- New village hall – refurbished Gardiner and Guildhall
- Sports centre for concerts
- Good community feeling – friendly folk
- Butchers
- Love the village
- Bakers Tina's
- Lloyds and Post Office
- Burwell Bulletin, carnival, Church fete, churches – their communities, allotments, Green Lane

Post Your Comments Here

People wrote the following comments on post-it notes:

- Pedestrian crossing opposite church
- Play area/facilities for 10 years+ at Westhorpe and Martins Road
- Allow shanty town style construction for local residents
- A decent community centre as in Fulbourn, to be used by all ages
- Put speed bumps down High Street, Causeway and Newmarket Road to slow cars
- Need accessible green space not more housing
- Stop building houses already enough in village not a town
- Illegal parking at night on Main roads in and out of Burwell. The police are nowhere to be seen at night. 60% of crime happens at night therefore, should be more police and PCSO presence at night
- Not sufficient space for more housing – facilities overstretched already, school full etc, not enough green space. Clubs i.e. scouts etc have waiting lists of years.
- Scout hut now falling down

- Illegal parking issues around Costcutters
- Traffic speed
- Stop infill (1 agree)
- Do something with the old D S Smith site – small business potential (1 agree)
- Stop dangerous dogs attacking
- Allow parking at Memorial Hall for J's hairdressers and Five Bells. Parking terrible
- Build parking bays/parking lay-by for resident's on the Causeway to allow flow of traffic.
- Make the owner of the derelict farm across the road from the church re-furbish or sell on – its an eye sore (1 agree)
- A Burwell 'Green' community bus service for everyone
- More first time buyers properties. Sad that the young move out.
- Limit restrictions on further house building and house extensions to keep a varied housing stock
- Better facilities at the Rec
- Allowing the new house to be 'squeezed' onto the corner of Mill Lane has ruined the aspect – shameful (1 agree)
- Burwell Swimming Pool to be more available
- Re Burwell Swimming Pool – more support from villagers would be good. The pool will close next year if not supported (from Pool Committee member)
- Move allotments to Rec (better soil) build on allotments to fund new football pitches etc. I.e Newmarket Road behind Issacson Road (1 agree, 1 disagree)
- More allotments needed (1 agree)
- Don't mess about with the allotments
- Police conservation more effectively
- Do not build any more houses
- Stop building more homes. Burwell is a village not a town. Keep it green and open
- Do not build homes off Ness Road and Newmarket Road. Leave it as it is
- If we have to extend boundaries – use land owned by Council around Felsham Chase
- Use Margarets field – a waste of space at present
- Full size bowling green with flood lights needed
- BVC, sports hall and pool to be run altogether by a dedicated team at the college to maximise usage (1 agree)
- If have to extend - boundaries with active open spaces (school grounds, allotments, solar farms, wind farms). Rather than extend with houses – use school, allotments for building to pay for moves.
- Eco-village. All green schemes encouraged and supported – more cost effective if organised as a community – cheaper fuel/utility bills. E.g. do deal with single company for solar panels on houses
- Yellow lines at chemist
- Need for a solicitors and a hardware shop
- Bypass needed now (1 agree)
- Increase in capacity of school places
- Need a car park for cricket field by Tan House Lane to stop parking on road opposite Station Gate.
- No bypass

- More green areas large enough for children to kick a ball to balance the number of houses on new estates. Give young people and older some real space
- Make village more attractive. Schemes to provide greenery paint houses in unique colours. Sculptures around village. Draw in visitors and coffee shops in centre to keep them
- Need for pedestrian crossing in Gardiner Memorial Hall area
- Better more centralised recycling facilities – esp since Newmarket recycling has changed (1 agree)
- Parking at chemist
- A major store like Co-op or Budgens needed near junction of Swaffham Road, Reach Road, Heath Road. Would attract custom from Swaffham Prior and Reach as well.
- Local business increase and increase in facilities for business i.e., remote working and meeting facilities
- Need pedestrian crossing for scooters and pushchairs – dropped kerbs
- Extend Priory Meadow to Sheepwash Corner
- Extend Pauline's Swamp to meadow backing onto DS Smith factory
- Footbridge over Lode near Anchor Bridge to join footpath to Factory Road
- Improvement of local sports and leisure facilities
- Need to exploit being so close to Wicken – Wicken Vision (publicise village more)
- The volume of traffic through Burwell will only increase. It is high already a bypass would be needed with any development
- Improved public transport links to Ely, Cambridge and Newmarket
- Access to Cambridge, especially by bus very slow and getting worse. Need better busses to station, Addenbrookes, Science Park etc (1 agree)

Comments recorded on Open spaces in Burwell map

- Can brick pits be improved
- Priory Wood – Woodland Trust
- Abbey Close 3 mature trees
- Spring Close
- Margaret's Field
- Bridleways please
- Very well used – could do with more allotments
- No green space for whole of Felsham Chase
- Trees/woodland needed on this side of village (east) to balance dense development

Where do you think is a natural focus for facilities/shops in Burwell?

Comments

- Build a new school – shops etc in its place
- Join with ex-service/social club to provide more facilities for village people – central location, car park, space inside, kitchen
- I think there is 2 – the Co-op and near the post office (1 agree)
- Change of house/domestic use to office or shop – small business as there is no room in the High street/Causeway/North Street

SEE ATTACHED MAP – for areas people marked on map

Comments recorded on Walking Routes Map

- Bridlepaths
- Bridge across Lode to link up river Walk from Hythe
- Footpath from Newham Drove/High Town to Reach to avoid road
- Bridlepaths to keep horses off the road
- Link Railway Line into village
- Make clear maps available of all footpaths around village
- Cycle path heading out of Burwell to Swaffham Prior and Cambridge shared footpath on other side is not practical for cycle commuters

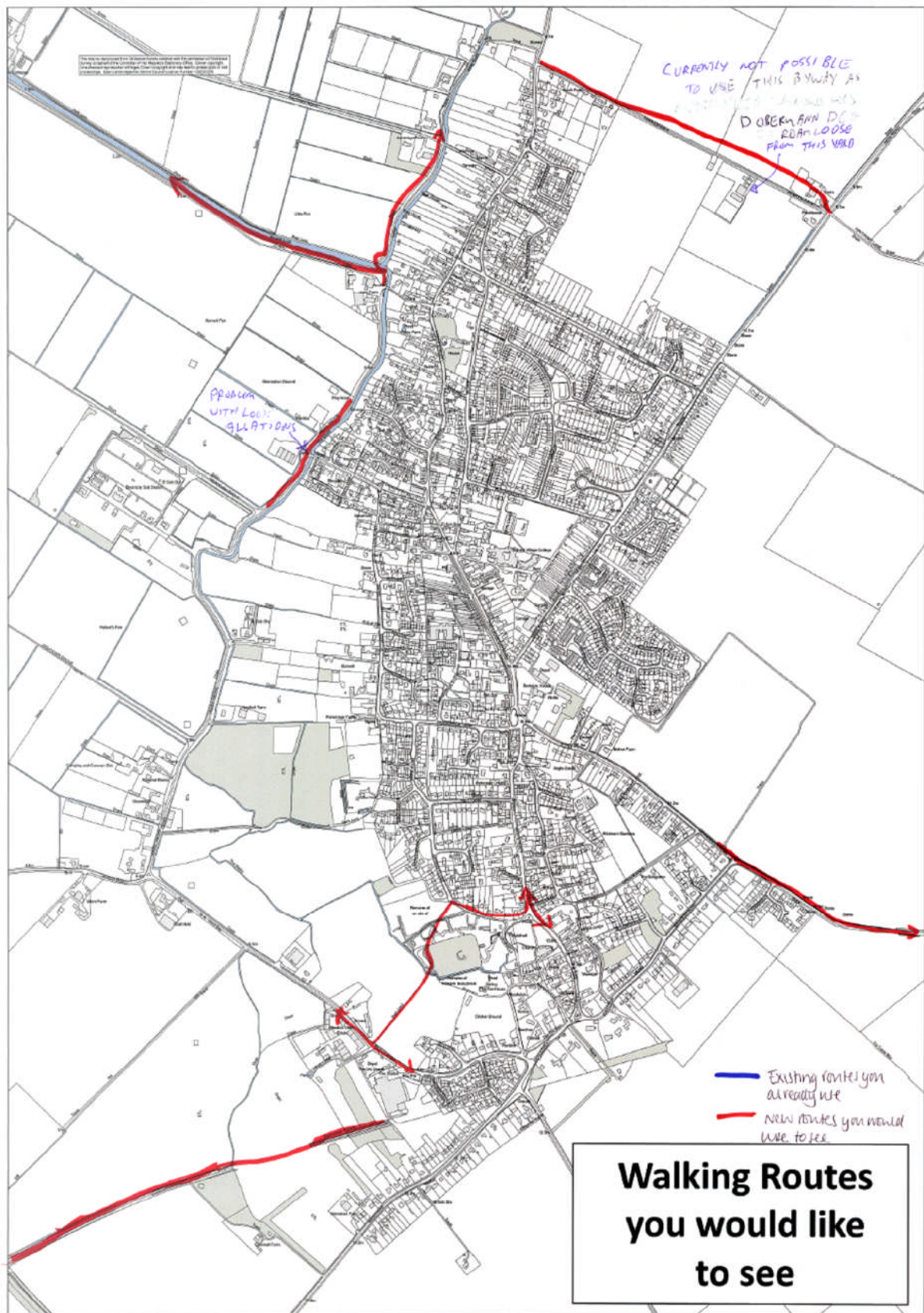
SEE ATTACHED MAP – for routes people marked on map

Comments recorded on Cycle Routes Map

- Cycle path to Soham
- Cycle/footbridge across Lode
- Hightown Drove needs a better surface
- Improve Causeway/Ness Road junction for bikes (or provide bike route around it)
- Not safe to cycle until control speeding drivers
- Can the old railway line between Burwell and Swaffham Prior be opened to cycles?
- *Can the old railway line between Burwell and Swaffham Prior be opened to cycles?* No – Privately owned since 1964
- Proper provision along Swaffham Road to Prior. Current designated path is a pretence
- Too dangerous to cycle to Exning and so to Newmarket because of speed of traffic
- Need a cycle route to go around the edge of bridge at end of Newmarket Road. Bridge too dangerous to cycle over
- Cycle path to Exning. Greater enforcement to use existing cycle path to Cambridge
- Exning Railway bridge to be demolished
- Better to get rid of bridge and put path in

SEE ATTACHED MAP – for routes people marked on map





APPENDIX 3

Burwell Masterplan - Feedback from Stakeholder Interviews

Anglian Water:

- Anglian Water are in discussions with the Environment Agency to revise consent to accommodate flows from Reach, plus growth indicated in core strategy and to address 'high' Phosphorus levels.
- The majority of the network on the connection route is likely to have sufficient capacity and there are no pumping stations likely to be limited by capacity. Some upgrades may be needed but there are no major constraints.
- No reported incidents of flooding.
- Re location of development - no network issues. But the greater the distance from the treatment works – the more pipe work required.
- Important to include SuDs (Sustainable drainage systems)

Cambridgeshire County Council:

Comments will be reported at Working Party meeting.

East Cambridgeshire District Council – Internal Officers Meeting

Officers from the tourism, housing, planning and environmental health departments met to discuss any issues that might be relevant to the Burwell Masterplan.

Environmental Health:

- Noisy lorries disturbing residents North Street/Factory Road area. Potential new route along private track (Howlem Baulk)?
- New employment sites – consider noise/pollution impacts on local residents

Housing:

- Housing – 50-70 residents on housing register.
- Policy is currently for 40% affordable homes (70% rented, 30% shared) so a development of approx 100 homes would be sufficient to meet affordable housing requirements based on current housing need.
- Shortage of big family homes (4 and 5 beds), 1 bed properties and bungalows.
- The empty properties at 'Westhorpe' are not socially rented, but those purchased under right to buy. Some anti-social behaviour in this area.

Planning:

- High level of B2 employment in Burwell.
- If have growth where would you put more shops?

- Limited in village re premises - no sequence of premises for expansion for shops or industrial. e.g. small units on Heath Road, businesses there can't expand on site as surrounded by greenfield land.

Tourism:

- Burwell Museum suffers from lack of car parking facilities and visitors have difficulty in locating it. Has a very low profile but only open very limited periods.
- Pubs are good but otherwise a lack of eating places in the village – these would help to give the tourism market a focus in Burwell.
- Visitors come into the village but do not find it easy to know when they are in the village centre, where local shops are to stock up on snacks, drinks, ice cream etc
- CCC have just released walks leaflet for area – Wicken Fen – Newmarket – Burwell – Cambridge which is a key strength. Cycle hoops have also been installed in the village by Wicken Fen.
- The walks infrastructure is in place, but the supporting infrastructure of car parks, cafes, facilities etc is not.
- No directions to the starting off points for walks in the village.
- No 'notable' shops in Burwell which could act as a tourism draw.
- 3 B & B's in Burwell.

Other:

- Community Transport – worth checking out how many minibuses are in operation in the area – Day Centre bus, Parish Council service, Community college bus? - to see how this could link with any community transport schemes – Cambridge Futures project.

Environment Agency:

- Growth to east of village preferable as out of flood zone. Although there is an area of flood risk it is defended.
- No objection in principle to development along the Lodes for e.g. Marina. Would depend on access route and amenities on site.
- Code for Sustainable Homes – should incorporate this into the Masterplan – especially the aspects relating to water.

Forest Heath District Council

- **Exning:** Designated a primary village which has potential to take sustainable growth. There are sites available within the village, and an application imminent.
- **Newmarket:** Housing growth – potential to expand is limited. Retail - looking to carry out extensions to the Guinea Centre (formally known as the Rookery), in order to achieve retail consolidation. Current live interest from a number of convenience retailers.

- Agreed significant potential for public rights of way between Burwell, Exning and Newmarket, in particular in providing access to 'The Heath', which is a significant green infrastructure resource, with public access, events and horses.
- A142/A14 junction – The current Hatchfield Farm S106 makes provision to carry out capacity improvements. If the Hatchfield Farm appeal is dismissed then there will be capacity issues and build up of congestion at this junction.
- Would like to be kept informed of any growth proposals

Wicken Fen/The National Trust:

- Cycle routes leaflet –already promoting Burwell. Cycle hoops have been put around the village.
- Burwell Lode Bridge – about to put in a planning application. Will link Burwell through to Wicken with bridge suitable for cycling over. Currently fundraising the £1million costs.
- Burwell power station – eyesore, National Trust would like to see tree planting to screen this
- Potential for community recreation facilities along whole of western edge linking across to Wicken Fen? Highlighted the Reach community project as an example of what can be undertaken in partnership with the Trust.

Further meetings with other stakeholder are being arranged.