## Commitments towards our Vision





| Performance<br>Measure  | Link to Corporate<br>Plan Priority                            | Target and reporting timescale (i.e. 6 monthly or annually)   | Baseline from previous year/output from previous year  | Owner and co-owners  | Status (at<br>6 month<br>stage) | Six month update   |
|---|---|---|--|--|---------------------------------|--|
| Maximise the Council's income by offering services to partners/agencies as part of the Councils'commercialism agenda. | Delivering a Financially<br>Sound and Well<br>Managed Council | To maintain contact with all parishes' and schools within Cambridgeshire, continuing to offer grounds maintenance services.   | To increase of 5% income from last year (equating to approximately £880,066 in total from the previous baseline of approximately £838,158) | Open Spaces & Facilities Manager- Spencer Clark  Open Spaces & Facilities support Officer- Carol Dunn  Team Leader Parks and Open Spaces- Shaun Bradshaw |                                 | We are on target to meet a 5% increase from last year.   |
|   |   | To develop website information page to promote services to Parish / Town Councils Working in partnership with our PR contractor to develop website.  Numbers of hits on the site will be recorded for evidence at the end of the financial year to determine success. | Website wasn't developed in the last financial year due to capacity problems   | Open Spaces & Facilities Manager- Spencer Clark  Open Spaces & Facilities support Officer- Carol Dunn  Team Leader Parks and Open Spaces- Shaun Bradshaw |                                 | This element is still very much in the development stages  |
| Retain Green Flag<br>accreditation for the<br>Country Park and<br>Jubilee Garden                                      | A fantastic place to live, work and visit                     | Ensure that Green flag standards are used across all parks and open spaces in the district  Carry out monthly quality checks on public open spaces to ensure they meet the Green Flag standard.  (Welcoming, clean, safe, free usable green space)                    | Retained - ongoing commitment to meeting the standards   | Open Spaces & Facilities Manager – Spencer Clark  Team Leader Parks and Open Spaces- Shaun Bradshaw  |                                 | Green Flags have been awarded again this year and the work continues to maintain the high standards not only in these parks but across the district. |
|   |   | Annually produce a desk top assessment for both the Country Park and Jubilee gardens, to be inspected annually by Green Flag judges.  | Completed  | Open Spaces & Facilities Manager – Spencer Clark  Team Leader Parks and Open Spaces – Shaun Bradshaw  Communities & Partnerships Manager- Lewis Bage     |                                 | The service is on target to meet this performance measure at the end of the year   |

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|---|---|--|--|--|---------------------------------|---|
|   |   | Carry out monthly quality checks on the parks and maintenance service.   | Completed  | Open Spaces & Facilities Manager – Spencer Clark  Team Leader Parks and Open Spaces- Shaun Bradshaw    |                                 | The service continues to carry out the monthly quality checks as part of the ongoing commitment that East Cambs offers (welcoming, clean, safe and usable open spaces).   |
| Maintain ECDC Assets<br>to a safe, useable and<br>legal standard for our<br>customers' enjoyment  | A fantastic place to live, work and visit                     | Ensure that ECDC buildings portfolio and assets are maintained to the correct legal standards through the Council's assets maintenance programme.  | On-going   | Open Spaces & Facilities Manager- Spencer Clark  Open Spaces & Facilities Support Officer – Carol Dunn |                                 | Ongoing- As and when the service is advised of changes in leasing agreements, the purchase of new land, land sold or licenses of ECDC assets, the required legal obligations are adhered to through the Council's assets maintenance programme.                             |
| Wherever possible protect our environment keeping Biodiversity at the forefront of our operations |   | Work with external partners, including The Wildlife Trust and Ely Wildlife Space, to support and protect the biodiversity of East Cambridgeshire. Activities will include ensuring rare plant species and animal habitats are protected. | On-going- Service supports external agencies when required                         | Open Spaces & Facilities Manager- Spencer Clark  Team Leader Parks and Open Spaces- Shaun Bradshaw     |                                 | The service continues to ensure that our rare plant species and animal habitats are protected and we are regularly engaged with our partners to implement the required interventions to ensure this continues. We have also engaged in the Future Parks programme this year |
| Trained staff and Service Delivery Champions have a comprehensive understanding of the service    | Delivering a financially<br>sound and well<br>managed Council | Using the annual appraisal process, identify individual for specialist training and ensure the broadest range of skills across the team. This will allow the service to run effectively and efficiently                                  | Appraisals are completed in accordance with ECDC requirements                      | Open Spaces & Facilities Manager – Spencer Clark  Team Leader Parks and Open Spaces - Shaun Bradshaw   |                                 | Ongoing – Appraisals completed in accordance with ECDC requirements   |
|   |   | Meet with Service Delivery<br>Champions on a regular basis. At<br>least 4 times per year.  | Regular meetings<br>have been held with<br>our Service Delivery<br>Champion. These | Open Spaces & Facilities<br>Manager- Spencer Clark   |                                 | Service champion is kept updated and informed   |

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|--|---|--|---|--|---------------------------------|--|
|  |   |  | have been at least 4 times a year   |  |                                 |  |
| Ensure that the Council's corporate risks are managed effectively and mitigations are put in place to reduce impact. | Delivering a financially sound and well managed Council | To regularly review risks associated with Open Spaces, including:  • Emergency Planning- • Business Continuity • Health and safety | Ongoing updating health and safety, Business Continuity and Emergency Planning documents during 2019/20 with focus on risk assessments and COP's. | Spencer Clark- Open Spaces & Facilities Manager  Health & Safety Officer – David Vincent |                                 | The Rest Centre plan has been completed and distributed. The following COP,s have been updated and are available on the website:- Updated Driving at Work, New Electrical Safety, Updated First Aid at work, Updated Corporate Health & Safety Policy, New PPE COP, Updated Manual Handling COP, Updated Security Threat COP. Service leads have received Business Continuity Training and Health & Safety Induction E-learning with HR. Training has also been provided for Bomb Threats, and Fire Wardens. |