


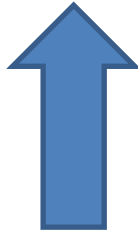












Commitments towards our Vision


Communities and Partnerships Service Delivery Plan 2019/2020



Performance Measure	Link to Corporate Plan Priority	Target and reporting timescale (i.e. 6 monthly or annually)	Baseline from previous year/output from previous year	Owner and co-owners	Status (at the 6 month stage)	Outcome or output (at the 6 month stage)
Ensure that the District's green spaces meet the needs of the local community	A Fantastic Place to Live, Work and Visit	<p>Ensure that Ely Country Park continues to serve as a destination for the entire district and beyond to enjoy by delivering the Improvement Plan 2017-20, projects include:</p> <ul style="list-style-type: none"> - Provide toilet provision during the summer months - Consultation with site users to identify potential opportunities to inform future improvement plans by March 2020 - Identify external funding opportunities for Ely Country Park 	<p>New picnic and play area installed</p> <p>Toilet provision provided during summer months</p> <p>Ongoing consultation with site users to inform future priorities and Toilet Feasibility Study</p> <p>Additional seating provision installed</p>	Michelle Burrell-Barnett - Communities and Partnerships Support Officer Lewis Bage - Communities and Partnerships Manager		<p>Toilet provision provided during summer 2019</p> <p>Consultation to inform future priorities carried out and ongoing</p> <p>List of external funding sources being compiled</p> <p>Engagement with and guidance provided to local groups regarding the feasibility of proposed future ventures</p>
		Conduct Toilet Feasibility Study for Ely Country Park by March 2020	Consultation carried out with site users to inform study and research into options conducted	Lewis Bage - Communities and Partnerships Manager		Consultation complete and options being explored
		Submit Green Flag accreditation applications for Ely Country Park and Jubilee Gardens by 31st January 2020	<p>Successfully achieved Natural England Country Park accreditation for Ely Country Park</p> <p>Successfully achieved Green Flag Park accreditations for both Ely Country Park and Jubilee Gardens</p>	Lewis Bage - Communities and Partnerships Manager		Accreditation application being developed for submission in January 2020

<p>Support community resilience and wellbeing and maximise visitor spend</p>	<p>Enforce the Council's mooring management scheme at Ely Riverside ensuring that all timescales and procedures are adhered to during 2019-20</p> <p>Link to ECDC Mooring Management Scheme webpage: https://www.eastcambs.gov.uk/content/council-owned-moorings</p>	<p>100% of enforcement timescales and procedures adhered</p> <p>35 Mooring Charge Notices issued and processed</p>	<p>David Heighway and Roland Perry - Ely Riverside Officers Michelle Burrell-Barnett - Communities and Partnerships Support Officer Lewis Bage - Communities and Partnerships Manager</p>		<p>37 tickets issued and processed. 100% of enforcement timescales and procedures adhered to</p> <p>Information provided to other authorities regarding their proposals to establish a mooring management scheme similar to ECDC's</p>
	<p>New commercial operator in place at Ely Riverside during 2019</p>	<p>Invitation for expressions of interest issued</p>	<p>Michelle Burrell-Barnett - Communities and Partnerships Support Officer</p>		<p>New commercial mooring operator appointed</p>
	<p>Conduct consultation to ensure that Ely Riverside is meeting the needs of users</p>	<p>Replacement of fendering complete</p>	<p>David Heighway and Roland Perry Ely Riverside Officers Michelle Burrell-Barnett - Communities and Partnerships Support Officer</p>		<p>Consultation to inform future priorities carried out and currently being evaluated</p>
	<p>Deliver the outcomes of the district-wide Tourism Strategy</p>	<p>No baseline data was identified in the previous 12 months due to research and consultation exercises being conducted to inform the strategy</p>	<p>Lewis Bage - Communities and Partnerships Manager</p>		<p>Implementation of East Cambridgeshire Tourism Action Plan in progress, includes development of a new East Cambridgeshire visitor brand and website</p>
	<p>Deliver the Vulnerable Communities Action Plan, projects include production of signposting documents, development of community resilience plans and exploration of Timebank initiatives, encouraging dementia friendly communities</p>	<p>Council-wide Action Plan to be delivered by end March 2020</p>	<p>Lewis Bage - Communities and Partnerships Manager Michelle Burrell-Barnett - Communities and Partnerships Support Officer</p>		<p>Support and advice provided to parish councils to assist in development of Timebank initiatives, vulnerable persons signposting toolkit being developed, support and advice provided to parish councils on how to become dementia friendly communities and pilot parish resilience plan being developed using Think Communities approach</p>
	<p>Ensure that all Assets of Community Value nominations are processed in accordance with the statutory obligations under the Localism Act and that a decision is made within 8 weeks of receipt of application</p>	<p>5 nominations received, 100% of timescales met</p>	<p>Michelle Burrell-Barnett - Communities and Partnerships Support Officer</p>		<p>3 nominations received. All nominations dealt with within timescales.</p>

Ensure that the Council engages effectively with Parish Councils and communities		Manage Service Level Agreements between the Council and voluntary organisations to provide help and support residents in need during 2019/20	SLAs in place Service monitoring and support ongoing	Lewis Bage - Communities and Partnerships Manager		Service Level Agreements with three organisations in place. Service monitoring and support ongoing
		Management of Section 106, Community Fund and Community Facilities Grant schemes and the implementation of the Grants Review recommendations including signposting to other funding sources	8 Community Funds awarded 5 Section 106 grants awarded 3 Facilities Improvement Grants awarded Grants Review completed in January 2018	Michelle Burrell-Barnett - Communities and Partnerships Support Officer		4 Community Fund grants awarded 3 Section 106 grants awarded 2 Facilities Improvement Grants awarded Variety of funding enquiries answered
		Deliver one East Cambs Parish Council Conference to provide a forum for better communication across the district by March 2020	1 x Parish Conference delivered in January 2019	Michelle Burrell-Barnett - Communities and Partnerships Support Officer		Parish Conference scheduled for March 2020
		Delivery of Community Engagement Action Plan including development of a community engagement toolkit	Community Engagement Strategy approved by Community Services Committee in January 2019	Lewis Bage - Communities and Partnerships Manager Michelle Burrell-Barnett - Communities and Partnerships Support Officer		Community Engagement Toolkit being developed, Register of Consultee database updated and utilised appropriately when conducting consultation exercises
Ensure that staff have all the necessary skills to maximise their input service delivery	Delivering a Financially Sound and Well Managed Council	Support the continued professional development of the team to ensure that they are meeting with personal and professional career development opportunities	Opportunities continually reviewed. Internal training provided	Lewis Bage - Communities and Partnerships Manager		Relevant training completed by team, examples include media training and Community Organising

<p>Ensure that the Council's corporate risks are managed effectively and mitigations are put in place to reduce impact.</p>		<p>To regularly review higher level corporate risks, including:</p> <ul style="list-style-type: none"> • Assets of Community Value applications not managed in accordance with Localism Act statutory obligations • Grants not managed in accordance with procedures • Mooring enforcement not compliant with the Council's contract law enforcement processes 	<p>100% compliance with obligations</p>	<p>Lewis Bage – Communities and Partnerships Manager</p>	<p>100% compliance with obligations</p> 	<p>100% compliance with obligations</p>	<p>100% compliance with obligations</p>	<p>Lewis</p>
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