

**PERSON SPECIFICATION**

**MARKETS SUPERVISOR**

<b>SKILLS</b>	<b>KNOWLEDGE</b>	<b>ATTAINMENT</b>	<b>BEHAVIOUR</b>
<b>ESSENTIAL</b>	<b>ESSENTIAL</b>	<b>ESSENTIAL</b>	<b>ESSENTIAL</b>
Organisational Practical Problem-solving Time Management Good Communication skills (written and verbal) in order to communicate effectively with a range of different people. Administrative Computer literacy and keyboard skills. Numeric Customer Care		Experience of dealing with people face to face and by telephone.	Commitment to Markets operation. Willing to be adaptable and flexible to meet changing service demands. Customer focused Ability to work on own initiative as well as within a team Sense of responsibility and awareness of confidentiality Tolerant, co-operative and enthusiastic. Proactive and a “can-do” approach to problem solving Able to respond positively under pressure Good interpersonal skills to develop and maintain good working relationships. Able to work in all weather conditions.
<b>DESIRABLE</b>	<b>DESIRABLE</b>	<b>DESIRABLE</b>	<b>DESIRABLE</b>
Supervising team of manual operatives.	Experience of working on a Market or event environment. Awareness of health and safety practices.	Relevant Health & Safety qualifications and/or experience.	