

End of year performance update report

Open spaces and facilities services 2016/2017

Work in partnership with Parish Councils and other stakeholders to ensure our parks and open spaces are attractive and accessible to our communities	Baseline from 2015/2016	Target	End of year report
Undertake 5 quality assurance checks on parks and open spaces per month owned by Sanctuary Housing to ensure that the standards meet with the requirements within our Service Level Agreement. (measure on-going)	5 per month	5 per month	Completed
Develop an outward facing, commercially focussed set of web pages to promote the services of the team to parish and town councils and other potential customers. Develop by Sept 2016	Brought over from last year	Web pages completed By Sept 2017	The Service has updated some of the website and will review the other pages once a new software package has been agreed.
Review the suitability of using a new software package to manage Council Assets. By December 2016	Brought over from last year	Review completed By Aug 2017	On going, discussions are still happening.

Maximise the Council's income by offering services to other partners/agencies as part of the Council's commercialism agenda	Baseline from 2015/2016	Target	End of year report
Promote service to Parish Council's to provide safety checks on playgrounds throughout the district. Target is to generate additional 10% on baseline figure from 15/16	£2860	10% increase from baseline	£898 received to date (Some Parishes have withdrawn from the inspections although we have picked up various repair works)
To scope potential for growth within Parks, Open Spaces and Facilities Service to support Free Schools, Public Houses and Developers with regards to landscaping and further Play Area Checks.- Research commercial opportunities within the district.		Ongoing	Ongoing- 9 contracts have been secured and the service is currently researching potential commercial opportunities within the District.

Retain Green Flag status for Jubilee Gardens and Pocket Park	Baseline from 2015/2016	Target	End of year report
Ensure that Green flag standards are used across all parks and	Ongoing	Ongoing	The service continues to ensure

open spaces in the district			that Green Flag standards are used across all parks and open spaces
Retain Green flag accreditation for Country park and Jubilee garden	July 2016	Ongoing	Application submitted – awaiting outcome

Trained staff to enable officers to carry out all operational works	Baseline from 2015/2016	Target	End of year report
Identify training requirements to enable the service to run effectively and efficiently	June 2016	Ongoing	Ongoing
100% appraisals completed on time	June 2016	Ongoing	In Progress
Service awareness briefings for Service Delivery Champion	Quarterly	Quarterly	100% completed