



EAST CAMBRIDGESHIRE  
DISTRICT COUNCIL

# HOME ENERGY TEAM RESIDENT SUPPORT

The Home Energy Team are here to support you, our residents.

We are qualified to give advice on Energy Awareness and support those in fuel poverty

## UNDERSTANDING THE JARGON

If you are having difficulties understanding your tariff taking meter readings or struggling to pay your energy bills. With your approval we can work with energy companies on your behalf to identify ways to help improve your situation.



## THE BIGGER PICTURE

We can identify ways where small improvements around the home may mean big savings on your energy usage

Look at options such as switching tariffs, payment methods and general advice on how to change your behaviour and habits that can impact your energy usage and bills.

We are also here to share information on any grants that are available to assist with debt and financial hardship and also initiatives on home improvement grants that will provide a more efficient long-term solution.



**CONTACT THE HOME ENERGY TEAM – WE ARE HERE TO HELP**

**Tel: 01353 665555    Email: [Homeenergy@eastcamb.gov.uk](mailto:Homeenergy@eastcamb.gov.uk)**