

Name of Local Authority	East Cambridgeshire District Council
Type of Authority	
Name, Job Title, Email address of official submitting report	Claire Finch Home Energy Advisor Claire.finch@eastcambes.gov.uk
Headline and Overview	
Does your local authority have a current strategy on carbon reduction and/or energy efficiency for domestic or non-domestic properties?	Yes, ECDC Environment Plan, A Strategy and action plan to Boos/t the environment and help mitigate change 'Think Zero'
If yes, please provide a link	https://www.eastcambes.gov.uk/content/climate-change-0
If no, are you planning to develop one	
What scheme(s) is your Local Authority Planning to implement in support of energy saving/carbon reduction in residential accommodation properties in the next 2 years	Successful implementation and delivery of the Grant received under the Green Homes Grant Scheme LAD 1B Working with Greater South East Energy Hub to deliver LAD 2 Continuation of the Eco Local Authority Flex Scheme ensuring those that are vulnerable and have a low income are supported by way of improving their property EPC rating
What has been, or will be the cost of running and administering the scheme(s), such as the value of grants and other support made available, plus any other costs incur (such as administration) as desired	£9,000 in administration and promotional support for the LAD 1b Offer. £17,000 for a part time Home Energy Advisor C. £750,000 in support of improvements to be made under the Green Homes Grant LAD 1b scheme and £168,000 to support of improvements made to social housing. £15,000 to support those families who have endured fuel poverty through the Covid Pandemic
What businesses, charities, third sector organisations or other stakeholders do you work with to deliver the scheme(s)?	Cambridgeshire ACRE (CHESS) PECT – Peterborough Environment City Trust Council Care and Repair teams The LAD 1b consortium consisting of: Cambridge City Council Fenland District Council South Cambs District Council Sanctuary Housing
What has been or will be the outcome of the scheme(s)? These outcomes could include energy savings, carbon savings economic impacts such as job creation and/or increased business competitiveness or societal impacts such as alleviation of fuel poverty and/or improved health outcomes etc	We have worked with Cambridgeshire ACRE and PECT to alleviate households in fuel poverty through provision of grants to assist in arrears and to support with a one off payment to alleviate pressure on individual wellbeing. The Green Homes Grant will enable 278 households across our combined district to improve their EPC rating District Partnership – 'Action on Energy'
Communications	
Does your Local Authority provide any advisory services to customers on how to save energy?	Yes
If yes, please briefly outline how this is undertaken.	A Home Energy Advisor works with residents to help them to change habits to reduce their bills and also encourage them to switch suppliers for cheaper deals
How do you communicate or encourage energy saving amongst domestic consumers and/or local businesses?	Through social media and website, events such as roadshows and productions of leaflets and posters, outreach work and attendance of community events
Local Green Supply Chain	

Have you made any assessment, or undertaken any analysis of the existing capacity in your local energy efficiency retrofit supply chain to support the decarbonisation of buildings by 2050? If Yes, please summarise the outcomes.	No
What actions are you taking, if any, to upskill and/or grow the local energy efficiency installer supply chain? This could include the facilitation of training, and local installer networking opportunities	No
What actions are you taking, if any, to promote energy efficiency and the installer supply chain to consumers, and encourage households to consider energy retrofit?	The Home Energy Advisor works with consumers to find ways to improve efficiency in their homes. Through the Eco LA Flex we are able to provide information services to give consumers confidence in retrofit companies and getting necessary work completed to the benefit of the consumer at little or no cost
If no action is taking place in either of these two areas, please let us know of any barriers you have encountered	
How effectively is your LA able to engage (Trustmark/PAS2035/PAS2030 certified) installers?	Whilst we have no housing stock, we ensure any installers that promote our Eco Flex Scheme are certified installers.
Do you have any plans to develop policies or initiatives in this space over the next five years as part of supporting your local decarbonisation efforts?	As above – we do not necessarily engage with installers first hand as we have no housing stock of our own
What action, if any, has your LA taken to install energy efficiency or low carbon heat measures in social housing? Have these been installed to a satisfactory quality? What actions (if any) have your social housing partners taken?	We are working with social housing group Sanctuary to develop a plan for reducing costs for residents. Sanctuary are partnered in the Green Homes LAD 1b Grant we have secured.
Do you have easy access to the information/knowledge within your organisation that you would expect to need for social housing retrofit projects? (e.g. stock condition; property data; approach to procurement; alignment with existing internal maintenance/upgrade plans; tenant engagement and management plans; costings)	The Council does not have any housing stock
If no, would it be easy/difficult to obtain this information?	We are working with our social housing group on the Green Homes Grant Lad 1b project and they will be able to provide us with details and analytics regarding their 5 year plan
Have you experienced any challenges to retrofit, including during any previous government schemes you have taken part in (e.g. supply chain, funding, tenant cooperation, mixed tenure, split incentive, policy clarity, etc)? Please provide some detail. Have social housing partners reported any challenges to retrofit?	The Council does not have any housing stock
How does your LA currently/how will your LA in future plan to go about identifying suitable housing stock and measures for retrofit? How	We will be commissioning a housing modelling report to identify the status of all housing stock in our district. Our main social

do social housing partners identify suitable stock? By the same measures or via a different method?	housing partner conduct their own EPC reports and are currently working on a 5 year plan to upgrade their housing stock
What considerations would make you more or less likely to apply for government funding? If known, what is the opinion of your social housing partners?	Having the available resource to successfully deliver any external funding, including engagement/commitment from retrofit installers. Sustainability of grant funding, a less confused landscape. Clarity around guidelines and targets.
To what extent are social housing tenants willing or unwilling to undergo retrofit, and what are the barriers and facilitators to their participation? If known, is this the same opinion across all social housing tenants or is it different with HA and ALMO tenants?	N/A
Does the approach to retrofit change for leaseholders in mixed tenure blocks? What encourages them to co-operate? Domestic Private Rented Sector (PRS) Minimum Energy Efficiency Standards	Not known
Is your authority aware of the PRS Minimum Efficiency Standards regulations requiring private rentals in England and Wales to meet a minimum energy performance rating of EPC Band E as of April 2020, unless a valid exemption applies?	Yes
Which team within your authority is responsible for, leading on enforcement of the PRS minimum standard? Please provide the contact details of the person leading this team.	Domestic Team of Environmental Health investigate and enforce PRS. Lead officer of the team is Julia Atkins/Karen See and contact is Julia.atkins@eastcambs.gov.uk or karen.see@eastcambs.gov.uk
What method or methods does your authority use to communicate with landlords and tenants about the standards and other related issues	Bi-annual event – Private Landlord Forum Information available on our website. Leaflets, mail shots and correspondence are sent out to all the licensed HMO landlords, other known landlords and letting agents. We attend landlord liaison meetings to provide advice, make links with landlords etc. Links with tenants facilitated through Community Hub work and tenant’s issues with respect to repair or property standards are referred to this team.
What barriers, if any, does your local authority face enforcing these regulations (e.g. identifying non-compliant properties/landlords, budgeting/resourcing, any legal issues)?	Identification of non-compliant properties remains a challenge. Enforcement can be resource intensive and challenges exist for smaller less well resourced authorities to manage a number of enforcement cases in addition to other demands on its services.
Do you directly target landlords of EPC F and G rated properties to enforce these regulations? If yes, how? If no, please explain.	It is a reactive housing investigation and enforcement service provided at present, with the exception of the communicated advice identified above. No direct targeting of EPC F and G properties by the Domestic environment Team due to resource availability
Where possible, please set out your answers to the following questions by tenure (owner occupied, privately rented, or social housing).	
What financial programmes, if any, do you have to promote domestic energy efficiency or energy saving? If applicable please outline the budget (and % of the budget that is	We have not had the capacity or resource to proactively promote energy efficiency and saving. The lack of investment has resulted in us being reactive.

used), where such funding is sourced and where it is targeted.	Financial programmes to deliver on this are through external funding opportunities such as LAD programmes
What future investment for energy efficiency or low carbon heat measures do you have planned, and when are these investments planned for?	We are currently recruiting an additional part time Home Energy Advisor to work on implementing plans to tackle energy efficiencies and savings and to ensure we have resource to reach more people through events, mailings, the website and social media Expected start date Mid June
Fuel Poverty	
Does your Local Authority have a Fuel Poverty Strategy?	No
What steps have you taken to identify residents/properties in fuel poverty? What blockers, if any, have there been in identifying households in fuel poverty?	Social media, events and working within the district wide energy partnership 'Action on Energy'
How does fuel poverty interlink with your local authority's overall Carbon Reduction Strategy?	Delivery of the LAD 1b and 2 is sighted within the action plan for 21/22
Please highlight any fuel poverty issues specific to your area.	Rural district
What measures or initiatives have you taken to promote fuel cost reduction for those in fuel poverty? Include information on partnerships with local businesses or energy providers you have	We utilise the partners we have such as PECT in order to support our residents. We promote the ECO flex scheme – where we are able to identify residents who fall within the eligibility criteria for grant funding
Green Homes Grant Local Authority Delivery	
Has your Local Authority Participated in GHG: LAD?	Yes
If yes, please indicate which phase you participated in and briefly outline the Project	LAD 1B In partnership with South Cambs District, Cambridge City and Fenland District we have been awarded £2,099,603 Incorporating 150 private homes (including 100 Park Homes) and 128 Social housing
If no, please indicate what barriers prevented you from participation in the Scheme	
Would your Local Authority be in a position to manage the delivery of upgrades through a scheme such as LAD in 2022?	Yes - This would be a great opportunity to see this as a long term scheme
If yes, please indicate the anticipated number of homes that could be upgraded per year.	350
If no, please indicate what barriers would prevent you from delivering upgrades in your area	
ECO Flex	
Has your local authority published a Statement of Intent (Sol) for ECO flexibility eligibility? (Y/N)	Yes

How many declarations were issued for low income vulnerable households?	59
How many declarations were issued for Fuel Poor households?	12
How many declarations were issued for in-fill?	
What is the highest income cap published in your Sol?	£30,000 net
If you have used an income over £30k gross, what reason have you given?	No
Do you charge for declarations to be signed? If so, please state how much?	No
Smart Metering	
Please provide a brief statement outlining your current or planned approach to promote smart meter take up and supporting residents to achieve benefits	General Promotion Roadshows Promotional events Leaflets and Social Media
Please provide further information on activities relating to smart metering, including but not limited to: a. Integrating approaches to delivering energy efficiency improvements in residential accommodation b. Arranging for smart meters to be installed by energy suppliers in vacant social housing premises c. Using social landlords to promote smart meter uptake d. Including smart meters in landlord licencing schemes e. Supporting residents who have had appliances condemned for safety reasons f. Other supporting activities	None
Future Schemes and Wider Incentives	
Please outline any further schemes or wider initiatives not covered above that your local authority has carried out or is planning to undertake to improve energy efficiency in residential accommodation	We are currently in process of working with the South East Energy Hub regarding funding and improvements within our district under the Lad 2 grant Social Housing Group is currently committing to a five year upgrade plan for improvement works to all housing