



Further to your information request FOI/EIR 24/25-215, please find your question and our response below.

Request:

1. Please can you provide me with the name, job title, contact number and email address of the person responsible for the management of Taxi Licensing.
2. Details of your current taxi licensing platform including expiry date, contract cost and duration of the contract. The licensing platform is the software that you use to manage customers applications, e.g., Idox, Civica, Jadu. Unless of course you use Word, Excel, PDF or Gov.uk

Response:

1. Stewart Broome, Senior Licensing Officer, Email: stewart.broome@eastcambs.gov.uk, Tel: 01353 665555 (please note that we do not provide direct dial numbers, the number provided is for the switchboard).

2.
Platform: Idox
Expiry: 31/03/2025
Cost: We do not hold a separate cost for the use of Idox for licensing only. We use Idox for a number of Council departments. The annual charge is £43,163, plus RPI
Duration: Current contract was from 2017 to 2025, with a review date of 2022

This concludes your request FOI/EIR 24/25-215.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.