



Further to your information request FOI/EIR 24/25-154, please find your question and our response below.

Request:

Please could you provide the organisational structure charts (including names, job title, email address & contact numbers for the following teams please:

- Revenues and Benefits
- Financial Assessments
- Income Maximisation
- Homelessness
- Adult Social Services
- Mental Health and Wellbeing

This may also include commissioning teams covering the following job titles: Director, Assistant Director, Head of Service, Service Manager / Senior Managers.

It would be very interesting to know the following information for these teams:

- How often do these teams carry out training within their departments to ensure they are up-to-date with their areas (legislative, procedural and soft skills)?
- Does the training take place in-house or is this delivered by external companies?
- Is there a system in place where they can access up-to-date information/documents?
- How much is spent annually on training and any system to store policies/documents for these departments?

Response:

- Adrian Mills, Head of Anglia Revenues Partnership, adrian.mills@angliarevenues.gov.uk
- n/a
- n/a
- Angela Parmenter, Housing and Community Services Manager, angela.parmenter@eastcambs.gov.uk,
- n/a
- n/a

- As and when required
- In-house
- No
- n/a

This concludes your request FOI/EIR 24/25-154.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.