



Further to your information request FOI/EIR 24/25-114, please find your question and our response below.

**Request:**

**Voter Registration System**

- Please provide the name and provider of your voter registration system.
- When did you acquire the voter registration system?
- What was the capital cost of the voter registration system?
- Is the VR system on-premise or cloud-based?
- What is the yearly maintenance cost of the voter registration system?
- Please provide a copy of the current active contract with the supplier of the voter registration system.

**Election Management System**

- Please provide the name and provider of your elections management system.
- What year did you acquire the elections management system?
- How long is the contract?
- What was the capital cost of the elections management system?
- Is the EM system on-premise or cloud-based?
- What is the yearly maintenance cost of the elections management system?
- Please provide a copy of the current active contract with the supplier of the elections management system.

**Polling Station Management**

- Do you use any hardware/software device for managing your polling stations?
- If you use a polling station management system please answer the following questions:
- What is the name of the company that provides it?
- When did you acquire the polling station management system including hardware/software and services?
- Was the acquisition of the polling station management system the subject of a tender or pilot program?
- What was the capital cost of the whole system including any breakdown for hardware/software/ services and yearly maintenance cost ?
- Please provide a copy of the current active contract with the supplier of the polling station management system.

**Mobile Public Engagement Software**

- Do you provide any public engagement mobile apps or services for elections? if so can you provide:
- What is the name of the company that provides it?
- When did you acquire the system including hardware/ software and services?
- Was the acquisition of the polling station management the subject of a tender or pilot program?
- What was the capital cost of the whole system including any breakdown for hardware/software/ services and yearly maintenance cost ?
- Please provide a copy of the current active contract with the supplier of the polling station management system.

## Canvass Technology

- Can you provide a detailed description of any technologies you use for the canvass process including tablets, software, and suppliers of these systems

## General Department Questions

- Can you provide a segmented systems and services budget for all services used by the elections department for an entire parliamentary and local government election cycle including money spent on information printing for local and parliamentary elections?
- Can you supply a summary of helpdesk tickets/calls placed with each hardware, software, and services supplier to the elections department for the last 5 years

### **Response:**

In accordance with Section 16(1) of the FOI Act, the Council has a duty to provide advice and assistance to you, as far as it is reasonable to do so. We can advise that the Council does not respond to unsolicited requests regarding sales, procurement, and commissioning.

Departments must follow a strict procedure, as the council has a responsibility to spend public money to achieve the best possible value and outcomes for its citizens whilst maximising the wider social, economic, and environmental benefits.

We can direct you to the Council's website pages for procurement opportunities, events and how to sell to the Council: <https://www.eastcambs.gov.uk/east-cambs-district-council/doing-business-council>.

This concludes your request FOI/EIR 24/25-114.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.