



Further to your information request FOI/EIR 24/25-111, please find your question and our response below.

**Request:**

Please provide the following details regarding noise complaints received from the period of May 1, 2019, to May 31, 2024:

1. The total number of noise complaints received each month.
2. A breakdown of the reason for each complaint, categorised, if possible, under specific headings such as:
  - o Construction noise
  - o Intrusion alarms
  - o Domestic noise
  - o Commercial/industrial noise
  - o Traffic noise
  - o Public events
  - o Any other specified categories

**Response:**

Numbers of noise complaints by month and year						
	2019	2020	2021	2022	2023	2024
Jan		17	23	16	14	16
Feb		9	12	17	28	15
March		20	26	28	12	17
April		31	22	14	16	21
May	21	37	22	27	26	26
June	15	29	45	34	48	
July	26	27	28	30	27	
Aug	18	32	23	40	39	
Sept	24	19	26	27	25	
Oct	21	12	17	13	22	
Nov	27	13	15	14	12	
Dec	4	14	10	12	17	
	156	260	269	272	286	95

	2019 (from 1st May)	2020	2021	2022	2023	2024 (up to 31st May)
Alarms	5	12	7	6	7	3
Dogs	49	44	49	59	52	21
Animals	5	5	4	5	7	3
Bells	1	1	0	0	2	0
Public address	0	0	1	2	1	2
Machinery fixed	7	10	14	9	14	5
Mobile plant	5	14	10	15	10	6
People	16	34	35	46	43	17
Music	24	54	77	72	64	20
Party	5	12	11	10	10	5
Radio/TV	2	1	2	1	5	1
Fireworks	1	0	2	1	2	0
Shooting	0	2	1	0	4	0
Vehicles	15	22	12	20	25	5
Vehicle repairs	1	3	3	5	3	0
DIY	5	10	10	3	5	1
Low freq	1	1	1	0	1	1
Construction	9	22	22	9	20	3
Other	5	13	8	9	11	2
	156	260	269	272	286	95

This concludes your request FOI/EIR 24/25-111.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcamb.gov.uk](mailto:foi@eastcamb.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.