



Further to your information request FOI/EIR 24/25-110, please find your question and our response below.

Request:

1) From May 1st 2023 to May 1st 2024, how many complaints have been made about private gardens in relation to their maintenance such as high hedges, invasive weeds & severely overgrown shrubs/plants etc or any other complaint relating to overgrown gardens? For each complaint could this be broken down into the following details:

- Date of the complaint
- The main reason cited in the complaint e.g. high hedges
- First part of the postcode for the property the complaint was made about - if this isn't available, the first part of the postcode for the property making the complaint e.g. NG1 - this then isn't specific enough to identify the exact property

Could you present data in the below format:

Date	Postal area	Main reason for complaint
17/05/2023	CB6	Overgrown land
17/05/2023	CB6	Overgrown garden
18/05/2023	CB6	Overgrown land
21/05/2023	CB6	Overgrown garden
22/05/2023	CB7	Overgrown garden
23/05/2023	CB6	Overgrown garden
23/05/2023	CB6	Overgrown garden
05/06/2023	CB7	Overgrown garden
07/06/2023	CB7	Overgrown garden (empty property)
15/06/2023	CB7	Overgrown garden
26/06/2023	CB6	Overgrown garden
30/06/2023	CB6	Overgrown garden
30/06/2023	CB6	Overgrown garden

06/07/2023	CB7	Overgrown garden
06/07/2023	CB6	Overgrown garden (empty property)
10/07/2023	CB6	Overgrown garden
21/07/2023	CB7	Overgrown garden (empty property)
24/07/2023	CB6	Overgrown garden
31/07/2023	CB6	Overgrown garden
01/08/2023	CB6	Overgrown garden
02/08/2023	CB6	Overgrown garden
09/08/2023	CB6	Overgrown garden
11/08/2023	CB6	Overgrown garden (empty property)
11/08/2023	CB6	Overgrown garden and giant hogweed
08/09/2023	CB6	Overgrown land
17/10/2023	CB6	Overgrown garden (empty property)
07/01/2024	CB6	Overgrown hedge over path
25/01/2024	CB6	Overgrown garden
29/02/2024	CB7	Overgrown garden
13/03/2024	CB6	Overgrown garden (empty property)
09/04/2023	CB6	Overgrown garden
09/04/2024	CB6	Giant Hogweed
22/04/2024	CB25	Overgrown garden
02/05/2023	CB7	Overgrown trees
10/05/2023	CB6	Overgrown trees
22/05/2023	CB7	Overgrown trees

31/05/2023	CB6	Overgrown trees
09/06/2023	CB8	Overgrown trees
14/06/2023	CB6	Overgrown trees
20/06/2023	CB6	Overgrown trees
28/06/2023	CB7	Overgrown trees
05/07/2023	CB7	Overgrown trees
17/07/2023	CB7	Overgrown trees
18/07/2023	CB7	Overgrown trees
19/07/2023	CB6	Overgrown trees
19/07/2023	CB7	Overgrown trees
24/07/2023	CB7	Overgrown trees
26/07/2023	CB8	Overgrown trees
28/07/2023	CB8	Overgrown trees
01/08/2023	CB6	Overgrown trees
07/08/2023	CB7	Overgrown trees
09/08/2023	CB6	Overgrown trees
14/08/2023	CB8	Overgrown trees
21/09/2023	CB7	Overgrown trees
12/10/2023	CB6	High Hedges
18/10/2023	CB6	Overgrown trees
02/11/2023	CB6	Overgrown trees
06/11/2023	CB8	Overgrown trees
21/11/2023	CB7	Overgrown trees

06/12/2023	CB6	Overgrown trees
08/12/2023	CB6	High Hedges
18/12/2023	CB6	Overgrown trees
08/01/2024	CB6	Overgrown trees
10/01/2024	CB25	Overgrown trees
15/01/2024	CB7	Overgrown trees
17/01/2024	CB6	Overgrown trees
30/01/2024	CB6	Overgrown trees
05/02/2024	CB6	Overgrown trees
07/02/2024	CB7	Overgrown trees
16/02/2024	CB25	Overgrown trees
10/04/2024	CB6	Overgrown trees
16/04/2024	CB7	Overgrown trees
17/04/2024	CB6	Overgrown trees
30/04/2024	CB7	Overgrown trees
10/07/2023	CB6	Overgrown garden
10/07/2023	CB6	Overgrown garden

2) From May 1st 2023 to May 1st 2024, how many private properties have received more than one complaint in relation to the maintenance of their garden such as high hedges, invasive weeds & severely overgrown shrubs/plants etc or any other complaint relating to overgrown gardens? For each property, could this be broken down into the following details:

- First part of the postcode for the property the complaint was made about e.g. NG1 - this then isn't specific enough to identify the exact property
- Total number of complaints about that property (within the given time period - May 1st 2023 - May 1st 2024)

Could you present data in the below format:

Postal Area	Total number of complaints about the property
n/a	0

Response:

Please see tables above for responses.

This concludes your request FOI/EIR 24/25-110.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.