

1. What is the name of your Local Authority?
2. What type of Council are you? (e.g. District Council, Unitary authority, etc)
3. How many properties are registered for Council Tax in your area?
- 4 .Within your Revenues and Benefits service, what of the following can residents submit/apply for via a digital form? (Select all that apply)
  - Single Person Discount
  - Direct Debit
  - Change of Address
  - Payment arrangement
  - Student disregard/exemption
  - Severely mentally impaired disregard/exemption
  - Disabled Band reduction
  - Council Tax support
  - Online benefit calculators
  - Person in hospital or care home
  - Other disregard discounts (e.g. carers)
  - Discretionary Housing Payment
  - Discretionary Council Tax discount (section 13a)
5. Do you have plans to introduce and/or improve your digital online forms within the next 2-3 years? Yes / No