



Further to your information request FOI/EIR 24/25-041, please find your question and our response below.

Request:

1. The total number of noise complaints from residential properties received in the last three years.
2. The total number of noise abatement orders issued, and the number of fines issued (and value).

Response:

1.

	Total number of complaints from residents about noise from neighbours
2022	272*
2023	284*
1 st Jan – 31 st March 2024	46*

*Please note we do not distinguish between complaints received from one neighbour about the noise from another to those complaints we receive about noise from other sources such as commercial or industrial sites. Complaints of noise are referenced for our purposes into different categories for example alarms, dogs, mobile plant, fixed plant, music (from any source), parties etc.

2.

	Total number of noise abatement orders issued	Total number of fines issued	Total value of fines issued
2022	0	0	
2023	1	0	
1 st Jan – 31 st March 2024	0	0	

This concludes your request FOI/EIR 24/25-041.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.