



Further to your information request FOI/EIR 23/24-517, please find your question and our response below.

Request:

1. The number of complaints received per year by tenants related to private rented sector housing per year for the following years:
2021/2022 **48**
2022/2023 **30**.
2. The number of complaints received per year by tenants related to social housing per year for the following years:
2021/2022 **66**
2022/2023 **87**.
3. The number of Housing, Health and Safety Rating System (HHSRS) inspections carried out per year on PRS properties for the following years:
2021/2022 **11 carried out on private rented properties**
2022/2023 **12 carried out on private rented properties**.
4. How many improvement notices have been served in relation to Category 1 and/or Category 2 hazards on PRS properties per year for the following years:
2021/2022 **1 improvement notice served**
2022/2023 **0 improvement notices served**
If possible, please list the total number of Improvement Notices served exclusively because of category 1 hazards.
5. The total number of formal enforcement notices served: Overcrowding Notices (Housing Act 2004 Part 2) on properties in the PRS for the following years:
2021/2022 **0 overcrowding notices served**
2022/2023 **0 overcrowding notices served**.
6. For each year since the offence was introduced, the number of civil penalties (if any) issued to private landlords for the following offences:
 - a) Smoke and Carbon Monoxide (England) Regulations 2015 **0 civil penalties**
 - b) The Electrical Safety Standards in the PRS (England) Regulations 2020 **0 civil penalties**

Response:

Refer to figures above.

This concludes your request FOI/EIR 23/24-517.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.