



Further to your information request FOI/EIR 23/24-427, please find your question and our response below.

Request:

Can you please provide me with the following information: -

1. Who is responsible for HMO/ Selective/ Additional Licensing?
2. Their contact details - email address and phone number.
3. What software are you using for HMO/ Selective/ Additional Licensing? For example, Metastreet, Idox, Verso, Civica.
4. What is the renewal date for the software contract?
5. What schemes are you looking to introduce, i.e. selective/ additional?

Response:

1. Environmental Services Manager
2. Email: elizabetha.knox@eastcambs.gov.uk Telephone: 01353 665555
3. Idox
4. 31/03/2025
5. None

This concludes your request FOI/EIR 23/24-427.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.