

1. How many Private Sector Housing Service Requests were received in each year about D&M in residential dwellings?
2. How many of these requests were private sector, council, or RSL tenancies?
3. How many of these requests had a visit from an Officer?
4. How would a case be assessed (risk rated) to determine if a visit was required or not?
5. Of those cases that did not get a visit from an Officer what was the reason?
6. How many of these cases had the tenants already requested help from their landlord before they approached Private Sector Housing?
7. How many of these requests were resolved informally?
8. How many of these requests resulted in enforcement action being taken?
9. Of those that had enforcement action what type of enforcement action was taken (under which legislation)?
10. Did any of these cases go through to prosecution?

Please complete questions 1-10 for the years 2018-2022 – providing the information from January to December for each year.

11. Has your process changed since Autumn 2022 with the proposal of Awaab's Law?
12. If yes to question 11 how?