

We'd like to look at all complaints to do with housing or living (e.g. noise and odour complaints)

- A .csv file detailing a list of all the different complaints the council has received over the past 12 months. It would be great for the file to contain as much information about the complaints as possible under the Information Act.
- This would include - the complaint type, heading of the complaint, what the complaint was about and the date and month the complaint was filed.
- Include an overview of the data, sharing:
  - The total number of complaints in the past 12 months.
  - The percentage of the complaints upheld.
  - The complaint type with the highest amount of complaints.
  - The complaint type with the lowest number of complaints