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# EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,  
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555

[www.eastcambs.gov.uk](http://www.eastcambs.gov.uk)

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Further to your information request FOI/EIR 23/24-060, please find your question and our response below.

**Request:**

As a freedom of information request, please provide the number of complaints you have received annually regarding filthy and verminous properties, from 2018 till 2022, and the number received so far this year.

In addition, if available, please provide those annual and part-year totals split by outcome and type of property.

**Response:**

I attach a spreadsheet which identifies the different type of complaints we receive about potential F&V properties. They can come to us as reports about vermin in the area, as a result of a housing complaint from the tenant, or in the rarer instances they are identified by a visiting professional, for example the Fire Authority. This usually results in them being formally recorded as a potential F&V on the system, especially if more information is able to be provided at the time of reporting. Therefore, I have provided a split of the different ways such problems can be recorded on our system.

This concludes your request FOI/EIR 23/24-060

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.