

Further to your information request FOI/EIR 23/24-006, please find your question and our response below.

Request:

Please can you provide me with the following information: -

1. What systems/platforms do you use for appointment bookings - this could be for taxi and private mot bookings, room bookings for corporate council rooms, desk/workspace bookings for internal staff, course bookings, sports and facility bookings, venue and facility bookings, open spaces and physical item resources

2. Who is responsible for the system/platform and their contact details - name, job title, email address, phone number?

3. What is the current contract value/expiry and renewal date of the system/platform?

Response:

East Cambridgeshire District Council is a small local Authority that manages bookings via the calendar in Microsoft Outlook.

- 1. Microsoft Outlook
- 2. ICT Manager, icthelp@eastcambs.gov.uk , Tel: 01353 665555
- 3. Rolling contract

This concludes your request FOI/EIR 23/24-006

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.