



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555

www.eastcambs.gov.uk

Further to your information request FOI/EIR 22/23-397 please find your question and our response below.

Request:

We are looking at ways of distributing information to households on how to reduce energy consumption. This would include things like government grants such as the Home Upgrade Grant and ECO4.

Here are some of the questions that we are currently exploring, and we would greatly appreciate your input:

1. What methods do you utilise to distribute information regarding home energy efficiency (such as grants or energy saving advice)? e.g. Letters, phone calls etc
2. Do you specifically target this at low-income households, or do you distribute this to every household in your area?
3. Would you be able to share any of the approximate annual costs involved in these distribution methods?

Response:

1. ECDC is part of a consortium of Cambridgeshire Councils working together to bid/administer Government and ECO grants and provide a trusted route for the Able to Pay market to seek advice on retrofit projects. We also provide energy saving advice, tips on how to stay warm and how to manage energy debt.

We provide information via the ECDC website: *Energy Efficiency | East Cambridgeshire District Council* (eastcambs.gov.uk) and on Social Media. Residents can contact the Home Energy Team in person, by e-mail or phone. We provide briefings to ECDC Members, Town and Parish Councils by e-mail or via presentations and attend local suitable events. We produce and distribute leaflets and letters to residents and local community groups.

2. We provide information for all residents but where appropriate, we highlight the criteria for Government and ECO grants and encourage residents who think they may be eligible to contact us or our installer/s. We have undertaken bespoke marketing/awareness to households we think might be eligible for grants by utilising open source information and our housing stock condition data.
3. We do not have information about costs involved in providing information on website or Social Media but would estimate other costs for producing and distributing information to our residents would be between £2,000-£3,000 in current financial year.

This concludes your request FOI/EIR 22/23-397

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.