



Further to your information request FOI/EIR 22/23-371 please find your question and our response below.

Request:

Q1. What applications is your organisation using for the following back-office functions? Where applicable, please provide the following information for each (please answer using the table below, if possible):

Application Type	Application Vendor/Version*	Contracted Supplier*	Contract end-date
ERP			
Finance			
HR			
Payroll			
Recruitment			
CRM			
Contact centre			
Robotic process automation (RPA)			

*Please distinguish between the application vendor and the supplier through which the application was procured if they are not the same.

Q2. What applications is your organisation using for the following business areas? Where applicable, please provide the following information for each (please answer using the table below, if possible):

Application Type	Application Vendor/Version*	Contracted Supplier*	Contract end-date
Revenue and benefits			
Housing management			
Social care case management			
Planning			
Library management			
Electoral management			
Waste management			
Election management			
Licensing and compliance			

*Please distinguish between the application vendor and the supplier through which the application was procured if they are not the same.

Q3. Does your organisation use the following Microsoft products (please answer using the table below, if possible):

Product Type	Contracted Supplier	Contract end-date	Total annual contract spend
Office 365			

Azure			
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Q4. If your organisation uses Microsoft Office 365, how many total licences do you have? Can you please break this down into the following user types:

License type	Number of licences
E1	
E3	
E5	

Q5. Can you provide the main names and email contact for the positions below (or for the equivalent role)?

Role	Name	Contact Email
ICT Procurement manager		
CIO/head of ICT		
Head Of Cloud/Licencing		

Response:

In accordance with Section 16(1) of the FOI Act, the Council has a duty to provide advice and assistance to you, as far as it is reasonable to do so. We can advise that the Council does not respond to unsolicited requests regarding sales, procurement and commissioning.

Departments must follow a strict procedure as the council has a responsibility to spend public money to achieve the best possible value and outcomes for its citizens whilst maximising the wider social, economic and environmental benefits.

We can direct you to the Council's website pages for procurement opportunities, events and how to sell to the Council: <https://www.eastcambs.gov.uk/east-cambs-district-council/doing-business-council>

This concludes your request FOI/EIR 22/23-371

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.