

Council name:

Email:

Repeat email:

Website Supplier:

Roughly, how many years have you been with?

Are you planning to, or in the process of, moving suppliers?

Why are you planning to move suppliers? Select all that apply please:

Who are you considering moving to and briefly, why?

Is your website a Content Management System?

If not a Content Management System, what is it please?

Is your website part of a CRM (customer relationship management) system?

Does your website supplier supply your online forms developer software?

Hosting of your website is:

Can you build 'micro sites', other separate websites using your current system?

Does your website use Google Site Search?

Tell us about your search please:

Do you use Google Analytics to analyse your website traffic?

What analytics do you use?

Please give examples of skills needed:

Roughly, how many times in the last 12 months has your website been unavailable?

Year you last had a major website upgrade or brand-new site:

Total cost of website upgrade or new site excluding yearly support and maintenance costs:

Was this cost shared by another Council?

Yearly support and maintenance costs of your website charged by your supplier £:

Does £ include hosting costs:

Total yearly hosting costs:

Do you have a development site?

How many website editors (staff that update the content) do you have?

Of these editors, how many updates or add content at least twice a month?

Who publishes your content? Select all that apply:

Briefly, please explain your publishing process:

Are any of the following skills needed by your Officers to maintain or develop your website?

Select all that apply please:

How many developers do you have?

On average, how many hours a week do each developer spend developing your website?

Do you pay someone outside your authority to develop your website?

If required, you can add a comment here: