



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,
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Further to your information request FOI/EIR 22/23-174 please find your question and our response below.

Request:

Please may you provide me with:

1. What workflow system do you use for Revenues and Benefits work?
2. What is your caseload for Benefits, NNDR and Council Tax?

Response:

1. Civica
2. Caseloads:
Benefits – 2,279
NNDR – 2,500
Council Tax – 39,505

This concludes your request FOI/EIR 22/23-174

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.