



# EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,  
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Further to your information request FOI/EIR 22/23-166 please find your question and our response below.

## Request:

For each of the last three years (August 1st - July 31st), can you please advise of the following:

- 1) How many complaints has your council received from residents in residential properties about excessive noise emanating from their neighbours' property?
- 2) If held, what were the most common complaints? i.e.: Music? Loud voices? Dogs? Arguments? etc.
- 3) How did your council deal with the complaints? i.e.: How many prosecutions were there? How many warnings? How many ASBOs were issued? etc

## Response:

1)The total number of complaints received about excessive noise from their neighbour's property is as follows:

	1.8.2019 - 31.7.2020	1.8.2020 – 31.7.2021	1.8.2021 – 31.7.2022
Total	168	153	177

Please note the figures provided do not include complaints made about commercial premises such as pubs, agricultural businesses etc. It only includes complaints made about, and emanating from a neighbour's residential property or for example vehicle noise from a known residential property.

2)The complaint category splits are as follows:

	1.8.2019 - 31.7.2020	1.8.2020 – 31.7.2021	1.8.2021 – 31.7.2022
Complaint type			
Alarms	5	1	3
Dog barking	62	45	53
Other animals	6	5	4
Fixed machinery	1	2	3
People	24	29	34
Music	40	51	51
Parties	11	8	11
TV/Radio	2	2	1
Vehicles	5	5	7
Vehicle repairs	1	5	4
DIY	11	10	5

3)The council dealt with all complaints in accordance with the procedure found on our website.

<https://www.eastcambs.gov.uk/pollution/nuisance>

The number of abatement notices served was as follows:

	1.8.2019 – 31.7.2020	1.8.2020 – 31.7.2021	1.8.2021 – 31.7.2022
Abatement Notices	0	1	1

No prosecutions for breaches of the abatement notices served.

This concludes your request FOI/EIR 22/23-166

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.