



# EAST CAMBRIDGESHIRE DISTRICT COUNCIL

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Further to your information request FOI/EIR 22/23-123 please find your question and our response below.

## Request:

I would like to have the following for the past 5 years up to and including the year ending April 2022:

\*The number of complaints the Local Authority (LA) has received each year from tenants in private rental properties. If the LA does not keep separate figures for the complaints from the Private Rental Sector (PRS) and social housing sector, then please provide the combined total figure for complaints from these sectors and mark it clearly to highlight that it includes both figures.

\*The overall number of complaints each year by tenants in all housing.

\*The number of HHSRS inspections each year carried out on Private rental properties

\*The number of HHSRS inspections in total each year.

\*The number of properties with category 1 and cat 2 hazards identified in the private rental sector each year? Please record cat 1 and 2 separately where possible.

\*The number of Hazard Awareness Notices served on PRS properties each year

\*The number of formal enforcement notices served: Emergency Remedial Action on PRS properties each year

\*The number of Prohibition orders served on PRS sector each year

\*How many improvement notices have been served in relation to PRS properties for each year

\*The total number of prosecutions (excluding Civil Penalties) commenced on the above formal notices for each year

## Response:

	2017-18	2018-19	2019-20	2020-21	2021-22
No. complaints PRS	No data	33	32	38	23
No. complaints RSL	No data	39	36	54	84
Total complaints	86	72	68	92	107
No. HHSRS inspections in PRS	No data	6	9	3	10
Total number HHSRS inspections	No data	17	25	11	35
Cat 1 hazards in PRS	No data	3	2	3	9
Cat 2 hazards in PRS	No data	6	9	2	9
HAN notices	No data	5	9	1	9

Emergency remedial action notices in PRS	0	0	0	0	0
Prohibition Notices in PRS	0	0	0	0	0
Improvement notices in PRS	0	0	0	0	1
No of prosecutions	0	0	0	0	0

This concludes your request FOI/EIR 22/23-123

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.