



# EAST CAMBRIDGESHIRE DISTRICT COUNCIL

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Further to your information request FOI/EIR 22/23-052 please find your question and our response below.

## Request:

Under the Freedom of Information Act 2000, I kindly request the following information in the context of domestic waste bin/sack collection services, as opposed to trade/commercial collections or waste disposal.

1. Are you currently in a partnership with other councils for waste IT system operations or procurement? If in a partnership please name the partner councils?

2. Do you currently operate waste services (collections) directly, or through a waste contractor such as Biffa, Suez or Veolia. If through a contractor, please name them.

3. Which of the IT systems below do you use for the management of day-to-day municipal bin collections:

- a. Yotta
- b. Bartec Collective
- c. Whitespace/Powersuite
- d. Selected Interventions / Echo
- e. Core (Suez)
- f. Webaspx
- g. Other: [please name]

Response:

4. When is your current contract for the IT system OR outsourced waste contract for waste collections management due to expire?

What main software do you use for operational management of:

- 5 Grounds/parks maintenance
6. Street cleansing
7. Pest control
8. Cemeteries
9. Playgrounds and play equipment
10. Geographic Information System (GIS)
- 11 Customer Relationship Management (CRM)

## Response:

1.No

2. We operate our Waste Service through East Cambs Street Scene, a Local Authority trading arm

3. Achieve Service

4. Rolling Annual Contract

5. In house software

6. In house software

7. We do not operate a pest control service

8. Cemeteries fall under the remit of Ely City Council

9. Playgrounds fall under the remit of Ely City Council
10. Uniform
11. Firmstep Ltd

This concludes your request FOI/EIR 22/23-052

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.