



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555
DX41001 ELY Fax: (01353) 665240
www.eastcambs.gov.uk

Further to your information request FOI/EIR 21/22-295 please find your question and our response below.

Request:

The contact details for the Council Tax department at the council

- A) The direct telephone number and options required to speak to a Council tax agent at the council
- B) The days and times the phone line are open
- C) The email address
- D) A link to any online contact form
- E) The name of the person who manages the department and their direct email address
- F) Confirm which boroughs your council administers and if they work together or combine administration with other councils.
- G) Please also advise if it is your policy to automatically award class B if your council has a housing association registered as a charity, and they meet the criteria or do you require an application to be issued for each change of occupation?

Response:

- A) 01842 756 567
- B) 8.45 - 5pm. 4.30pm on Friday
- C) counciltax@angliarevenues.gov.uk
- D) <https://www.angliarevenues.gov.uk/contact/>
- E) Sarah Westbrook and Peter Seeley
- F) Anglia Revenues Partnership covering East Cambs, Breckland, West Suffolk, East Suffolk and Fenland Council
- G) Yes, we automatically apply if we are already aware that the housing association being made liable is exempt. If for any reason we do not apply the exemption please get in contact.

This concludes your request FOI/EIR 21/22-295

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.