



# EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,  
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555  
DX41001 ELY Fax: (01353) 665240  
[www.eastcambs.gov.uk](http://www.eastcambs.gov.uk)

Further to your information request FOI/EIR 21/22-249 please find your question and our response below.

## **Request:**

I am writing to request information under the Freedom of Information Act 2000. Please may you provide me with the following:

Information request 1:

- Do you have an app?
- When was it launched?
- How many people have downloaded the app since its launch?
- How many reports have come through the app since its launch?
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Information request 2:

- Do you have a Chatbot?
- Is it internal for staff or external for customers?
- Which supplier did you go with or was it built in-house?
- When was it released to the public?
- How many conversations have taken place since launch?

## **Response:**

- No
- n/a
- n/a
- n/a
  
- No
- n/a
- n/a
- n/a
- n/a

This concludes your request FOI/EIR 21/22-249

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.