



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

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Further to your information request FOI/EIR 21/22-206 please find your question and our response below.

Request:

The total number of people who are (knowingly to the council) overpaying on their council tax and the total monetary figure of these unclaimed amounts between January 2016 and January 2021.

Please provide the information in the form of a spreadsheet or simple table categorised by the reason for overpayment – split by year between January 2016 and January 2021 and the total number of people plus the total monetary figure per category. The categorisations for the reasons for overpayment are listed:

- Overpayment due to Exemptions/Discounts
- Overpayment due to Band Changes
- Overpayment due to Leaving the Borough
- Overpayment due to Other Reasons

Response:

Please find attached a report providing the number of accounts with a credit in 2016/17 onwards, and then a year by year breakdown of the amount of credit with the reason for the last notice issued which should tie into the reason for the credit in the majority of cases.

This concludes your request FOI/EIR 21/22-206

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.