

Please could you provide me with some information regarding user engagement and your use of open source and open standards for your digital services?

User engagement

- When did you last conduct research into how your website users are accessing digital services?
- How has your digital uptake increased over the past 12 months (as measured by the government's guidelines)?

Open source and open standards

- What percentage of your source code your council develops - or which is developed on your behalf by external parties - is made open?
- What percentage of your components are standard government technology components?

Is your website designed using open standards for government?