



# EAST CAMBRIDGESHIRE DISTRICT COUNCIL

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Further to your information request FOI/EIR 20/21-399 please find your question and our response below.

## **Request:**

I am writing to you under the Freedom of Information Act 2000 to request the following information please, regarding your current contractual and supply chain arrangements for the following categories:

- Provision of online payment acceptance – e.g. online website payments or payment portals
- Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas
- Provision of MOTO (Mail Order and Telephone Order) payment acceptance
- Provision of Direct Debit services
- Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)
- Merchant Acquirer services

I would appreciate you providing the following for each of the above points, by completing the attached spreadsheet:

Current supplier/s names

Scope of current Contract

Contract End Date

Approximate date of your next sourcing/tender exercise

Annual Value of the Contract

Annual transaction volume & value, where known

Contact details of the member(s) of Staff responsible for payment collection

## **Response:**

In accordance with Section 16(1) of the FOI Act, the Council has a duty to provide advice and assistance to you, as far as it is reasonable to do so. We can advise that the Council does not respond to unsolicited requests regarding sales, procurement and commissioning. Departments must follow a strict procedure as the council has a responsibility to spend public money to achieve the best possible value and outcomes for its citizens whilst maximising the wider social, economic and environmental benefits. We can direct you to the Council's website pages for procurement opportunities, events and how to sell to the Council: <https://www.eastcambs.gov.uk/east-cambs-district-council/doing-business-council>

This concludes your request FOI/EIR 20/21-399

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.