



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555
DX41001 ELY Fax: (01353) 665240
www.eastcambs.gov.uk

Further to your information request FOI/EIR 20/21-063 please find your question and our response below.

Request:

1. How much of the information you store and manage for local citizens (for example, council tax records, social care records, planning applications, parking permits and supporting documents, spreadsheets and scanned images) is digitalised?
 - 0%
 - 1-25%
 - 26-50%
 - 51-75%
 - 76-99%
 - 100%

2. Does your local authority use a content services (document management) solution to store and manage this information?
 - Yes, we have done this since 2019 or earlier
 - Yes, we have started doing so in the last four months (since January 2020)
 - No, but we are planning to do so in next 3-6 months
 - No, but we are planning to do so in the next 9-12 months
 - No, we do not plan to do this

3. Does your local authority use a content services (document management) solution to share this information with external third parties, including other government agencies and trusted partners (for example, private healthcare or social care providers)?
 - Yes, we have done this since 2019 or earlier
 - Yes, we have started doing so in the last four months (since January 2020)
 - No, but we are planning to do so in next 3-6 months
 - No, but we are planning to do so in the next 9-12 months
 - No, we do not plan to do this

4. Does your local authority use a content services (document management) solution to enable staff to access this information when working remotely?
 - Yes, we have done this since 2019 or earlier
 - Yes, we have started doing so in the last four months (since January 2020)
 - No, but we are planning to do so in next 3-6 months
 - No, but we are planning to do so in the next 9-12 months
 - No, we do not plan to do this

5. Does your local authority currently offer your local citizens online access to their own records?
 - Yes, they can access all of their own digital records online
 - Yes, they can access at least some of their own digital records online
 - No, they cannot access their own digital records online

Response:

1. 76-99%
2. Yes, we have done this since 2019 or earlier
3. No, we do not plan to do this
4. Yes, we have done this since 2019 or earlier

5. Yes, they can access at least some of their own digital records online

This concludes your request FOI/EIR 20/21-063

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of your this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.