



# EAST CAMBRIDGESHIRE DISTRICT COUNCIL

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Further to your information request FOI/EIR 19/20-374, please find your question and our response below.

## **Request:**

I am writing to you under the Freedom of Information Act 2000 to request the following information from your Council Tax department:

1. How many households in your local authority area made an unsuccessful claim for a disabled band reduction on their council tax bill during the 2018/19 tax year?
2. How many households in your local authority area made a successful claim for a disabled band reduction on their council tax bill during the 2018/19 tax year?
3. Including any successful claims made during the 2018/19 tax year, how many households in your local authority area were successfully claiming a disabled band reduction on their council tax bill as of 5 April 2019?
5. How many households in your local authority area paid council tax during the 2018/19 tax year?
6. What is/are your policy/policies in relation to backdating a successful claim for a disabled band reduction to a council tax bill?
7. What methods (such as online or by post) do you use to make residents in your local authority area aware of the existence of the disabled band reduction to a council tax bill?

## **Response:**

1. We are unable to provide the answer to this question as these would not be held in the system.
2. There were 270 accounts with a disabled indicator set on a liability period during the 2018/19 bill year.
3. There were 249 accounts with a disabled indicator set on a liability period as at 05.04.2019.
5. There were 39,297 accounts linked to 35,961 properties that have a remittance amount on a 2018/19 notice.
6. Yes we will backdate a claim.
7. Information is available on our website and is sent with annual bills.

This concludes your request FOI/EIR 19/20-374

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you are unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk). and request a review.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.